ALABAMA MEDICAID AGENCY

# ALERT

May 29, 2019

**TO:** **Radiologists, Cardiologists, Physicians, Hospitals, Rural Health Clinics, FQHCs, and Health Departments**

**RE:** **eviCore Healthcare Contact Information Update**

To improve the prior authorization (PA) process, eviCore has consolidated its phone and fax numbers for PA requests.

Beginning June 3, 2019, please use the following numbers in the event you need to contact eviCore:

Phone: (855) 774-1318
Fax: (888) 693-3210

**Please Note:** Utilization of the eviCore Web Portal at www.eviCore.com is the quickest and most efficient way to request a prior authorization.

If you and/or your staff require any additional information, please contact ClientServices@evicore.com or susan.watkins@medicaid.alabama.gov.

The Current Procedural Terminology (CPT) and Current Dental Terminology (CDT) codes descriptors, and other data are copyright © 2019 American Medical Association and © 2019 American Dental Association (or such other date publication of CPT and CDT). All rights reserved. Applicable FARS/DFARS apply.