Alabama Medicaid Agency



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Telecommunication for the Deaf: 1-800-253-0799 334-242-5000 1-800-362-1504



July 3, 2024

Temporary Changes for Butler County Medicaid Residents

Attention Butler County Medicaid Residents:

If you feel that your Medicaid paperwork has been lost in the recent Butler County Health Department fire, please call the Recipient Call Center at 1-800-362-1504.

Medicaid paperwork may be your application, paper renewals, Recipient Change Form, Medicare-Savings Program (MSP) application, etc.

To speak to your Butler County caseworker about your Medicaid paperwork, please call the Auburn Medicaid District Office at 1-866-371-4072 or the Macon County Health Department at 334-727-1800.

You can also visit the health departments below for help:

- Lowndes County Health Department 507 East Tuskeena Street Hayneville, Alabama 36040 334-548-2564
- Crenshaw County Health Department 15 Hospital Drive Luverne, AL 36049 334-335-2471
- Covington County Health Department
 23989 Alabama Highway 55 Andalusia, AL 36240
 334-222-1175

Please be sure to visit the Alabama Medicaid website and Facebook page for new updates.