

A L E R T

April 14, 2021

TO: Physicians, FQHCs, RHCs, Radiology Providers, and Hospital Providers

RE: Changes coming to Radiology and Cardiology Prior Authorizations from eviCore

Effective April 19, 2021, eviCore, Alabama Medicaid's contractor for radiology and cardiology prior authorizations will use the IntelliPath® system, a streamlined method for processing these prior authorizations (PAs). These do not include Pharmacy prior authorizations. Providers will see little change to the current method of requesting a PA.

Improvements that you will see include:

- Faster approvals
- Less time spent answering clinical questions
- Less time in communications with eviCore
- Fewer requests for additional information

Providers should continue sending PA requests for outpatient diagnostic imaging procedures to eviCore to the following:

- Phone at (855) 774-1318
- Fax at (888) 693-3210
- Website at www.evicore.com

For questions, contact: susan.watkins@medicaid.alabama.gov or elizabeth.huckabee@medicaid.alabama.gov.