

# A L E R T

May 18, 2021

**TO: All Delivering Healthcare Professionals (DHCPs)**

**RE: Changes to the Alabama Coordinated Health Network (ACHN) DHCP Selection Referral Process**

Effective July 1, 2021, The Medicaid Agency will reinstate the Delivering Healthcare Professional (DHCP) Selection Referral requirement from the Alabama Coordinated Health Network (ACHN). All maternity care visits beginning July 1, 2021, must have a DHCP selection referral number from the ACHN to receive payment from Medicaid. Although DHCPs will already have the ACHN's NPI number, it is the responsibility of the DHCP to ensure a referral is in the medical record and contact has been made with the ACHN. This ensures collaborative communication between the DHCP and the ACHN for quality health outcomes.

***Exception: Medicaid recipients who are not assigned to an ACHN on the date of service will not require a DHCP Selection Referral from the ACHN for reimbursement.***

You may identify the Medicaid recipient's assigned ACHN by verifying the recipient's eligibility via the secure web portal or the Automatic Voice Response System (AVRS).

In preparation of the upcoming DHCP Selection Referral reinstatement, the Agency will conduct a webinar on June 9, 2021 at noon. The purpose of the webinar is to provide education on the DHCP Selection Referral reinstatement, maternity billing, and sterilization claims. We strongly encourage all DHCPs to attend the webinar. Webinar login information is posted on the Medicaid website at [https://medicaid.alabama.gov/content/5.0\\_Managed\\_Care/5.1\\_ACHN/5.1.3\\_ACHN\\_Providers.aspx](https://medicaid.alabama.gov/content/5.0_Managed_Care/5.1_ACHN/5.1.3_ACHN_Providers.aspx).

For questions related to the DHCP Selection Referral process and changes, e-mail [ACHN@medicaid.alabama.gov](mailto:ACHN@medicaid.alabama.gov).

***Note:*** During the COVID-19 emergency, it is important to file claims as quickly as possible to ensure payment from Medicaid is made to Medicaid providers close to the date of service. The Centers for Medicare and Medicaid Services has increased the federal matching percentage for the emergency time frame, but states can only receive the increased match on claims that are paid during the emergency.