

# A L E R T

August 25, 2023

**TO: All Ophthalmologists, Optometrists, and Opticians**

**RE: Eyeglass Central Source Contractor**

Classic Optical Laboratories, Inc. has been awarded the contract to serve as the Alabama Medicaid Agency's Eyeglass Central Source Contractor for the September 1, 2023 – August 31, 2026, time period.

Please refer to the price sheet located in the Alabama Provider Billing Manual Chapter 15 Eye Care Services showing new rates for the eyeglass program that will become effective for dates of service starting September 1, 2023. A new fee schedule reflecting these prices will be posted to the Agency's website, [www.medicaid.alabama.gov](http://www.medicaid.alabama.gov) on or before September 1, 2023, under Providers > Fee Schedules.

At the option of the provider taking the frame measurements, eyeglasses may be obtained from the Central Source Contractor or from any other source.

A Classic Optical Laboratories, Inc. representative is available:

Monday through Friday

7:00 AM to 7:00 PM CST

1-888-522-2020

For your convenience, please visit [www.classicoptical.com](http://www.classicoptical.com) for information such as, placement, processing, and tracking of optical orders.

For questions related to the Eye Care Services procedure code reimbursement rates, contact Gainwell Technologies Provider Assistance Center at 1-800-688-7989.