

A L E R T

June 30, 2021

TO: All Providers

RE: Provider Enrollment – Provider Site Visits and Criminal Background Checks

Beginning **July 19, 2021**, the Alabama Medicaid Agency Fiscal Agent (Gainwell Technologies) will resume provider site visits and criminal background checks for moderate and high-risk providers.

An unannounced site visit may be required as part your provider enrollment process. Site visits are unscheduled, unannounced visits conducted by a Gainwell provider representative. The Gainwell provider representative will wear a name badge with picture identification and provide a Gainwell business card at the time of visit.

For questions regarding this notice, please call Gainwell provider enrollment at **1-888-223-3630**.