



January 30, 2009

Dear Colleague:

MedSolutions is pleased to announce its partnership with The Alabama Medicaid Agency to provide radiology management services to select recipients beginning with dates of service March 2, 2009. MedSolutions will begin accepting authorization requests on this date.

All outpatient elective MR, CT and PET studies performed on or after this date require prior authorization from MedSolutions. Imaging studies performed in conjunction with an inpatient stay, 23 hour observation or testing done in the emergency room are not subject to authorization requirements.

Studies performed without required authorization may be denied payment and you may not seek reimbursement from any Alabama Medicaid recipient.

The radiology program applies only to the following Medicaid recipients:

- Those certified as children through the SOBRA (Sixth Omnibus Budget Reconciliation Act) Program
- Those certified through the Medicaid for Low Income Families Program
- Refugees
- Those certified for Supplemental Security Income (SSI)

Services provided to eligibles certified as follows do not require prior authorization:

- Dual Eligibles (Medicare/Medicaid)
- Plan First Eligible
- SOBRA Adults
- Individuals granted emergency Medicaid due to their illegal alien status

To request an authorization, you may use our 24/7 web portal (www.medsolutionsonline.com) or **call (888) 693-3211** or send a MedSolutions request form (available on web portal) by fax to (888) 693-3210. MedSolutions recommends that ordering physicians secure the authorization and pass the authorization number to the rendering facility at time of scheduling.

When imaging is required in less than 48 hours due to a medically urgent condition, please call for authorization. MedSolutions will render a decision within 4 hours of receipt of all necessary information and in some cases within 1 hour. Please indicate clearly that the authorization is for medically urgent care.

MedSolutions will communicate authorization decisions via fax to both the ordering physician and requested facility. A sample authorization is enclosed. Authorizations contain an Agency authorization number and one or more CPT codes specific to the studies authorized. Should the radiologist believe imaging different than what is authorized is warranted, the rendering facility must contact MedSolutions for review and authorization prior to claim submission.



To aid in the transition, MedSolutions will be hosting with The Agency several broadcasted web orientation sessions. These sessions will provide you with what you need to be successful in requesting an authorization from MedSolutions. I have included a schedule for your review and I strongly encourage you to attend at a convenient time.

If you have any questions regarding this new program or about MedSolutions, please contact our Customer Service Department at (888) 693-3211.

Sincerely,

A handwritten signature in black ink that reads "Gregg P. Allen, MD". The signature is written in a cursive style.

Gregg P. Allen, MD
Chief Medical Officer
MedSolutions, Inc.