ALABAMA MEDICAID AGENCY

ALERT

September 24, 2025

TO: Physicians, Independent Radiologists, Hospitals and Other Radiology Providers

RE: Prior Authorization Management

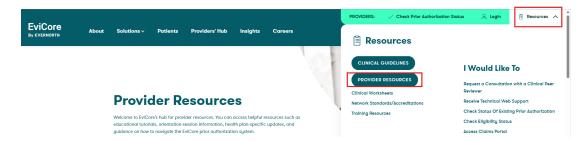
EviCore by Evernorth currently maintains prior authorization management on two platforms, MedSolutions and CareCore National. Alabama Medicaid Radiology requests have been historically managed on the MedSolutions platform.

Effective October 1, 2025, Alabama Medicaid Radiology authorizations will be managed on the legacy CareCore National Portal. Authorizations built prior to October 1, 2025 on the MedSolutions Portal will remain there for reference.

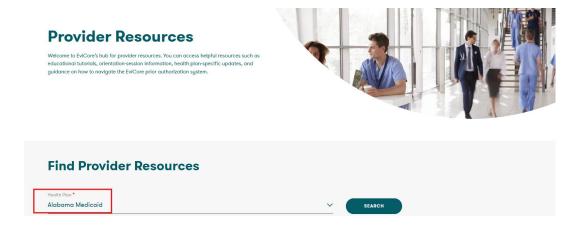
If you have any questions regarding the EviCore by Evernorth web portal, please email the Web Support team at portal.support@evicore.com or call (800) 646-0418 (Option 2).

Click on the following link or follow the steps below to access the presentation: <u>eviCore's Radiology Management Portal Migration presentation</u>.

- 1. Go to www.evicore.com
- Click on Resources and then Provider Resources



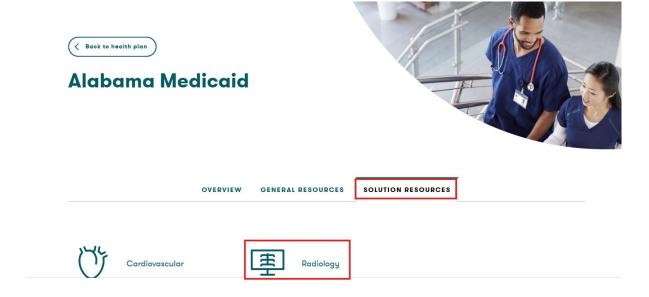
3. Type in "Alabama Medicaid" as the Health Plan.



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4. Click on Radiology under the Solution Resource tab.



5. Click on "Alabama Medicaid Radiology Migration October 2025"

Radiology



6. The Radiology Management Portal Migration presentation.

