Alabama Medicaid is Taking Action to Help During the Health Emergency

Frequently Asked Questions

How can I get Medicaid coverage?
You can apply for Medicaid at any time at https://insurealabama.adph.state.al.us/. Medicaid covers a variety of services, including testing and treatment for COVID-19.

I am sick but cannot afford my copay to see the doctor or to get my medicine at the pharmacy. What should I do?
You do not need to pay anything when you see a doctor or to get medicine filled at the pharmacy if it's covered by Medicaid.

How can I get information about mental health services?

How can a child or youth get crisis services?
To get after-hours phone numbers, visit https://mh.alabama.gov/crisisemergency-numbers-for-mental-illness/.

Stay Up to Date!
Visit Medicaid’s website for updates and information about your coverage and COVID-19

Text MEDICAIDAL to 888-777
For recipients to stay up-to-date with Medicaid news on COVID-19

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Alabama Medicaid Agency

ACHN Contact Information:
Plan First, Maternity, & Full Medicaid recipients: There are 7 ACHN regions in Alabama to serve you. Find the ACHN where you live by clicking on your county on the map: https://medicaid.alabama.gov/content/10.0Contact/10.4_ACHN_Recipient_Map.aspx.

For more information about COVID 19, visit the Alabama Department of Public Health website at https://www.alabamapublichealth.gov/index.html.