Alabama Medicaid is Taking Action to Help During the Health Emergency

No copays for services & medicine covered by Medicaid

No referrals needed for EPSDT, PCPs, or DHCPs

ACHN care coordination available to help by phone

Mental Health services are available

No cancellation of coverage during emergency unless you move out of state or you request it

Encouraging use of telemedicine

Medicaid covers all COVID-19 testing and treatment. Call your doctor.

Frequently Asked Questions

How can I get Medicaid coverage?
You can apply for Medicaid at any time at https://insurealabama.adph.state.al.us/. Medicaid covers a variety of services, including testing and treatment for COVID-19.

I am sick but cannot afford my copay to see the doctor or to get my medicine at the pharmacy. What should I do?
You do not need to pay anything when you see a doctor or to get medicine filled at the pharmacy if it's covered by Medicaid.

How can I get information about mental health services?

How can a child or youth get crisis services?
To get after-hours phone numbers, visit https://mh.alabama.gov/crisisemergency-numbers-forental-illness/.

Stay Up To Date!

Text MEDICAIDAL to 888-777
For recipients to stay up-to-date with Medicaid news on COVID-19

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Alabama Medicaid Agency

ACHN Contact Information:
Plan First, Maternity, & Full Medicaid recipients: There are 7 ACHN regions in Alabama to serve you. Find the ACHN where you live by clicking on your county on the map: https://medicaid.alabama.gov/content/10.0_Contact/10.4_ACHN_Recipient_Map.aspx.

For more information about COVID 19, visit the Alabama Department of Public Health website at https://www.alabamapublichealth.gov/index.html.