

A L E R T

March 25, 2022

TO: All Providers

RE: PERM Provider Education Webinars

The Centers for Medicare and Medicaid Services (CMS) Payment Error Rate Measurement (PERM) program will host education webinars for providers during the month of April 2022. The purpose of the webinars is to offer educational opportunities to Medicaid and Children's Health Insurance Program (CHIP) providers to enhance understanding of the specific provider responsibilities during the PERM cycle.

The following topics will be covered in the presentation:

- PERM process and provider responsibilities during a PERM review
- Recent trends, frequent mistakes and best practices
- Electronic Submission of Medical Documentation (esMD) program

Listed below are the three dates and times that webinars will be offered. Please note all three webinars will consist of the same information covering the topics listed above. Each webinar session will be recorded and one of the sessions will be uploaded to the PERM website. Providers that have questions following the webinars or throughout the cycle can send them to the PERM Review Contractor's email address at PERMRC_Providerinquiries@nciinc.com.

- Tuesday, April 12 12 p.m. – 1 p.m.
- Wednesday, April 13 2 p.m. – 3 p.m.
- Thursday, April 14 3 p.m. – 4 p.m.

To register, click this link: https://cms.zoomgov.com/webinar/register/WN_zhpBrzv3Se63X2XzzS3YJQ.
(Registration closes April 10, 2022, 4 p.m.)

For questions or additional information, please contact Faith Pedro at Faith.Pedro@medicaid.alabama.gov.