

A L E R T

September 22, 2021

TO: All Providers

RE: Coming Soon: Upcoming Changes to CARC Code 45

Providers: Please pass this information along to your software vendors.

Effective December 14, 2021, Alabama Medicaid will replace Claim Adjustment Reason Code (CARC) 45 with a new code to ensure compliance with the Committee on Operating Rules for Information Exchange (CAQH CORE) combinations reported on the X12 835 Electronic Remittance Advice (RA). The new CARC is as follows:

- CARC (96) - (Non-covered charge(s)) with an appropriate Recipient Advice Remark Code (RARC) for the situation.

A User Acceptance testing period will be available to providers to test the change. We currently anticipate the testing period will begin in early October. Additional communications regarding specific dates will be provided at a later date.

Although this notice serves to communicate important changes coming soon to the Eligibility and Benefit 271 Response transaction, please continue to monitor the Alabama Medicaid website at: www.medicaid.alabama.gov (including Provider Insider newsletters and RA banner messages) for more detailed information and implementation time frames.

Providers with questions concerning the upcoming change can submit them via the following email address: interChange_testing@DXC.com.