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Governor

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STEPHANIE MCGEE AZAR
Commissioner

Important Information for Medicaid Recipients!

Pending federal approval, Medicaid will offer extra help to certain recipients starting on October 1, 2018. This extra help is called case management. It will be provided by Alabama Select Network, a company chosen by Medicaid.

This extra help is for Medicaid recipients who:

- live in a nursing facility; or
- who are on Medicaid's Elderly and Disabled (E&D) waiver or the Alabama Community Transition (ACT) waiver.

Your Medicaid benefits will not change. This extra help will go along with the Medicaid services you have now. You can get extra help to:

- learn about your long-term care choices
- get services in the best place for you
- manage medicines you take
- work with your doctors and care team
- go home from the hospital
- avoid hospital stays or ER visits when possible; and
- solve problems so you can have a better quality of life

To request help or to learn more, contact your case worker or a nursing home staff member. You can also call the Alabama Department of Senior Services at 1-800-243-5463 (1-800-AGELINE) between the hours of 8 a.m. and 5 p.m., Monday through Friday. The call is free.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-334-242-5000 (TTY: 1-800-253-0799).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-334-242-5000 (TTY: 1-800-253-0799)。