

A L E R T

January 28, 2026

TO: All Medicaid Providers

RE: Medicaid Recovery Audit Contractor (RAC) Provider Education Webinar

Alivia Analytics, the Alabama Medicaid Recovery Audit Contractor (RAC) will host an education webinar for providers on Tuesday, February 24, 2026, at 1:00 p.m. The purpose of the webinar is to educate Medicaid providers on their responsibilities throughout the RAC audit process.

The following topics will be covered in the presentation:

- RAC 101
- Improper Payment Scenarios
- RAC Reviews and How to Respond to a RAC Finding
- Alivia's Secure Provider Portal
- How to Contact the RAC

To register, click this link: <https://events.teams.microsoft.com/event/02395153-9265-4f2c-a65e-40eec990d7d7@f13968e7-4af3-4aa9-8166-6663c97e80ea>.

A recording of the webinar will be posted at https://medicaid.alabama.gov/content/8.0_Fraud/8.8_RAC_Audits.aspx.

Questions regarding the audits should be directed to Jamie Cousins, RAC Program Manager at jamie.cousins@medicaid.alabama.gov or Yulonda Carter, Recipient Review Associate Director at yulonda.carter@medicaid.alabama.gov.