

**Alabama Medicaid Agency
Beneficiary Advisory Council (BAC)
Meeting Minutes**



Section 1. Meeting minutes summary

Meeting date	February 9, 2026	Start time	2:00 p.m.
Meeting format	Hybrid	End time	2:49 p.m.
Members present			
Members absent			
1. Cori Scott – virtual		1. Ryanne Black	
2. Jodie Kilbourne – virtual		2. Member 2	
3. Sharonica Turner – virtual		3. Melissa Masten	
4. Alyasa Reed-Hobbs – virtual		4. Caroline Carter	
5. Daniel Murray – virtual		5. Kimberlee Harkins	
6. Darryle Powell – In person		6. Member 4	
Other meeting attendees			
1. Deputy Commissioner Ginger Carmack			
2. Deputy Commissioner Barry Cambron			
3. Deputy Commissioner and CIO Mason Tanaka			
4. Deputy Commissioner Judy Thomas			
5. F. Darlene Traffanstedt, MD			
6. Paul McWhorter			
7. Monica Abron			
8. James Hartin			
9. Melanie Cleveland			
10. Tiffany Brown-Smith			
11. Audrianna Hills			
12. Summer Macias			
13. Leslie Moore			

Section 2. BAC recommendations and Alabama Medicaid Agency response

#	BAC Recommendations	Alabama Medicaid Agency Response
1	There were no member recommendations.	

Section 3. Meeting Minutes Details

3.1 Start of the Meeting

A quorum was met, and no conflicts of interest were disclosed.

3.2 Welcome from Medicaid Leadership

Executive Staff Melanie Cleveland welcomed the BAC members, provided the agenda, and gave housekeeping notes.

3.3 Introductions

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BAC members introduced themselves and shared their experience with Medicaid including what they hope the BAC will accomplish and any new conflicts of interest.

3.4 Medicaid Website Updates and Survey Results

3.5 Medicaid Overview

3.6 Discussion Topics

Melanie asked members if there were any parts of Medicaid they would like to learn more about in future meetings.

Member Responses:

- Disability services
- Transportation for recipients
- Pre and Postnatal services
- Waivers and therapy plans

3.7 Medicaid Questions/Member Responses

Medicaid Questions:

1. How did or do you currently receive information about Medicaid coverage or benefits?
2. Which communication method works best for you? Which ones do not work well?
3. Have you ever missed important Medicaid information? If so, what made it hard to receive or understand?

Member Responses:

Several members stated that they receive information through mail, email, phone, and from other individuals involved with Medicaid.

Medicaid Questions:

1. When you received communication materials from Medicaid, was it easy to understand?
2. Are there words or phrases that are confusing or unclear?
3. What would make Medicaid information easier to read or act on?

Member Responses:

- Important information should be clear and easy to locate
- Concerns and forms and communication for pregnant women materials specifically
- Enrollment could be communicated better and streamlined

Medicaid Questions:

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1. How clear is it to you what services Medicaid covers?
2. Are there services Medicaid recipients need that are hard to get? What makes it hard to get those services?
3. If Medicaid could improve one service or benefit, what should it be?

Member Responses:

- Durable Medical Equipment (DME) is not clear on coverage
- Concern on obtaining transportation services and therapy services

3.8 Next Steps

Melanie provided upcoming meeting dates and times as well as proposed meeting topics.

3.9 Action Items

- Special accommodations contact Melanie.
- Identify potential successors
- Respond to the BAC email or Melanie email to confirm attendance or notify if they will miss upcoming meetings to ensure quorum.
- Conflict of interest disclosure required.

Section 4. Adjournment

Meeting adjourned at 2:49 p.m.

Submitted by Audrianna Hills, Recording Secretary

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