April 14, 2021

TO: Pharmacies, Physicians, Physician Assistants, Nurse Practitioners, Oral Surgeons, Optometrists, Dentists, FQHCs, RHCs, Mental Health Service Providers, and Nursing Homes

RE: Pharmacy Updates Related to COVID-19

Effective May 1, 2021, the COVID-19 related universal prior authorization (PA) number will no longer be accepted for pharmacy overrides related to the three-month maintenance supply program. The universal PA will continue to work for claims associated to COVID-19 in other allowances (other than the three-month maintenance supply program) as described in the March 17, 2020 ALERT found here: https://medicaid.alabama.gov/alert_detail.aspx?ID=13747.

Alabama Medicaid will continue to review policies and procedures as needed to ensure the safety of the public. Policy questions concerning this provider notice should be directed to the Pharmacy Program at (334) 242-5050. Questions regarding PA procedures should be directed to the HID help desk at 1-800-748-0130.