

AMMP Acronyms and Glossary

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#

Acronym	Description
7C&S	Seven Conditions and Standards
7S&C	Seven Standards and Conditions

A

Acronym	Description
AA	Application Architecture Architecture Advantage
AAC	Actual Acquisition Cost
ABD	Aged/Blind/Disabled
ACA	Affordable Care Act
ACF	Administration for Children and Families
ACHN	Alabama Coordinated Health Network
ACK	Acknowledgement
ACL	Access Control List
ACP	Application Contingency Plan
ACT	Alabama Community Transition
ADA	American Dental Association Americans With Disabilities Act
ADDIE	Analysis, Design, Development, Implementation, and Evaluation instructional design model
ADF	Azure Data Factory
ADIDIS	Alabama Division of Intellectual Disabilities Information System
ADHR	Alabama Department of Human Resources
ADKAR®	Awareness, Desire, Knowledge, Ability, Reinforcement™ individual change model
ADL	Agency Data Lake
ADM	Alcohol, drug or mental disorder
ADMH	Alabama Department of Mental Health
ADP	Automated Data Processing
ADPH	Alabama Department of Public Health
ADRS	Alabama Department of Rehabilitation Services
ADSS	Alabama Department of Senior Services
ADYS	•Alabama Department of Youth Services (ADYS)

AMMP Acronyms and Glossary

Acronym	Description
AEAC	Alabama Estimated Acquisition Cost
AES	Advance Encryption Standard
AETM	AMMP Enterprise Test Manager
AI	Action Items Artificial Intelligence
AIDS	Acquired Immune Deficiency Syndrome
AIM	Agency Internal Memorandum
AIU	Adopt, Implement, Upgrade
AL	Alabama
ALDOF	Alabama Department of Finance
ALOHR	Alabama One Health Record
AMA	Alabama Medicaid Agency
AMAES	Alabama Medicaid Application and Enrollment System
AMEE	Alabama Medicaid Enrollment and Eligibility
AMMI	Alabama Medicaid Modular Implementation
AMMIS	Alabama Medicaid Management Information System
AMMP	Alabama MES Modernization Program
ANSI	American National Standards Institute
ANSI X12N	American National Standards Institute X12N (non-retail pharmacy claims)
APC	Ambulatory Payment Classification
APD	Advance Planning Document
APDU	Advance Planning Document Update
API	Application Programming Interface
APO	Administrative Procedures Office
APTD	Associate Professional Talent Development
AQM	AMMP Quality Manager
ARB	Architecture Review Board
ARM	Analytics and Reporting Management
ARRA	American Recovery and Reinvestment Act
ARS	Acceptable Risk Safeguards
ASA	Application Security Assessment
ASCII	American Standard Code for Information Interchange
ASC X12	Accredited Standards Committee X12
ASD	Autism Spectrum Disorder
ASO	Administrative Services Organization
ASQ	American Society for Quality
ATD	Association of Talent Development

AMMP Acronyms and Glossary

Acronym	Description
ATN	Application Tracking Number
ATNA	Audit Trail and Node Authentication
ATO	Authorization to Operate
AtP	Approval to Proceed
AVRS	Automated Voice Response System

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B

Acronym	Description
B2B	Business-to-Business
BA	Business Agreement Business Analyst Business Architecture
BAA	Business Associate Agreement
BABOK	Business Analysis Body of Knowledge
BCBS	Blue Cross Blue Shield
BCM	Business Capability Matrix
BCP	Business Continuity Plan
BCWP	Budgeted Cost for Work Performed
BCWS	Budgeted Cost for Work Scheduled
BEI	Baseline Execution Index
BENDEX	Beneficiary Earnings Data Exchange
BI	Business Intelligence
BMM	Business Process Modeling Notation Business Motivation Model
BP	Business Process
BPaaS	Business Process as a Service
BPDM	Business Process Definition Metamodel
BPEL	Business Process Execution Language
BPM	Business Process Management Business Process Model
BPMN	Business Process Model and Notation
BPO	Business Process Outsourcing
BPT	Business Process Template
BR	Business Relationship
BRB	Business Review Board
BRD	Business Requirements Document
BRIM	Business Requirements Input Matrix

AMMP Acronyms and Glossary

Acronym	Description
BRM	Business Reference Model
BSDP	Business Service Definition Package
BSR	Business Service Registry
BTD	Business Target Document
BTOM	Brief Treatment Outcomes Measure
BVT	Build Verification Test(ing)

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AMMP Acronyms and Glossary

C

Acronym	Description
C&S	CMS Conditions and Standards
CAB	Change Advisory Board Change Approval Board
CAHPS	Consumer Assessment of Healthcare Providers and Systems
CAP	Corrective Action Plan
CAQH	Council for Affordable Quality Healthcare
CARC	Claim Adjustment Reason Code
CARES	Centralized Alabama Recipient Eligibility System
CBA	Cost Benefit Analysis
CBT	Computer Based Training
CCB	Change Control Board
CCDA	Continuity of Care
CCM	CORBA Component Model
CCMS	Centralized Change Management System
CCR	Continuity of Care Record
CD-ROM	Compact Disc-Read Only Memory
CDA®	Clinical Document Architecture
CDC	Centers for Disease Control and Prevention
CDM	Conceptual Data Model
CDT	Current Dental Terminology
CDO	Chief Data Officer
CEF	Common Event Format Conditions for Enhanced Funding
CFO	Chief Financial Officer
CFR	Code of Federal Regulations
CHI	Consumer Health Informatics
CHIP	Children's Health Insurance Program
CHIPRA	Children's Health Insurance Program Reauthorization Act of 2009
CHOW	Change of Ownership
CI	Configuration Item Continual Improvement
CICA	Context Inspired Component Architecture
CIM	Common Information Model
CIO	Chief Information Officer
CISM	Certified Information Security Manager
CISO	Chief Information Security Officer

AMMP Acronyms and Glossary

Acronym	Description
CISSP	Certified Information Systems Security Professional
CLARC	Communicator, Liaison, Advocate, Resistance Manager, Coach0
CLIA	Clinical Laboratory Improvement Amendments
CISO	Chief Information Security Officer
CM	Case Management
CMDV	Configuration Management and Document Validation
CMIA	Cash Management Improvement Act
CMP	Communication Management Plan Configuration Management Plan
CMS	Centers for Medicare & Medicaid Services
CO	Contractor Management Change Order
COB	Close of Business Continuity of Business Coordination of Benefits
COBOL	Common Business-Oriented Language
COBRA	Consolidated Omnibus Budget Reconciliation Act
COI	Conflict of Interest
COLA	Cost of Living Adjustments
COLD	Computer Output to Laser Disk
COM	Common
ConOps	Concept of Operations
CONUS	Continental United States
Contractor PMO	MES Program Management Office
COO	Concept of Operations Chief Operating Officer
COOP	Continuity of Operations Continuity of Operations Plan Continuity of Operations Planning
COR	Change Order Request
CORE	Committee on Operating Rules for Information Exchange
COS	Category of Service
COTS	Commercial Off-The-Shelf
CP	Claims Processing Contingency Planning Critical Path
CPA	Critical Path Analysis
CPLP	Certified Professional in Learning and Performance
CPMS	Claims Processing and Management Services

AMMP Acronyms and Glossary

Acronym	Description
CPO	Chief Procurement Officer
CPT	Current Procedure Terminology
CPU	Central Processing Unit
CQI	Continuous Quality Improvement
CR	Certification Review
CRs	Change Requests
CRM	Customer Relationship Management
CRUD	(C) create, (R) read, (U) update, and (D) delete
CSC	Computer Software Components
CSCI	Computer Software Configuration Items
CSDMT	Centralized Service Desk Management Tool
CSF	Common Security Framework Cyber Security Framework
CSIRT	Computer Security Incident Response Team
CSO	Chief Security Officer
CSP	Cloud Service Provider
CSMP	Certification Support Management Plan
CSR	Customer Service Request
CSS2	Cascading Style Sheets 2
CSS3	Cascading Style Sheets 3
CSV	Comma Separated Values
CTI	Computer Telephony Integration
CTMS	Call Tracking Management System

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D

Acronym	Description
DAF	Deliverable Acceptance Form
DAML-S	DARPA Agent Markup Language
DAR	Data Analytics and Reporting Decision Analysis and Resolution
DARPA	Defense Advanced Research Projects Agency
DBA	Database Administrator Doing Business AS
DBMS	Database Management System
DCB	Design, Configure, Build
DCMI	Dublin Core Metadata Initiative
DCN	Document Control Number
DDD	Database Design Document
DDI	Design, Development, and Implementation
DDL	Database Definition Language
DDR	Detailed Design Review
DEA	Drug Enforcement Agency
DED	Deliverable Expectation Document
D.E.E.P.	Detailed appropriately, Emergent, Estimated and Prioritized
DEL	Deliverable
DEX	Data Exchange System
DG	Data Governance Diagnosis Related Group
DGC	Data Governance Committee
DGO	Data Governance Office
DHCP	Delivering Healthcare Professional
DHR	Department of Human Resources
DHS	Department of Homeland Security
DICOM	Digital Imaging Communications in Medicine
DIF	Data Interchange Format
DIS	Detailed Implementation Schedule
DISA	Data Interchange Standards Association
DIST	Department of Information Systems and Technology
DIT	Data Integration Transformation
DLL	Dynamic Link Library
DLP	Data Loss Prevention
DMA	Data Management Advantage

AMMP Acronyms and Glossary

Acronym	Description
DMP	Data Management Plan
DMAIC	Define, Measure, Analyze, Improve, Control
DME	Durable Medical Equipment
DMEMO	Design, Model, Execute, Monitor and Optimize
DMH	Department of Mental Health
DMP	Data Management Plan
DMS	Data Management Strategy
DMT	Deliverable Management Tool
DMTF	Distributed Management Task Force
DMV	Department of Motor Vehicles
DNS	Domain Name System
DOA	Date of Adjudication
DOR	Date of Receipt
DOP	Date of Payment
DPD	Detail Product Design
DQ	Data Quality
DR	Disaster Recovery Drug Rebate
DRG	Diagnosis Related Group
DRP	Disaster Recovery Plan
DRS	Department of Rehabilitation Services
DRT	Disaster Recovery Test(ing)
DS	Data Standards
DSA	Data Sharing Agreement
DSD	Design Specification Document
DSH	Disproportionate Share Hospital
DSMO	Development Standards and Maintenance Organizations
D-SNP	Dual Eligible Special Needs
DSS	Decision Support System Division of State Systems
DST	Data Standards Table
DTAP	Detailed Technical Architecture Package
DTMF	Dual-Tone Multi-Frequency
DU	Drug Utilization and Review
DUR	Drug Utilization Review
DVF	Deliverable Verification Form
DW	Data Warehouse

AMMP Acronyms and Glossary

Acronym	Description
DYS	Department of Youth Services

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E

Acronym	Description
E2E	End-to-End (testing)
E&D	Elderly and Disabled
E&E	Eligibility and Enrollment
EA	Enterprise Architecture
EAB	Enterprise Architecture Board
EAI	Enterprise Application Integration
ebXML	Electronic Business XML
ECA	Enterprise Collaboration Architecture
EDI	Electronic Data Interchange Enterprise Data Integration
EDG	Enterprise Data Governance
EDMS	Electronic Document Management System
EDOC	Enterprise Distributed Object Computing
EDP	Executive Dashboard PowerBI
EDR	Extended Detection and Response
EDS	Enterprise Data Services
EDW	Enterprise Data Warehouse
EE	Effectiveness Evaluation Eligibility and Enrollment
EFR	Enhanced Funding Requirements
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EHR-S	Electronic Health Records Systems
EI	Eligible Individuals
EIN	Employer Identification Number
EISR	Enterprise Interface Security Requirement
ELT	Executive Leadership Team
ELT	Extract, Load, and Transfer
EMC	Electronic Media Claims
EMP	Environmental Monitoring Plan
EMR	Electronic Medical Record
EOB	Explanation of Benefits
EOC	Executive Oversight Committee
EOR	Employer of Record
EP	EPSDT/Medical Services
EPA	External Penetration Assessment

AMMP Acronyms and Glossary

Acronym	Description
EPAL	Enterprise Privacy Authorization Language
ePHI	Electronic Private Health Information
EPLS	Excluded Parties List System
EPMO	Enterprise Program Management Office
EPR	Endpoint Reference
EPSDT	Early and Periodic Screening, Diagnosis, and Treatment
EQP	Enterprise Quality Program
ERD	Entity Relationship Diagram
ESASPP	Enterprise Security Architecture, Standards, Policies and Procedures
ESB	Enterprise Service Bus
ESC	Executive Steering Committee
eSCM-CL	eSourcing Capability Model for Client Organizations
eSCM-SP	eSourcing Capabilities Model for Service Providers
ETG	Episode Treatment Grouper
ETIL	Estimated Time to Completion
ETL	Extract, Transform and Load
ETM	Enterprise Test Manager
ETMT	Enterprise Test Management Team
ETS	Enterprise Test Strategy
EUPA	Enterprise User Provisioning Application
EVS	Eligibility Verification System
EVV	Electronic Visit Verification
EVVE	Electronic Verification of Vital Events
EVVM	Electronic Visit Verification and Monitoring
EVVMS	Electronic Visit Verification Management System
EW	EDI/AVRS/PES/WEB/EVS

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F

Acronym	Description
FA	Fiscal Agent Functional Area
FaaS	Function as a Service
FACIS	Fraud and Abuse Control Information Systems
FAO	Functional Area Overview
FAQs	Frequently Asked Questions
FCC	Federal Communications Commission
FCM	Flow Composition Model
FDB	First Databank
FDSH	Federal Data Services Hub
FEA	Federal Enterprise Architecture
FEA SPP	FEA Security and Privacy Profile
FedRAMP	Federal Risk and Authorization Management Program
FFE	Federally-facilitated Exchanges
FFP	Federal Financial Participation
FFS	Fee For Service
FFY	Federal Fiscal Year
FHIR	Fast Health Interoperability Resources
FICAM	Federal Identity, Credential, and Access Management
FIPS	Federal Information Processing Standard
FISMA	Federal Information Security Management Act Federal Information Security Modernization Act
FMP	Financial Management Plan
FMS	Financial Management Services
FMSA	Financial Management Services Agencies
FN	Financial
FOB	Fixed Object
FOIA	Freedom of Information Act
FPO	Functional Process Owner
FQDN	Full Qualified Domain Names
FQHC	Fully Qualified Health Center
FTE	Full Time Equivalent
FTI	Federal Tax Information
FTP	File Transfer Protocol
FWA	Fraud, Waste and Abuse

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G

Acronym	Description
GAAP	Generally Accepted Accounting Principles
GAHIN	Georgia Health Information Network
GAO	General Accounting Office
GB	Gigabytes
GIS	Geographic Information System
GPS	Global Positioning System
GRA	Global Reference Architecture
GRChIE	Georgia Regional Academic Community HIE
GRAAP	Grid Resource Allocation Agreement Protocol
GRC	Governance, Risk, and Compliance
GSA	General Services Administration
GSW	General System-Wide

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H

Acronym	Description
HCBS	Home and Community Based Services
HCPCS	Healthcare Common Procedure Coding System
HCS	Health Care Solution
HCFA	Health Care Financing Administration
HEDIS	Healthcare Effectiveness Data and Information Set
HHA	HHAeXchange
HHAX	HHAeXchange
HHCS	Home Health Care Services
HHS	Health and Human Services
HID	Health Information Designs
HIE	Health Information Exchange
HIPAA	Health Insurance Portability and Accountability Act
HIPP	Health Insurance Premium Payment
HIT	Health Information Technology
HITA	Healthcare Information Technology Architecture
HITECH	Health Information Technology for Economic and Clinical Health
HIT-PI	Health Information Technology-Promoting Interoperability
HITRUST	Health Information Trust Alliance
HIV	Human Immunodeficiency Virus
HIX	Health Insurance Exchange
HL7	Health Level Seven
HLTC	High Level Test Case
HMS	Health Management Systems
HPD	Help Desk
HSIA	Human Services Information Architecture
HTML	Hypertext Markup Language
HTS	HealthTech Solutions
HTTP	Hypertext Transfer Protocol
HTTPS	Hypertext Transfer Protocol – Secure

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Acronym	Description
IA	Information Architecture
IaaS	Infrastructure as a Service
IAM	Identity and Access Management
IAP	Implementation Advanced Planning Integrated Access Portal
IAPD	Implementation Advance Planning Document
I-APDU	Implementation Advance Planning Document Update
IAPDU	Implementation Advance Planning Document Update
ICAM	Identity, Credential, and Access Management
ICD	Interface Control Document International Classification of Diseases
ICD-10-CM	International Classification of Diseases, Tenth Edition, Clinical Modification
ICF	Intermediate Care Facilities
ICM	Information Capability Matrix Information Capability Model
ICN	Integrated Care Network Internal Control Number
ICR	Intelligent Character Recognition
ID	Identification Number Individual Development Intellectual Disabilities
IdAM	Identity & Access Management
ID-FF	Identity Federation Framework
IdM or IDM	Identity Management
IE	Information Engineering
IEC	International Electrotechnical Commission
IEEE	Institute of Electrical and Electronic Engineers
IETF	Internet Engineering Task Force
IHHS	Integrated Health and Human Services
IID	Individuals with Intellectual Disabilities.
IIF	Individually Identifiable Information
ILT	Instructor Led Training
IM Plan	Implementation Management Plan
IMP	Integrated Master Plan Issue Management Plan
IMS	Integrated Master Schedule
IMSMP	Integrated Master Schedule Management Plan

AMMP Acronyms and Glossary

Acronym	Description
INO	Interoperability
INT	Interfaces
INVEST	Independent, Negotiable, Valuable, Estimable, Sized-Appropriately, Testable (requirements definition characteristics)
I&O	Infrastructure & Operations
IP	Internet Protocol
IPA	Internal Penetration Assessment
iPaaS	Integration Platform as a Service
IPF	Internal Processing Facility
IPsec	Internet Protocol Security
IrDA	Infrared Data Association
IRHC	Institute of Remote Health Care
IRS	Internal Revenue Service
ISA	Interoperability Standards Advisory
ISAT	Information Security Awareness Training
ISCM	Information Security and Privacy Continuous Monitoring
ISO	Information Security Office International Organization for Standardization
ISP	Information Strategy Planning
ISSM	Information System Security Manager
ISSO	Information System Security Officer
IST	Information Systems and Technology
IT	Information Technology
ITF	Integrated Test Facility
ITIL	Information Technology Infrastructure Library
ITPG	Information Technology Project Governance
ITSM	Information Technology Service Management
IVR	Interactive Voice Response
IVRS	Interactive Voice Response System
IVVA	Independent Verification and Validation Advantage
IV&V	Independent Verification and Validation

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AMMP Acronyms and Glossary

J

Acronym	Description
J2EE	Oracle Java Platform, Enterprise Edition
JAD	Joint Application Design
JDBC	Java Database Connectivity
JSON	JavaScript Object Notation

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K

Acronym	Description
KO	Kick Off
KOD	KeyStone OnDemand
KPI	Key Performance Indicator
KPM	Key Performance Metrics

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L

Acronym	Description
LAH	Living At Home
LAN	Local Area Network
LDM	Logical Data Model
LEIE	List of Excluded Individuals/Entities
LL	Lessons Learned
LMS	Learning Management System
LOC	Legislative Oversight Committee Level of Care
LOINC	Logical Observation Identifiers Names and Codes
LOL	Limits of Liability
LRC	Legislative Review Committee
LTC	Long Term Care
LTSS	Long Term Services and Supports
LXP	Learning Experience Platform

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AMMP Acronyms and Glossary

M

Acronym	Description
MA	MAR Medicaid Advantage
MaaS	Medicaid-as-a-Service
MACS	Medicaid Agency Contract System
MAGI	Modified Adjusted Gross Income
M&O	Maintenance and Operations
MAM	Meeting Agenda and Minutes
MAPA	Mobile Application Penetration Assessment
MAR	Monthly Activity Report Management and Administrative Reporting
MARA	Milliman Advanced Risk Adjusters
MARF	Medicaid Access Request Form
MARS	Management and Administrative Reporting Subsystem
MARS-E	Minimum Acceptable Risk Standards for Exchanges
MB	Megabytes
MC	Managed Care
MCO	Managed Care Organization
MDA	Model Driven Architecture
MDB	Microsoft Access Database file
MDBT	Medicaid Detailed Budget Table
MDL	Medicaid Data Lake
MDM	Master Data Management
MDR	Managed Detection and Response
ME	MELI Member Management
MEA	Medicaid Enterprise Architecture
MEAF	Medicaid Enterprise Architecture Framework
MEC	Minimum Essential Coverage
MECL	Medicaid Enterprise Certification Life Cycle
MECT	Medicaid Enterprise Certification Toolkit
MEELC	Medicaid Eligibility and Enrollment Life Cycle
MEET	Medicaid Eligibility and Enrollment Toolkit
MED	Medicare Exclusion Database
MEDI	
MELI	Medicaid Eligibility Linking Interface
MEP	Message Exchange Patterns

AMMP Acronyms and Glossary

Acronym	Description
MEQC	Medicaid Eligibility Quality Control
MES	Medicaid Enterprise Systems
MESC	Medicaid Enterprise Systems Conference
MESM	Medicaid Enterprise Systems Modularity
MES PMO	MES Program Management Office
MEVV	Modular Electronic Visit Verification
MFA	Multi-Factor Authentication
MFT	Managed File Transfer Mass File Transfer
MFTS	Managed File Transfer Service
MHC	Mental Health Center Missouri Health Connection
MIPS	Million Instructions per Second
MITA	Medicaid Information Technology Architecture
MITRE	The MITRE Corporation
MM	Member Management
MMA	Medicare Prescription Drug Improvement and Modernization Act
MMIS	Medicaid Management Information System
MMIS Core	Medicaid Management Information System
MML	MITA Maturity Level
MMM	MITA Maturity Model
MOE	Method of Eligibility
MOF	Meta-Object Facility
MoSCoW	Must have, Should have, Could have, Will not have (requirement prioritization)
MOU	Memorandum of Understanding
MOWS	Management of Web Services
MPA	Module Procurement Advantage
MRE	Minimum Required Experience
MS	Medical Services
MSC	MES Steering Committee
MSSP	Managed Security Service Providers
MTD	Maximum Tolerable Downtime
MTOM	Message Transmission Optimization Mechanism
MTP	Master Test Plan
MTS	Master Test Strategy
MUE	Medically Unlikely Edit
MUWS	Management Using Web Services

AMMP Acronyms and Glossary

Acronym	Description
MVI	Multivendor Integration

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N

Acronym	Description
NAK	Negative Acknowledgement
NAPHSIS	National Association for Public Health Statistics and Information Systems
NARA	National Archives and Records Administration
NAS	Neonatal Abstinence Syndrome
NASCIO	National Association of State Chief Information Officers
NASPO	National Association of State Procurement Officials
NCCI	National Correct Coding Initiative
NCPDP	National Council for Prescription Drug Programs
NDC	National Drug Code
NE	Network Entity
NET	Non-Emergency Transportation
NF	Nursing Facility
NHSIA	National Human Service Interoperability Architecture
NIEM	National Information Exchange Model
NIST	National Institute of Standards and Technology
NMEH	National Medicaid EDI Healthcare
NPPES	National Plan and Provider Enumeration System
NPI	National Provider Identifier
NUCC	National Uniform Claim Committee
NwHIN	Nationwide Health Information Network
NSTIC	National Strategy for Trusted Identities in Cyberspace, Creating Options for Enhanced Online Security and Privacy

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AMMP Acronyms and Glossary

O

Acronym	Description
O&M	Operations and Maintenance
OA	Operating Agency
OAPD	Operations Advance Planning Document
OASIS	Organization for the Advancement of Structured Information Standards
OBA	Observation Based Assessment
OBC	Outcomes-Based Certification
OBRA	Omnibus Budget Reconciliation Act
OCM	Organizational Change Management
OCR	Operational Change Request Optical Character Recognition
ODBC	Open Database Connectivity
ODS	Operational Data Store
OHR	One Health Record®
O&I	Operations and Infrastructure
OIAT	Office of Informatics Technology and Services
OIG	Office of Inspector General
OIT	Office of Information Technology
OLA	Operational Level Agreement
O&M	Operation and Maintenance
OM	Operations Management
OMB	Office of Management and Budget
OMG	Object Management Group
ONC	Office of the National Coordinator
OOO	Out of Office
OOS	Out Of State
OOTB	Out-of-the-Box
OPR	Operations Process Request
ORC	Operational Readiness Checklist
ORT	Operational Readiness Test
ORR	Operations Readiness Review
OSI	Open Systems Interconnection
OSINT	Open-Source Intelligence
OSORA	Office of Strategic Operations and Regulatory Affairs
OSSTMM	Open-Source Security Testing Methodology Manual
OTM	OCM Training Matrix
OTMP	OCM Training Matrix Plan

AMMP Acronyms and Glossary

Acronym	Description
OTP	OCM Training Plan
OWASP	Open Web Application Security Project
OWL-S	Web Ontology Language

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P

Acronym	Description
PA	Penetration Assessment Prior Authorization Project Advantage (NTT DATA methodology toolkit)
PaaS	Platform as a Service
PAC	Provider Assistance Center
PACE	Program of All-Inclusive Care for the Elderly
PAPD	Planning Advance Planning Document
PAPDU	Planning Advance Planning Document Update
PARIS	Public Assistance Reporting Information System
PBM	Pharmacy Benefits Management
PCA	Project Change Assessment
PCAST	President's Council of Advisors on Science and Technology
PCCM	Primary Care Case Management
PCCM-E	Primary Care Case Management Entity
PCI	Payment Card Industry
PCI DSS	Payment Card Industry Data Security Standard
PCP	Primary Care Physician Primary Care Provider
PCR	Project Change Request
PCRP	Project Change Request Plan
PCS	Personal Care Service
PCT™	Project Change Triangle model
PDF	Portable Document Format
PDM	Physical Data Model
PDR	Preliminary Design Review
PDSP	Physical and Data Security Plan
PE	Provider Enrollment
PECOS	Provider Enrollment and Change of Ownership Systems

AMMP Acronyms and Glossary

Acronym	Description
PERM	Payment Error Rate Measurement
PES	Provider Electronic Solutions software
PfA	Portfolio and Program Management Advantage
PFD	Patient First Database
PFMP	Project Financial Management Plan
PgMP	Program Management
PHI	Protected Health Information
PHIN	Public Health Information Network
PHR	Personal Health Record
PHS	Public Health Service
PI	Program Integrity
PIA	Project Impact Assessment
PIAP	Performance Improvement Action Plan
PIHP	Prepaid Inpatient Health Plan
PII	Personally Identifiable Information
PIM	Platform Independent Model
PKI	Public Key Infrastructure
PL	Plan Management Procurement Lead
PLCM	Project Life Cycle Methodology
PMBOK®	Project Management Body of Knowledge
PM	Program Manager Project Manager Project Methodology Provider Management
PMF	Provider Master File
PMLC	Project Management Life Cycle
PMI	Project Management Institute
PMO	Program Management Office Project Management Office
PMP	Primary Medical Provider Project Management Plan Project Management Professional
PMPM	Per Member Per Month
PMR	Project Management Status Report
PMW	Provider Management Workgroup
PO	Project Office Product Owner
POAM	Plan of Actions and Milestones

AMMP Acronyms and Glossary

Acronym	Description
PoC	Plan of Care
POC	Plan of Correction Point of Contact
POS	Point of Sale Project Organization and Staffing
PPMO	Project Portfolio Management Office
PPTP	Point-to-Point Tunneling Protocol
PPU	Project Partnership Understanding
PQA	Project Quality Assurance
PR	Provider
PRD	Production
Pro-DUR	Prospective Drug Utilization Review
PSM	Platform Specific Model
PSS	Preliminary Scope Statement
PTES	Penetration Testing Execution Standards
PWA	Program Web Application

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Q

Acronym	Description
QA	Quality Assurance
QAA	Quality Assurance Advantage
QAQC	Quality Assurance Quality Control
QA/Test	Quality Assurance / Test Advantage
QC	Quality Control
QHP	Qualified Health Plan
QM	Quality Management Quality Manager
QMP	Quality Management Plan
QoS	Quality of Service
QRDA	Quality Reporting Document Architecture (QRDA)

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AMMP Acronyms and Glossary

R

Acronym	Description
RA	Recipient Accounts Receivable Reference Architecture Remittance Advice
RAC	Recovery Audit Contractor
RACF	Resource Access Control Facility
RACI	Responsibility, Accountability, Consulted and Informed
RAD	Rapid Acquisition Decision
RAID	Risk, Action Item and Decision
RAM	Responsibility Assignment Matrix
RAR	Recipient Accounts Receivable
RARC	Remittance Advice Remark Code
RASCI	Responsible, Accountable, Supportive, Consulted, Informed
R&BP	Requirements and Business Process
RBPM	Requirements and Business Process Management
RC	Reporting Condition
RCA	Root Cause Analysis
RCO	Regional Care Organization Revenue Cycle Operations
RDA	Records Disposition Authority
RDUR	Retrospective Drug Utilization Review
RE	Recipient
REOMB	Recipient Explanation of Medical Benefits
REST	Representational State Transfer
Retro-DUR	Retrospective Drug Utilization Review
RF	Reference
RFB	Request for Bid
RFC	Requests for Change Request for Comment Request for Comments
RFI	Request for Information
RFP	Request for Proposal
RFPC	RFP Coordinator
RFQ	Request for Quote
RHC	Rural Health Clinic
RHIOs	Regional Health Information Organizations
RMP	Requirements Management Plan Risk Management Plan

AMMP Acronyms and Glossary

Acronym	Description
RMT	Requirements Management Tool
RND	Requirements Narrative Document
RO	Regional Officer
ROE	Rules of Engagement
ROI	Return on Investment
ROM	Rough Order of Magnitude
RPO	Recovery Point Objective
RRM	Requirements Response Matrix
RRV	Renewal and Redetermination Verification
RTM	Requirements Traceability Matrix Requirements Traceability and Verification Matrix
RTO	Recovery Time Objective
RtOP	Return to Operations
RTP	Return to Provider
RTVM	Requirements Traceability and Verification Matrix
RuleML	Rule Markup Language
RV	Requirement Validation
RVP	Requirement Validation Plan

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AMMP Acronyms and Glossary

S

Acronym	Description
S&C	Standards and Conditions
S&P	Security and Privacy
SA	Systems Analyst
SaaS	Software as a Service
SAIL	State of Alabama Independent Living Waiver
SAM	System for Award Management
SAML	Security Assertion Markup Language
SAR	Security Audit Report/Security Assessment Report
SC	Standards and Conditions
SCD	System Context Diagram
SCIM	System for Cross-domain Identity Management
SCMP	Scope Change Management Plan
SCORM	Sharable Content Object Reference Model
SCR	System Change Request
SDD	System Design Document
SDLC	System Development Life Cycle
SDMP	Service Desk Management Plan
SDO	Standard Developing Organization
SDT	Service Desk Tool
SDX	State Data Exchange
SEIM	Security Event & Incident Management
SEA	Senior Enterprise Architect
SES	Software Engineering Solutions
SFTP	Secure File Transfer Protocol
SGML	Standard Generalized Markup Language
SHC	State Health Consulting
SIA	System Integration Advantage
SI	System Integration (“System Integrator” will be known as SI Contractor)
SICAM	State Identity, Credential, and Access Management
SIEM	Security Information and Event Management
SIP	System Integration Platform
SIS	System Integration Services
SIT	System Integration Test System Integration Testing
SLA	Service Level Agreement
SLAng	Service Level Arrangement Language

AMMP Acronyms and Glossary

Acronym	Description
SLM	Service Level Management
SLR	State Level Repository
SM	Scope Management
SMA	State Medicaid Agency
SMART	Specific, Measurable, Actionable, Resource-specific, and Time-bound
SMC	Streamlined Modular Certification
SMDL	State Medicaid Directors Letter and Guidance
SME	Subject Matter Expert
SMM	State Medicaid Manual
SMP	Scheduled Management Plan
SMPT	Simple Mail Transfer Protocol
SMR	Subject Matter Resource
SNOMED CT	Systematized Nomenclature of Medicine – Clinical Terms
SNOW	Service Now
SO	State Office State Officer
SOA	Service-Oriented Architecture
SOBRA	Sixth Omnibus Budget Reconciliation Act
SOAP	Simple Object Access Protocol
SoC	System on a Chip
SOC	Security Operations Center Service Organization Control Start of Care Statement of Concern
SOR	Systems of Record
SOW	Statement of Work Scope of Work
SP	Special Publication
SPA	State Plan Amendment
SPI	Schedule Performance Index
SPML	Service Provisioning Markup Language
SQL	Structured Query Language
SR	Stakeholder Registry
SRM	Standards Reference Model
SS	Start to Start
SSA	Social Security Administration
SS-A	State Self-Assessment
SSAE	Statement on Standards for Attestation Engagements

AMMP Acronyms and Glossary

Acronym	Description
SSH	Secure Shell
SSI	Supplemental Security Income
SSL	Secure Sockets Layer
SSN	Social Security Number
SSO	Single Sign-On
SSP	Single Sign-On Portal State Security Plan
STAARS	State of Alabama Accounting and Resource System
STLC	Software Testing Life Cycle
STU	Standard for Trial Use
SU	System Utilization
SUR	Surveillance and Utilization Review
SURS	Surveillance and Utilization Review Subsystem
SVES	State Verification Exchange System
SysML	Systems Engineering

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T

Acronym	Description
TA	Technical Architecture Technology Assisted
TAT	Turn Around Time
TBD	To Be Determined
TBQ	Territories and State Beneficiary Query Territorial Beneficiary Query
TCM	Targeted Case Management Technical Capability Matrix
TCOE	Testing Center of Excellence
TCP/IP	Transmission Control Protocol/Internet Protocol
TDD	Technical Design Document
TDE	Transparent Data Encryption
TDR	Transitional Data Repository
TEMP	Test Evaluation and Management Plan
TFS	Team Foundation Server
TIN	Tax Identification Number
TLS	Transport Layer Security
T-MSIS	Transformed Medicaid Statistical Information System

AMMP Acronyms and Glossary

Acronym	Description
TMS	Technical Management Strategy
TMM	Test Management Methodologies
TOC	Table of Contents
TOGAF	The Open Group Architecture Framework
TOO	Tools
TPA	Test Phase Acceptance Trading Partner Agreement
TP	Third Party
TPI	T-MSIS Priority Items
TPL	Third-Party Liability
TRA	Technical Reference Architecture
TRB	Technical Review Board
TRM	Technology Reference Model
TSA	Technical Service Area
TSC	Technical Service Classification
TSDP	Technical Service Definition Package
TSRG	Technology Standards Reference Guide
TSM	Technical Service Model
TSSR	Technical Systems Security Requirements
TUR	Turnover/Takeover
TXT	Text file

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AMMP Acronyms and Glossary

U

Acronym	Description
UAT	User Acceptance Test(ing)
UBL	Universal Business Language
UCUM	Unified Code for Units of Measure
UDDI	Universal Description, Discovery, and Integration
UI	User Interface
UML	Unified Modeling Language
UMLS	Unified Medical Language System
UNIX	Uniplexed Information and Computer Systems
UPIN	Unique Physician Identification Number
URI	Uniform Resource Identifier
URL	Uniform Resource Locator
USC	United States Code
USCDI	United States Core Data for Interoperability
USCORE	United States Core Data for Interoperability
USDA	United States Department of Agriculture
USPS	United States Postal Service

V

Acronym	Description
VA	Veterans Affairs
VLP	Verify Lawful Presence
VPM	Virtual Private Model
VPN	Virtual Private Network
VTC	Validate Testing Coverage

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AMMP Acronyms and Glossary

W

Acronym	Description
W3C	World Wide Web Consortium
WAN	Wide Area Network
WBS	Work Breakdown Structure
WBT	Web Based Training
WCAG	Web Content Accessibility Guidelines
WfMC	Workflow Management Coalition
WHATWG	Web Hypertext Application Technology Working Group
WOA	Web-Oriented Architecture
WPC	Washington Publishing Company
WS	Web Service
WS-Addressing	Web Services Addressing
WS-Agreement	Web Services Agreement
WS-BaseNotification	Web Services Base Notification
WS-BPEL	Web Services-Business Process Execution Language
WS-BrokeredNotification	Web Services Brokered Notification
WS-CAF	WS-Composite Application Models
WS-CDL	Web Services Choreography Description Language
WS-Coordination	Web Services Coordination
WS-Eventing	Web Services Eventing
WS-I	Web Services Interoperability Organization
WS-Management	Web Services for Management
WS-Policy	Web Services Policy
WS-Reliability	Web Services Reliability
WS-Topics	Web Services Topics
WSDL	Web Services Description Language
WSDM	Web Services Distributed Management
WSLA+	Web Service Level Agreement Language for Collaborations
WSMO	Web Services Modeling Ontology
WSN	WS Notification
WSRF	WS-Resource Framework
WSRM	WS-Reliable Messaging
WSRP	Web Services for Remote Portlets
WWW	World Wide Web

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AMMP Acronyms and Glossary

X

Acronym	Description
X12	American National Standards Institute Accredited Standards Committee electronic data interchange standard
X.509	X.509 Public Key Infrastructure
XaaS	Anything as a Service
XACML	eXtensible Access Control Markup Language
XForms	XML Forms
XHTML	eXtensible Hypertext Markup Language
XKMS	XML Key Management Specification
XLC	eXpedited Life Cycle
XLS	Microsoft Spreadsheet Excel file extension
XLSX	Microsoft Spreadsheet Excel file extension
XML	Extensible Markup Language
XMS	eXtended Memory Specification
XPath	XMS Path
XPDL	XML Process Definition Language
xRM	Extended Relationship Management
XSD	XML Schema Definition
XSL	Extensible Stylesheet Language
XSL-FO	XSL Formatting Objects
XSLT	Extensible Stylesheet Language Transformations

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Y

Acronym	Description

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Z

Acronym	Description

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AMMP Acronyms and Glossary

Glossary

Item	Description
Alabama MES Modernization Program (AMMP)	AMMP is the overall effort to plan, manage, and govern a series of projects to improve and modernize the MES. AMMP will replace the current Alabama Medicaid Management Information System (AMMIS) with three new modules— Claims Processing and Management Services (CPMS), Provider Management (PM) and Enterprise Data Warehouse (EDW) — and a System Integration Platform (SIP) and integrate those with the existing Modular Electronic Visit Verification (MEVV) and Centralized Alabama Recipient Eligibility System (CARES).
APD	Advance Planning Document: A written plan of action to acquire the proposed automated data processing (ADP) services or equipment. Additional APD content requirements, for acquisitions for which the Agency is requesting enhanced funding from title XIX, are contained in 42 CFR 433, Subpart C.
Change Champion	A Stakeholder within the various program areas of Medicaid that will be the eyes, ears, and feet on the ground as it relates to the success of the Alabama MES Modernization Program. Change Champions assist with user engagement and report on areas of resistance and changes impacting the project.
Change Control Board	Group responsible for scope and requirements governance
Claims Processing and Management Services Module	Provides automated claims processing for the Alabama Medicaid Agency. The CPMS module will also include all of the support functions necessary to operate a Medicaid claims processing system. For example, CPMS will include member management, financial management, Electronic Data Interchange (EDI) translation, third party liability, and claims processing. The CPMS module will be implemented and supported by a module vendor.
Clean Claim	Defined as a claim which has no defect, impropriety, or special circumstance, including incomplete documentation which results in the failure of one or more system edits or audits, that delays timely payment.
CMS	The Centers for Medicare & Medicaid Services - A Federal agency within the U.S. Department of Health and Human Services.
CMS-37	Medicaid Program Expenditure Form – Quarterly Budget Report
CMS-64	Medicaid Program Expenditure Form – Quarterly Expenses
Cohort	A grouping of modules that will be implemented at the same time.

AMMP Acronyms and Glossary

Contractor PMO	MES Program Management Office, consisting of Agency PMO and Contractor PMO Contractor/Contractor resources.
COTS	Software and hardware that already exists and is available from commercial sources. It is also referred to as off-the-shelf.
Custom Software	Custom Software means those programs and code created specifically for AMA and delivered under the Contract as a Component(s) or unit of the Solution as a Deliverable or Work Product, and its code, and/or as defined by CMS' conditions for reuse. Includes any interfaces developed specifically for the contract (fully transferable).
Data Ownership	The Agency solely and exclusively owns and retains all right, title and interest, whether express or implied, in and to any and all State data. Contractor has no and acquires no right, title, or interest, whether express or implied, in and to State data. Contractor will only use State data for the purposes set forth in the Contract (fully transferable).
DCB	Term used to describe the process of designing, configuring, and building a system. This is a relatively new term preferred, by CMS, for COTS systems. Term is replacing the previously used DDI.
DDI	Term used to describe the process of designing, developing, and implementing a system.
DMAIC	Five phases of Lean Six-Sigma. Define, Measure, Analyze, Improve, Control
Enterprise Data Services Module	Structured and centralized collection of all Medicaid data. The EDS will include reporting, business intelligence and dashboard tools to support Centers for Medicare and Medicaid Services (CMS) reporting, Alabama Medicaid Agency internal reporting and preparing data for analysis. These tools will provide reports and graphical representations of data that support Agency operations. The goal of the EDS is to provide the Agency with faster access to quality data to improve decision-making, problem resolution and ultimately improved healthcare outcomes for Medicaid recipients. The EDS module will be implemented and supported by a module vendor
Federal Funds	Funds received from the Federal Government at either an Enhanced or Regular Matching Rate.
FFP	Federal Financial Participation: The Federal Government's share of a State's expenditures under the Medicaid program.
Fiscal Years	State and Federal Fiscal Years are different. The State Fiscal Year begins July 1st and ends June 30th. The Federal Fiscal Year begins October 1st and ends September 30th.

AMMP Acronyms and Glossary

Functional Test	A type of testing which verifies that each function of the software application operates in conformance with the requirement specification. The system is tested by providing appropriate input, verifying the output and comparing the actual results with the expected results. Involves checking of User Interface, APIs, Database, security, client/ server applications and functionality either manually or using automation.
Funds	State Government uses fund accounting to account for resources, the use of which is restricted by donors or grantors.
Index	A coding reduction feature that focuses on the organizational structure of an agency.
In-Scope	Test initiatives planned to be verified/performed during a specific release or build.
Issue	A risk that has occurred or will certainly occur; also known as a “realized risk.”
MMIS	Medicaid Management Information System: A commonly accepted term for "Mechanized Claim Processing and Information Retrieval System" identified in §1903(a)(3) of the Act and defined in 42 CFR 433.111.
Medicaid Enterprise Architecture	The practice of enterprise analysis of an organization’s technology, information, and business processes. MEA documents the organization’s current and future-state technology, information and business processes and develops a plan to transition from the old to the new. It provides the processes and mechanisms that will assist with building and executing Alabama MES Modernization Program. MEA will assist in developing transformational strategies to bring together legacy and future-state business processes and technology in a format that focuses on desired business outcomes while supporting the transition to modern technologies.
Medicaid Enterprise Systems	MES is the umbrella term for the Information Technology (IT) systems that support the mission of the Alabama Medicaid Agency (AMA). The MES includes, but is not limited to, the following systems: <ul style="list-style-type: none"> • Alabama Medicaid Management Information System (AMMIS) • Centralized Alabama Recipient Eligibility System (CARES) • Electronic Visit Verification (EVV)
Medicaid Enterprise Systems Division	A division of the Alabama Medicaid Agency’s Department of Information Systems and Technology (IST). The MES division is responsible for managing the Alabama MES Modernization Program. The MES Division’s primary mission is to modernize the Agency’s management information systems with the goal of improving our business processes and the services we provide to Alabama’s recipients and providers.

AMMP Acronyms and Glossary

MES Module Team	MES Module Team, consisting of Agency Contract Owner, Agency BA, a representative from the TCoE, PMO PM and PMO BA for identified Module.
MES PMO	MES Program Management Office, consisting of Agency PMO and PMO Vendor resources.
Modular Electronic Visit Verification (MEVV)	The MEVV system will support the Alabama Medicaid Home and Community-Based Services (HCBS) program, providing services to Medicaid recipients who are at risk of needing care in a nursing home, hospital, or other institution. This program allows them to receive care in a community and/or home setting. The MEVV will be implemented and supported by a module vendor.
Module PMO	Module Project Management Office
Modules	<p>Each AMMP module will support a unique and separate business function such as managing providers or enrolling members. The implementation and integration of the following modules will be managed as separate projects:</p> <ul style="list-style-type: none"> • Enterprise Data Services • Provider Management • Claims Processing and Management Services • Electronic Visit Verification • CARES <p>All modules will share and exchange data through an integration framework that will be implemented and managed by the Systems Integrator.</p>
Module Contractor	The software implementation services Contractor responsible for implementing a module and supporting it after implementation.
Non-Functional Test	Type of testing to check non-functional aspects (performance, usability, reliability, etc.) of a software application to verify established enterprise standards not checked during functional testing.
Organizational Change Management	The process of helping an organization successfully transition from current to future systems. The OCM team works to ensure the Agency and supporting workforce are prepared, trained, and equipped to work with the new systems and business processes.
Operations and Maintenance	O&M is the on-going support of the operations and maintenance of a computer system.
Out-of-Scope	Identified test initiatives not included in a detailed test plan. Reasons could include budget, resources or responsibility.

AMMP Acronyms and Glossary

Personal Services	Payments of salaries and benefits to State employees.
Phase	A distinct period or stage in a series of events or a process of change or development.
Pillars	The Alabama Medicaid Agency (AMA) Program Management Office and the Program Management Office Services team are integrated into one team, MES Program Management Office. This team has four (4) pillars: Project Management Office (PMO), Requirements and Business Process Management (RBPM), Medicaid Enterprise Architecture (MEA) and Organizational Change Management (OCM).
Project Portfolio Management Office	A division of the Department of Information Systems and Technology and is responsible for defining, monitoring, and enforcing the Agency's project management policies, standards, processes and procedures. The PPMO is a separate division and independent from the MES division.
Project Quality Assurance	Responsible for ensuring the Alabama MES Modernization Program and its projects are managed according to project management industry best practices and standards established by the Alabama Medicaid Agency Chief Information Officer and the expectations of the Centers for Medicare and Medicaid Services. The PQA team is within the Project Portfolio Management Office. The PQA team will summarize assessment results and report those results directly to the Chief Information Officer and the Alabama Medicaid Agency Executive Oversight Committee (EOC).
Professional Services	Contracted services with professional individuals or organizations, consultants or vendors for use in government operations.
Program Management Office	The PMO falls under the Medicaid Enterprise Systems division and is responsible for the following focus areas: <ul style="list-style-type: none"> • Program management support overseeing module projects, managing procurements, mitigating program / project risks and issues • Medicaid Enterprise Architecture development and maintenance • Requirements and Business Process Management • Organizational Change Management
Project (as defined by CMS)	A systems effort undertaken by the Agency to improve the administration and/or operation of one or more of its public assistance programs.
Project Advantage	A proprietary tool provided by the PMO Vendor which provides methodology, plans, templates, and tools for managing State Health Consulting projects.

AMMP Acronyms and Glossary

Provider Management Module	<p>Will provide automated contracting, credentialing, and enrollment processes to help the Alabama Medicaid Agency manage providers and provider data. The Provider Management module will be implemented and supported by a module vendor.</p>
Requirements and Business Process Management	<p>The process of gathering and documenting business processes and requirements. RBPM supports the discovery, modeling, and analysis that ensures new automated solutions supports the business needs of the agency. The artifacts created by the RBPM team support Medicaid Enterprise Architecture MEA and will be utilized to create a roadmap to transition the Alabama Medicaid Agency from the current system state to the future system state.</p>
Risk	<p>A risk is an uncertain event that may have a positive or negative impact on project objectives. Negative risks are also called Threats; positive risks are also called Opportunities.</p>
Risk Score/Risk Rating Score	<p>Risk/Risk rating scores assist in delivering a common understanding regarding the impact on the Project should the risk trigger. Additionally, the risk/risk rating score is an identifier that the risk owner can use to determine the risks that should receive focus and implement mitigation strategies to reduce the risks' impact on the Project should they trigger outlines the rating values against commonly understood terminology that is used for reporting.</p>
Service Oriented Architecture	<p>Standardizes data exchanges and supports interoperability of services</p>
Software as a Service	<p>The capability provided to the consumer is to use the Contractor's applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based email), or a program interface. The client does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.</p>
Stakeholder	<p>Any individual impacted by or impacting a program or project.</p> <p>Individuals or groups who are impacted by change, who are needed to implement change, who have the ability to provide needed resources or knowledge, who provide the approval necessary for the change, or who provide sponsorship or ownership that secures the cooperation of others</p>

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State Funds	Any funds held by the State Treasurer and disbursed to satisfy a claim that includes federal funds, general funds, lottery funds, and other funds. Also includes any funds held by an agency such as petty cash or change funds or on deposit with another financial institution when allowed by law.
System Integration	The technical solution and services that a Contractor provides to enable individual module systems to safely share information with other module systems using a common set of data and security solutions. The SI solution will enable system users secure access to the module systems.
Title XIX	Federal Grants to states for Medical Assistance (Medicaid) awarded through the U.S. Department of Health and Human Services Centers for Medicare and Medicaid Services Division.
Toolkit Lists	This are list in SharePoint that track Action Items, Change Requests, Decisions, Risks, and Issues. There is a toolkit for each vendor SP site and one at the program SP site.
Training Groups	Refers to the grouping of various role-based target audiences to ensure the training content and approach are appropriate to each group.
Work Product	(Fully) transferable inventions, combinations, machines, methods, formulae, techniques, processes, improvements, software designs, computer programs, strategies, data, and original works of authorship (collectively, the "Work Product") created or developed either by Contractor or jointly by the Contractor and AMA in the performance of this Contract. Work Product shall also include configuration and design specifications and documentation created by Supplier for delivery to AMA in the performance of this Contract. All Services performed hereunder shall include delivery of all (re)useable source and object code and all executables and Documentation for all Work Product.

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