

A L E R T

July 8, 2025

TO: All Providers

RE: Quarterly DME Updates

Effective June 1, 2025, the Alabama Medicaid Agency (Medicaid) updated the incontinence supply criteria (provided below).

Medicaid will consider payment for incontinence supplies (diapers **OR** pullups) when referred as medically necessary with an EPSDT screening **AND** the following criteria are met:

1. Recipients between the ages of 3 and 20 years old must meet one of the following:
 - a. At least 3 years old if non-ambulatory;
 - b. **OR** At least 3 years old if minimally or fully ambulatory **AND** medically at risk for skin breakdown, which is defined as meeting *at least two* of the following:
 - i. Unable to control bowel or bladder functions;
 - ii. Unable to utilize regular toilet facilities due to medical condition;
 - iii. Unable to physically turn or reposition self independently;
 - iv. Unable to transfer self from bed to chair or wheelchair independently.
 - c. **OR** At least 3 years old if minimally or fully ambulatory **AND** unable to assist in his/her toileting needs due to mental status, a cognitive disability, or a developmental disability.
 - i. Documentation must be recipient specific and detailed to include the following:
 1. How the cognitive, developmental, or behavioral diagnosis/disability affects or inhibits independent toileting.
 2. Documentation of failed caregiver led toilet training **OR** therapy led toilet training.

NOTE: Form letters will NOT be accepted for medical necessity documentation. Recipients cannot receive both diapers and pullups in the same benefit period. If there is a current PA for diapers, it must be end-dated prior to submitting a PA for pullups and vice versa.

Policy questions concerning this ALERT should be directed to the DME Program at (334) 242-5050.