

Attention

Alabama Medicaid Partners!

3 Tips to Help Someone Who Lost Medicaid Coverage



1: Ask if they updated their contact information.

- Medicaid recipients have several ways to update their addresses, phone numbers, and other information. Visit www.Medicaid.Alabama.gov and click on the gray mailbox to find out more information.

2: Ask if they got a letter about their coverage from Medicaid.

Starting April 1, 2023:



- Medicaid will mail renewal letters to let recipients know when to renew their coverage. Note: Most letters should arrive at their normal renewal time.
- They must complete and return their renewal form to Medicaid.
- Medicaid coverage will stop if they are not eligible or don't respond.
- There may be other programs within Medicaid for which they are qualified. Encourage them to apply online at www.Medicaid.Alabama.gov.
- Medicaid will mail a letter if their benefits change.

3: Tell them about other health coverage options if they no longer qualify for Medicaid.



- People who lose Medicaid may be able to get coverage through the Federal Marketplace (www.HealthCare.gov). If someone loses Medicaid coverage, they have a limited time to apply and enroll in a plan.
- Other resources include Federally Qualified Health Centers (FQHCs) and other free or reduced-cost clinics. Visit www.Medicaid.Alabama.gov for more information.



Alabama Medicaid Agency

For more information visit:
www.Medicaid.Alabama.gov
and click "Providers" tab, then
"COVID-19 Information for Providers"