

## ***FY2022 MMIS HISTORICAL PROGRAM STATISTICS***

FY2022 -

Claims (without System Adjustments):

265,604 (number of claims that suspended at some point)/ 38,793,748 (total finalized) =

0.00684 or .68%

Systems Adjustments:

9,420 total system adjustments (that suspended)/751,290 (total sys adjs finalized) = 0.01253 or

1.25%

### ***Attachment 1 – Alabama Medicaid Adjudicated Claims Experience (line items)***

|                           | 2012      | 2016      | 2021      | 2022      |
|---------------------------|-----------|-----------|-----------|-----------|
| Unknown or Not Applicable | 442       | 0         | 0         | 0         |
| NURSING FAC               | 337,092   | 323,673   | 350,754   | 385,641   |
| INPAT HOSP                | 214,121   | 210,648   | 181,740   | 173,571   |
| OUTPAT HOSP               | 1,669,596 | 1,804,804 | 1,493,178 | 1,547,445 |
| AMB SURG CTR              | 28,703    | 26,648    | 20,312    | 21,744    |
| HOME HEALTH               | 45,633    | 51,856    | 57,856    | 56,176    |
| FP INST IP                | 1,740     | 0         | 903       | 923       |
| FP INST OP                | 7         | 3,557     | 4,231     | 4,735     |
| INPAT PSY HOSP            | 15,199    | 16,290    | 13,025    | 10,494    |
| SA NET                    | 0         | 7,603     | 243       | 148       |
| FP-FQHC                   | 9,798     | 11,857    | 7,044     | 9,384     |
| HOSP-OTHER                | 357       | 243       | 684       | 331       |
| STERILZ-HOSP IP           | 8,596     | 3,076     | 3,868     | 3,492     |
| PBRHC                     | 166,827   | 157,016   | 164,628   | 195,802   |
| HIV/AIDS WAIVER           | 2,205     | 732       | 0         | 0         |
| STERILZ-HOSP OP           | 7         | 2,145     | 1,583     | 1,304     |
| ID WAIVER                 | 194,819   | 198,839   | 388,696   | 364,646   |
| MENTL HEALTH              | 1,581,237 | 1,565,239 | 1,339,679 | 1,297,229 |
| ICF-IID PUBLIC            | 143       | 0         | 0         | 0         |
| ICF-IID PRIVT             | 691       | 326       | 343       | 331       |
| TCM-MI                    | 91,813    | 90,682    | 66,746    | 61,409    |
| TCMFP                     | 0         | 0         | 0         | 539       |
| SUBST ABUSE               | 133,599   | 251,208   | 316,527   | 319,416   |

|                    | 2012       | 2016       | 2021       | 2022       |
|--------------------|------------|------------|------------|------------|
| E&D WAIVR DPH      | 70,263     | 0          | 1          | 15,165     |
| E&D WVR-COA        | 69,181     | 107,254    | 970,305    | 1,172,593  |
| MI NET             | 0          | 250,128    | 98,337     | 110,572    |
| MHS/REHB-DHR       | 295,929    | 280,360    | 227,847    | 213,222    |
| MHS/REHB-DYS       | 14,272     | 19,890     | 107,477    | 135,719    |
| TCM-ADULT PSI      | 6,957      | 9,105      | 15,723     | 16,394     |
| TCM-MR ADULT       | 117,141    | 84,154     | 79,586     | 88,807     |
| HOSPICE            | 13,523     | 5,392      | 6,294      | 7,698      |
| PREV HLTH ED       | 738        | 261        | 0          | 0          |
| DRUGS              | 13,689,574 | 12,893,111 | 12,457,166 | 13,516,595 |
| FAM PLN DRUG       | 147,945    | 156,891    | 183,744    | 196,175    |
| HOMEEND WVR        | 11,518     | 10,496     | 14,745     | 24,182     |
| PHYSICIANS         | 6,422,138  | 6,063,335  | 4,900,424  | 5,004,719  |
| DENTAL             | 690,831    | 713,013    | 578,114    | 622,201    |
| OPTOMETRIST        | 261,908    | 278,241    | 225,162    | 246,292    |
| EYEGLASSES         | 151,856    | 163,935    | 145,525    | 157,928    |
| LAB                | 573,993    | 656,650    | 863,196    | 894,511    |
| FREE STND RAD      | 50,224     | 41,635     | 36,936     | 40,534     |
| PROSTHETIC DEVICES | 2,883      | 2,586      | 2,540      | 2,361      |
| EPSDT              | 817,139    | 774,160    | 674,215    | 880,882    |
| HEARING            | 6,314      | 7,573      | 7,304      | 6,224      |
| STATE LAB          | 146,707    | 123,400    | 104,967    | 122,562    |
| FP PHYSICIAN       | 54,117     | 66,437     | 57,279     | 53,448     |
| FP CLINIC          | 64,433     | 64,265     | 30,634     | 38,281     |
| TRANSPORT          | 214,561    | 232,064    | 199,774    | 204,701    |
| DME                | 531,448    | 487,246    | 405,534    | 412,506    |
| RURL HLTH CL       | 304,147    | 262,901    | 251,235    | 262,809    |
| MAT WVR-FOC        | 37,035     | 40,288     | 1,133      | 817        |
| FQHC               | 437,449    | 448,647    | 415,597    | 454,237    |
| PRIV DTY NRS       | 2,917      | 5,659      | 2,794      | 3,039      |
| OTHER PRACTR       | 162,477    | 181,121    | 216,677    | 233,549    |
| TCM-HD CHILD       | 92,007     | 82,945     | 1,453      | 1,173      |
| TCM-FS CHILD       | 69,801     | 47,501     | 45,368     | 44,347     |

|                          | 2012      | 2016      | 2021      | 2022      |
|--------------------------|-----------|-----------|-----------|-----------|
| TCM-AIDS                 | 4,482     | 6,069     | 6,263     | 6,859     |
| THERAPISTS               | 114,444   | 230,830   | 445,753   | 635,301   |
| MEDICL-OTHER             | 214,803   | 207,288   | 137,425   | 155,528   |
| HOSPICE RM & BOARD       | 9,282     | 22,386    | 20,058    | 24,214    |
| TA WAIVER                | 768       | 1,684     | 9,692     | 5,137     |
| TCMSED                   | 0         | 0         | 40,417    | 30,418    |
| TCMASD                   | 0         | 0         | 2,506     | 6,005     |
| TCM SA                   | 0         | 0         | 5,326     | 9,686     |
| REHAB DMH/ASD            | 0         | 0         | 528       | 2,080     |
| EPSDT-OTHER              | 23,206    | 32        | 0         | 0         |
| NURSE MIDWIFE            | 2,049     | 1,539     | 3,569     | 3,076     |
| PRENATL CLIN             | 6         | 0         | 0         | 0         |
| PREV HLTH ED             | 259       | 0         | 0         | 0         |
| STERILZ-PHYS             | 8,910     | 6,065     | 4,847     | 4,965     |
| REHAB                    | 79        | 31        | 341       | 267       |
| CRNA/NS PRAC             | 642,266   | 985,217   | 1,357,641 | 1,539,562 |
| PHY LAB XRAY             | 1,663,730 | 1,699,870 | 1,456,098 | 1,530,483 |
| RNL DIAL CTR             | 65,345    | 75,221    | 56,527    | 51,751    |
| FP-LAB                   | 37,128    | 10,783    | 16,533    | 19,618    |
| NON-DRUG PHARMACEUTICALS | 248,042   | 235,112   | 373,352   | 384,497   |
| CM-PATIENT FIRST         | 69,979    | 103,556   | 0         | 2         |
| CHILD SPEC CL            | 11,621    | 9,695     | 8,540     | 8,777     |
| FP-PBRHC                 | 1,609     | 1,763     | 1,198     | 1,290     |
| CLINICS HD               | 1,275     | 0         | 6,334     | 1,322     |
| FP-RHC                   | 793       | 605       | 345       | 544       |
| PCCM WAIVER              | 0         | 9         | 140       | 7         |
| MEDICARE HMO             | 0         | 0         | 0         | 1         |
| FP1115 WVR               | 438,092   | 348,175   | 198,080   | 169,820   |
| FP1115 WVR ED            | 208,219   | 167,136   | 9         | 24        |
| FP1115 WVR DRG           | 236,491   | 65,641    | 37,647    | 25,154    |
| LIVING AT HOME WAIVER    | 9,297     | 9,444     | 35,824    | 36,494    |
| PLAN FIRST SCP           | 0         | 137,835   | 90,793    | 70,049    |
| CWP MH WVR               | 0         | 0         | 0         | 1,757     |

|                    | 2012 | 2016  | 2021  | 2022  |
|--------------------|------|-------|-------|-------|
| INPAT HOSP DYS     | 0    | 17    | 43    | 24    |
| OUTPAT HOSP DYS    | 116  | 188   | 212   | 240   |
| AMB SURG CTR DYS   | 0    | 0     | 4     | 1     |
| FP INST IP DYS     | 0    | 0     | 1     | 0     |
| FP INST OP DYS     | 0    | 3     | 2     | 0     |
| INPAT PSY HOSP DYS | 0    | 24    | 34    | 28    |
| FP-FQHC DYS        | 0    | 0     | 13    | 3     |
| HOSP-OTHER DYS     | 0    | 0     | 1     | 0     |
| PBRHC DYS          | 2    | 3     | 7     | 2     |
| MENTL HEALTH DYS   | 358  | 393   | 506   | 666   |
| TCM-MI DYS         | 0    | 0     | 2     | 11    |
| SUBST ABUSE DYS    | 289  | 228   | 348   | 581   |
| MHS/REHB-DHR DYS   | 209  | 105   | 34    | 35    |
| MHS/REHB-DYS DYS   | 861  | 877   | 4,356 | 4,521 |
| DRUGS DYS          | 0    | 2,143 | 3,079 | 2,935 |
| FAM PLN DRUG DYS   | 0    | 41    | 43    | 51    |
| PHYSICIANS DYS     | 540  | 486   | 673   | 580   |
| DENTAL DYS         | 326  | 149   | 136   | 132   |
| OPTOMETRIST DYS    | 58   | 31    | 40    | 46    |
| EYEGASSES DYS      | 39   | 22    | 34    | 36    |
| LAB DYS            | 137  | 207   | 196   | 113   |
| FREE STND RAD DYS  | 1    | 1     | 0     | 0     |
| EPSDT DYS          | 115  | 170   | 86    | 97    |
| STATE LAB DYS      | 59   | 30    | 25    | 43    |
| FP PHYSICIAN DYS   | 0    | 13    | 10    | 10    |
| FP CLINIC DYS      | 7    | 7     | 8     | 19    |
| TRANSPORT DYS      | 5    | 39    | 56    | 43    |
| DME DYS            | 1    | 4     | 4     | 11    |
| RURL HLTH CL DYS   | 3    | 5     | 13    | 8     |
| FQHC DYS           | 101  | 173   | 70    | 51    |
| OTHER PRACTR DYS   | 4    | 41    | 51    | 17    |
| TCM-HC CHILD DYS   | 262  | 385   | 0     | 0     |
| TCM-FS CHILD DYS   | 18   | 14    | 1     | 1     |

|                          | 2012  | 2016   | 2021   | 2022    |
|--------------------------|-------|--------|--------|---------|
| THERAPISTS DYS           | 0     | 37     | 10     | 13      |
| MEDICL-OTHER DYS         | 4     | 2      | 3      | 4       |
| TCMSED DYS               | 0     | 0      | 27     | 4       |
| TCMSA DYS                | 0     | 0      | 0      | 13      |
| CRNA/NS PRAC DYS         | 22    | 173    | 277    | 236     |
| PHY LAB XRAY DYS         | 139   | 159    | 183    | 230     |
| FP-LAB DYS               | 2     | 2      | 10     | 4       |
| NON-DRUG PHARMACEUT. DYS | 0     | 9      | 42     | 22      |
| CLINICS HD DYS           | 0     | 0      | 2      | 0       |
| FP1115 WVR DYS           | 2     | 0      | 0      | 0       |
| FP1115 WVR DYS ED        | 6     | 0      | 0      | 0       |
| NH VENT                  | 41    | 277    | 233    | 281     |
| OUTPAT HOSP CYS          | 0     | 0      | 0      | 1       |
| HOME HLTH-PATIENT FIRST  | 2,206 | 0      | 0      | 0       |
| SUBST ABUSE CYS          | 0     | 0      | 0      | 3       |
| TELEMETRY MONITORING     | 6,649 | 13,153 | 13,572 | 11,924  |
| AN-D                     | 0     | 0      | 39,082 | 39,647  |
| AN-D-CHP                 | 0     | 0      | 1,692  | 1,899   |
| NURSING FAC CHP          | 0     | 0      | 3      | 0       |
| INPAT HOSP CHP           | 0     | 1,668  | 4,702  | 4,960   |
| OUTPAT HOSP CHP          | 0     | 40,898 | 95,040 | 102,949 |
| AMB SURG CTR CHP         | 0     | 432    | 773    | 935     |
| HOME HEALTH CHP          | 0     | 70     | 182    | 185     |
| FP-INST IP CHP           | 0     | 0      | 30     | 26      |
| FP-INST OP CHP           | 0     | 28     | 311    | 374     |
| INPAT PSY HOSP CHP       | 0     | 526    | 888    | 808     |
| SA NET CHP               | 0     | 49     | 3      | 0       |
| FP-FQHC CHP              | 0     | 461    | 1,721  | 2,131   |
| HOSP-OTHER CHP           | 0     | 1      | 45     | 6       |
| PBRHC CHP                | 0     | 3,331  | 10,327 | 12,236  |
| ID WAIVER CHP            | 0     | 0      | 43     | 2       |
| MENTL HEALTH CHP         | 0     | 29,483 | 59,473 | 58,223  |
| TCM-MI CHP               | 0     | 48     | 190    | 264     |

|                   | 2012 | 2016    | 2021    | 2022    |
|-------------------|------|---------|---------|---------|
| TCMNFP CHP        | 0    | 0       | 0       | 73      |
| SUBST ABUSE CHP   | 0    | 3,504   | 9,564   | 11,735  |
| E&D WVR-COA CHP   | 0    | 0       | 4       | 0       |
| MI NET CHP        | 0    | 1,352   | 522     | 883     |
| MHS/REHB-DHR CHP  | 0    | 3,277   | 5,718   | 8,565   |
| MHS/REHB-DYS CHP  | 0    | 1,353   | 29,102  | 36,840  |
| TCM-ADULT PSI CHP | 0    | 0       | 1       | 20      |
| TCM-MR ADULT CHP  | 0    | 0       | 31      | 1       |
| HOSPICE CHP       | 0    | 1       | 16      | 5       |
| PREV HLTH ED CHP  | 0    | 11      | 0       | 0       |
| DRUGS CHP         | 0    | 423,810 | 759,062 | 869,503 |
| FAM PLN DRUG CHP  | 0    | 16,924  | 52,303  | 56,729  |
| PHYSICIANS CHP    | 1    | 131,998 | 263,255 | 285,347 |
| DENTAL CHP        | 0    | 65,216  | 128,508 | 134,103 |
| OPTOMETRIST CHP   | 0    | 18,382  | 39,970  | 43,512  |
| EYEGASSES CHP     | 3    | 14,043  | 32,977  | 33,313  |
| LAB CHP           | 0    | 13,014  | 72,203  | 71,453  |
| FREE STND RAD CHP | 0    | 242     | 908     | 982     |
| EPSDT CHP         | 0    | 38,759  | 61,404  | 75,526  |
| HEARING CHP       | 0    | 237     | 337     | 403     |
| STATE LAB CHP     | 0    | 3,045   | 6,862   | 9,585   |
| FP PHYSICIAN CHP  | 0    | 2,575   | 11,488  | 12,011  |
| FP CLINIC CHP     | 0    | 3,908   | 6,351   | 7,524   |
| TRANSPORT CHP     | 0    | 1,542   | 4,248   | 4,940   |
| DME CHP           | 0    | 5,753   | 14,576  | 16,582  |
| RURL HLTH CL CHP  | 0    | 9,892   | 25,034  | 26,162  |
| MAT WVR-FOC CHP   | 0    | 352     | 0       | 0       |
| FQHC CHP          | 1    | 10,789  | 27,601  | 30,652  |
| PRIV DTY NRS CHP  | 0    | 0       | 22      | 9       |
| OTHER PRACTR CHP  | 0    | 10,731  | 39,244  | 45,118  |
| TCM-HC CHILD CHP  | 0    | 3,197   | 32      | 0       |
| TCM-FS CHILD CHP  | 0    | 222     | 474     | 442     |
| TCM-AIDS CHP      | 0    | 2       | 14      | 27      |

|                              | 2012       | 2016       | 2021       | 2022       |
|------------------------------|------------|------------|------------|------------|
| THERAPISTS CHP               | 0          | 14,868     | 52,817     | 65,266     |
| TCMSED CHP                   | 0          | 0          | 5,355      | 3,853      |
| TCMASD CHP                   | 0          | 0          | 90         | 291        |
| TCMSA CHP                    | 0          | 0          | 302        | 362        |
| MEDICL-OTHER CHP             | 1          | 1,504      | 6,411      | 7,121      |
| SMI INPATIENT PSYCH WAIVER   | 0          | 0          | 0          | 79         |
| REHAB DMH/ASD CHP            | 0          | 0          | 44         | 114        |
| NURSE MIDWIFE CHP            | 0          | 0          | 130        | 62         |
| STERILZ-PHYS CHP             | 0          | 0          | 0          | 2          |
| REHAB EARLY INTERVENTION     | 15,306     | 28,555     | 56,319     | 59,928     |
| CRNA/NS PRAC CHP             | 0          | 27,491     | 106,163    | 124,170    |
| PHY LAB XRAY CHP             | 0          | 45,353     | 94,300     | 111,239    |
| PACE                         | 401        | 2,053      | 2,047      | 2,209      |
| FP-LAB CHP                   | 0          | 342        | 933        | 1,230      |
| NON-DRUG PHARMACEUT. CHP     | 0          | 6,040      | 38,307     | 32,724     |
| CHILD SPEC CL CHP            | 0          | 204        | 529        | 528        |
| FP-PBRHC CHP                 | 0          | 47         | 288        | 305        |
| CLINICS HD CHP               | 0          | 0          | 244        | 86         |
| FP-RHC CHP                   | 0          | 53         | 89         | 117        |
| ACT Waiver                   | 60         | 3,567      | 33,220     | 49,382     |
| MEPD                         | 67         | 0          | 0          | 0          |
| RNL DIAL CTR CHP             | 0          | 17         | 0          | 43         |
| TELEMETRY MONITORING CHP     | 0          | 13         | 42         | 33         |
| REHAB EARLY INTERVENTION CHP | 0          | 11         | 40         | 77         |
| CM-PATIENT FIRST CHP         | 0          | 20         | 0          | 0          |
| Sum:                         | 34,074,648 | 34,623,947 | 34,283,365 | 36,852,642 |

## ***Attachment 2 – Provider Statistics FY 2022***

- Active Providers – 72,811
- Provider Education via On-Site Visits – 2,607
- Provider Association Interaction - as needed through Medicaid meetings and association scheduled meetings
- Provider Manuals Update & Distribution – 0 distributions, posted to Medicaid website, no mailed copies
- Provider On-Site Workshops - 0
- Provider Bulletin Preparation - 4
- Internal & Medicaid Staff Training Sessions - 6
- SUR Follow - Up Education - (Included in provider visits)
- Mini-Memo File Updates – 22
- Newly Enrolled Provider Follow - up - (Included in provider visits)
- Telephone Inquiries
  - PAC – 101,756
  - RCC – 368,790
  - EMC – 26,017
  - Reps – 3,911
- Written Inquiries
  - PAC – 3,885
  - Reps – 9,501
  - EMC – 4,909
  - RCC – 2,602
  - Returned forms to recipients – 16,118
  - Faxes sent to providers – tracked in written correspondence
- Claims Adjustments – 618,636 – all adjustments except provider submitted
- Refund Processing – 7,465 refund transactions processed
- Provider AVRS – 77,089 transactions annually
- Recipient AVRS – 92,904 transactions annually
- Provider Enrollment (Adds) – 19,667
- Provider File Updates (Changes) – 16,710
- Provider File Rate Updates – 52,553
- Provider File Worksheet Resolution – (included in Worksheet Resolution below)
- Paper Claims Receipt & Processing – 8,855
- RTP (Return to Provider) Processing – 37,485
- Claim Form Distribution & Tracking – 345
- Provider Bulletin Distribution – approximately, see stats in table below
  - Mail – 0 (we no longer mail Provider Insiders (and ALERTS) effective 1/1/2021. There are no stats to provide for FY 2022 (Oct 2021-Sept 2022))
  - E-mail – 15,907
  - Fax - 577
- REOMBS – approximately 310 per month



**Attachment 3 – Pro Medicaid Mail Activity**

| Type of Mail-out              | FY 2022 Volume                           |
|-------------------------------|--|
| 1099                          | 4,922 annually (per Calendar year)       |
| REOMBs                        | 3,737 annually                           |
| Provider Manuals              | N/A                                      |
| Provider Bulletins            | Mail - 0<br>E-mail – 15,907<br>Fax - 577 |
| Explanation of Payments (RAs) | 234,535 annually                         |
| Returned to Provider (RTP)    | 46,759 annually                          |
| Provider Correspondence       | See above stats                          |
| Recipient Correspondence      | See above stats                          |

Vendor is responsible for production and complete mail service for entries listed above.

**Attachment 4 – Pro Data Entry and Claims Resolution Statistics Fiscal Year 2022**

- Data Entry
  - Paper Claims Entered – 8,855
  - Worksheet Resolution – 287,120
  - Resolutions Manual Updates – 0

**Attachment 5 – Reference File Statistics Fiscal Year 2022**

- Worksheet Resolution – 287,120
- Prior Authorization File Maintenance – 253,605
- Sterilization Claims Review – 5,355
- Data Sheet Distribution – 1 request with 60 entries
- TPL file maintenance – 51,360
- Drug Pricing Updates – 474,969
- Pricing file maintenance – See Drug Pricing Updates
- BPA file maintenance – 37,233
- Fund code/financial file maintenance – 2
- Diagnosis file maintenance – 1,207
- Reference file maintenance – 1,076,783
- Drug Updates – See Reference file maintenance

**Checkwrite Information:**

Estimated: 5,500-6,200 EFTs per checkwrite with average 360 paper checks (range 212-549)

***Attachment 6 - Recipient Information 2022***

Alabama Medicaid has approximately 1,377,983 recipients.

***Attachment 7 - DSS Information 2022***

|                       |                  | Database Size | Users |
|-----------------------|------------------|---------------|-------|
| DSS                   | MMIS Claims Data | 3.4 TB        | 376   |
| Profiler              | SUR Data         | 10,702 MB     | 52    |
| Vital Stats Death     | Informatics      | 18 MB         | 25    |
| DMH Inpatient         | Informatics      | 32 k          | 25    |
| Immunization Registry | Analytics        | 3GB           | 25    |
| Data Lake             | DGO              | 83 GB         | 25    |