Alabama Medicaid Agency

Alabama Medicaid Agency _playing a central role in ensuring that citizens' health needs are met_guaranteed by the government. This is achieved through the use of Medicaid Worker_which involves ensuring that clients, regardless of age, gender, disability, or other factors, are covered._.

Medicaid Commissioner,
PO Box 5624, Montgomery, AL 36103-5624
Telephone: (334) 242-5600, TTY: (800) 253-0799, FAX: (334) 242-5097,
Email: almedicaid@medicaid.alabama.gov
You may file a complaint in writing, electronically, or by telephone.

Medicaid Commissioner will be notified of the complaint.

You may file a complaint with U.S. Department of Health and Human Services, Office for Civil Rights, electronically by going to Office for Civil Rights Complaint Portal, or by mail, telephone, or fax. For mailing information, please visit https://oocrportal.hhs.gov/ocr/portal/lobby.jsf. You may file a complaint with U.S. Department of Health and Human Services:

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)

For mailing information, please visit http://www.hhs.gov/ocr/office/file/index.html.