

# **Alabama Medicaid Agency**

## **Medicaid Advisory Committee (MAC)**

**Melanie Cleveland**  
**Director of Communications**



**December 16, 2025**  
**11:00 a.m.**

# Agenda

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- Welcome
- Introductions
- Background
- MAC overview
- Member responsibilities
- Elect a MAC Spokesperson and Secretary
- Alabama Medicaid updates
- Next steps

# Welcome

**Welcome from  
Bo Offord, Commissioner  
of the  
Alabama Medicaid Agency**



# Introductions

Please share:

**\*\*Note: this is optional for BAC members serving on the MAC.**

- Your name and the organization you work with.
- Preferred membership term (1, 2, or 3 years).
- The one thing you hope the MAC will accomplish.

# Background

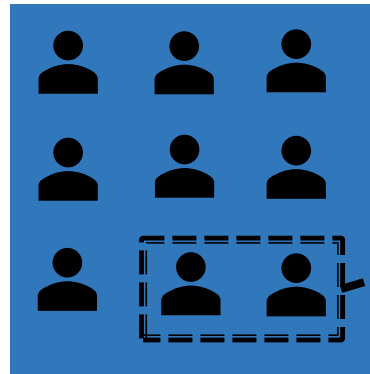
# Background

The Medical Care Advisory Committee (MCAC) was reimagined by creating a Medicaid Advisory Committee (MAC) and the Beneficiary Advisory Council (BAC) – a more formalized structure for Medicaid recipients and interested parties to provide feedback to the state about Medicaid.

## Medicaid Advisory Committee (MAC)

The MAC is a group of people with different backgrounds and experiences who care about Medicaid. The MAC includes:

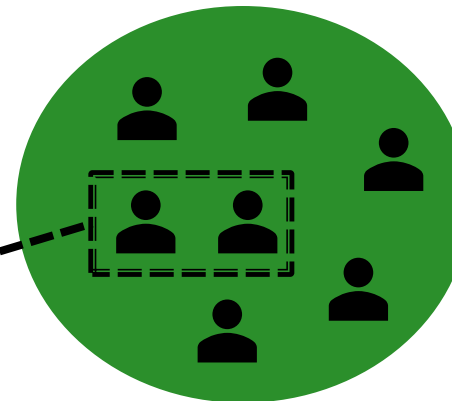
- ✓ Clinical providers or administrators
- ✓ State or local consumer advocacy groups
- ✓ Alabama Coordinated Health Network
- ✓ Integrated Care Network
- ✓ Other state agencies
- ✓ BAC members (*Starting July 11, 2027, 25% of the MAC will be made up of BAC members*)



## Beneficiary Advisory Council (BAC)

The BAC is a group of **people with lived experience** of the Medicaid program. The BAC includes:

- ✓ Enrolled in Medicaid currently or in the past
- ✓ A family member of someone enrolled in Medicaid
- ✓ A paid or unpaid caregiver of someone enrolled in Medicaid



Voting members will serve for one to three years. They cannot serve back-to-back terms.



# Outcomes and Reporting



**Medicaid must post annual reports, bylaws, member lists and meeting minutes online.**

## Annual Report Requirements

The MAC, with support from Medicaid, must complete an annual report that describes for both the BAC and the MAC:

- Activities.
- Topics discussed.
- Recommendations.
- Alabama Medicaid Agency responses to recommendations.

**The first annual report must be finished by July 9, 2026 and posted within 30 days.**

# MAC Overview



# MAC Purpose

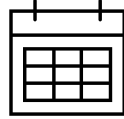
The MAC advises Medicaid on program administration, policy decisions and service delivery.

The MAC will:

- **Bring the voice of the Medicaid community to the table** – Your input helps shape Medicaid policy and programs.
- **Share ideas to improve Medicaid** – Your experiences will help determine what works and what needs to change.
- **Listen and learn together** – We will work together to understand what Medicaid recipients, providers, and communities truly need.

**Your voice matters. Thank you for helping make a difference!**

# MAC Operations



## Meeting Schedule

- The MAC will meet four times per year, after the BAC meetings.
- **Two MAC meetings must be open to the public**, and each meeting must include a designated time for public comments.
- Upcoming meetings:

BAC	MAC
Early Feb. 2026	Mid Feb. 2026 <b>Public Meeting</b>
Early Apr. 2026	Mid Apr. 2026 (Off-cycle) <b>Public Meeting</b>
Early Jun. 2026	Mid Jun. 2026 (Off-cycle)
Early Aug. 2026	Mid Aug. 2026 (Q1)
Early Nov. 2026	Mid Nov. 2026 (Q2) <b>Public Meeting</b>
Early Feb. 2027	Mid Feb. 2027 (Q3)
Early May 2027	Mid May 2027 (Q4) <b>Public Meeting</b>



## Communication

Email [BAC@medicaid.alabama.gov](mailto:BAC@medicaid.alabama.gov) if:

- You have questions about the MAC (when and where meetings happen or how they work).
- You plan to miss a meeting.
- You need help or special arrangements to attend a meeting.
- You believe you may have a conflict of interest (not previously shared).
- You want your name excluded from the MAC membership listing.

# MAC Meeting Structure

## Before the Meeting

- The MAC Spokesperson jointly sets the agenda with Medicaid using member feedback and notes from past meetings.
- Members will receive an agenda and any materials by email at least five business days before the meeting.

## During the Meeting

- The elected MAC Spokesperson will call the meeting to order.
- Medicaid staff will take attendance.
- Members share any new conflicts of interest.
- Medicaid staff or members talk about follow-up items or topics that were not finished in the last meeting.
- Medicaid staff present on new meeting topics.
- Members share their experiences and ideas for solving problems.
- Members suggest topics for the next meeting.

## After the Meeting

- Members complete a brief survey.
- Medicaid staff will develop and post meeting minutes on its website within 30 days of the meeting.

# MAC Meeting Topics

You help guide decisions for Medicaid about:



## Services

How to make services better



## Care Coordination

How to help people get care when they need it



## Communication

Improving how and what information is shared with Medicaid recipients, family members and providers



## Quality

Making care better across programs



## Eligibility

Making it easier to sign up and stay enrolled in Medicaid



## Other Issues

Other topics that impact Medicaid, as determined by the MAC or Medicaid

# **Member Responsibilities**

# Roles and Responsibilities

## MAC Member

1. Share your ideas about Medicaid policies.
2. Share ideas on how to solve problems.
3. Suggest topics or presentations for meetings.
4. Talk about your experience with Medicaid to help make services better.
5. Come to meetings regularly so the group can stay on track.
6. If you have a conflict of interest, tell the group.
- 7. Elected Spokesperson:** Call the meeting to order and preside at all regular and special meetings of the MAC. Jointly sets the agenda with Medicaid.
- 8. Elected Secretary:** Exercises all powers of the Spokesperson in the event of an absence.

## Alabama Medicaid Agency

1. Find and choose MAC members
2. Teach new members what they need to know when they join
3. Plan and lead all MAC meetings
4. Ensure at least 2 MAC meetings are open to the public per year
5. Help with research based on what members ask for
6. Make sure at least one person from Medicaid's leadership team goes to every MAC meeting
7. Record member conflict of interests
8. Write and share meeting minutes, member lists, meeting schedules, and a yearly report on the "medicaid.alabama.gov" website

# MAC Member Guidelines



**Participate:** Share your advice, ideas and opinions.



**Prepare:** Read the materials and think about your recommendations before meetings.



**Be Professional:** Share your experiences, focus on the group's goals and Medicaid, and keep information private.



**Be Committed:** Make meetings a priority, join on time and take part fully.



**Be Respectful:** Let everyone speak, listen carefully and don't interrupt.



**Create a Safe Space:** Encourage questions and learning without judgment.



**Think Big:** Bring new ideas on how to make Medicaid better for all.



# MAC Elections

# MAC Elections

MAC members will elect a Spokesperson and Secretary by majority vote. The Spokesperson and Secretary will serve in their roles during the length of their membership terms. Ex-officio members may not participate in voting.

- **Spokesperson:** Calls the meetings to order and presides at all regular and special meetings of the MAC. The Spokesperson jointly sets the agenda with Medicaid.
- **Secretary:** Assumes the duties of the Spokesperson if the Spokesperson is absent or unable to serve and provides other ad-hoc support if needed.

If you are interested in serving as the Spokesperson or Secretary, please email [BAC@medicaid.alabama.gov](mailto:BAC@medicaid.alabama.gov) and share:

- Your name.
- The role you are interested in and why you would like to serve.

# **Alabama Medicaid Program Updates**

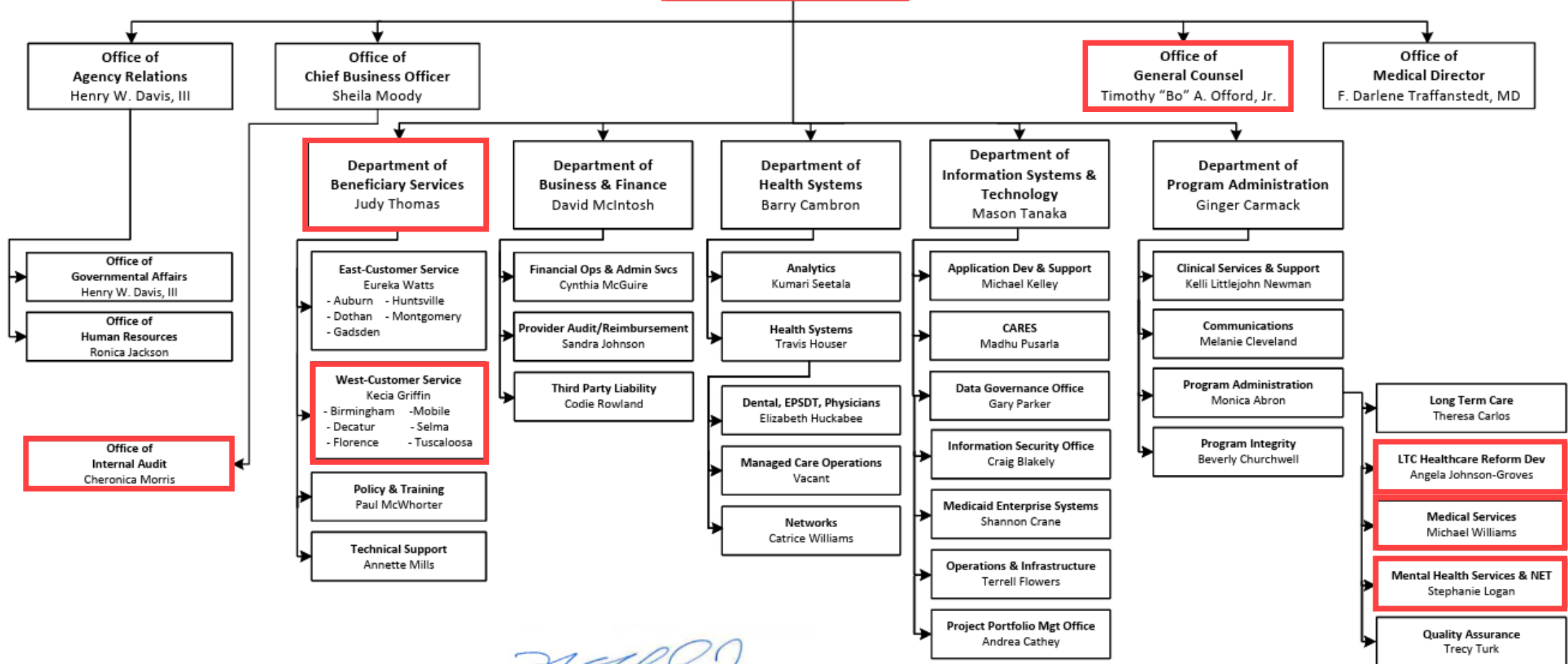


# Alabama Medicaid Agency Organizational Chart

**Governor**  
Kay Ivey

**Commissioner**  
Timothy "Bo" A. Offord, Jr.

  = 2025 staffing changes



*Timothy "Bo" A. Offord, Jr.*  
Timothy "Bo" A. Offord, Jr., Commissioner  
Effective Date: July 16, 2025

# Medicaid Updates

Topic	Key Updates
Presumptive Eligibility for Pregnancy (PEP)	<ul style="list-style-type: none"><li>• Effective October 1, 2025, PEP allows pregnant women who meet requirements to receive temporary Maternity coverage through Medicaid. This coverage begins immediately once a qualified provider makes the determination.</li><li>• Only qualified providers may make PEP eligibility determinations. Completion of Alabama Medicaid Agency training is required.</li><li>• Additional information is available <a href="#">here</a>.</li></ul>
Hysterectomy coverage rules	<ul style="list-style-type: none"><li>• Effective October 1, 2025, the Alabama Medicaid Agency (Medicaid) will implement a revised Hysterectomy Consent form and administrative review process.</li><li>• After January 1, 2026, only the new consent form should be used.</li><li>• Additional information is available <a href="#">here</a>.</li></ul>
EPSDT Desk Review	<ul style="list-style-type: none"><li>• Alabama Medicaid recently completed a federally required CMS review of Medicaid's EPSDT program; CMS reviewed policies and data and conducted interviews with Agency staff, ACHN leadership, providers and advocates.</li><li>• CMS has asked Alabama Medicaid to present its best practices on a national webinar scheduled for January 2026.</li></ul>
Changes to non-pharmacy prior authorization (PA) process	<ul style="list-style-type: none"><li>• Beginning January 1, 2026, Medicaid will implement changes to the PA process for non-pharmacy PAs to comply with the CMS Interoperability and Prior Authorization Final Rule</li><li>• The rule requires Medicaid to respond to expedited and non-expedited PA requests within a defined timeline. Medicaid will have 72 hours to provide a response for expedited requests and seven calendar days to provide a response for non-expedited requests.</li><li>• Additional information is available <a href="#">here</a>.</li></ul>

# Medicaid Updates - Continued

Topic	Key Updates
Transforming Maternal Health (TMaH) Model	<ul style="list-style-type: none"><li>• TMaH is a 10-year initiative aimed at improving care delivery for Medicaid and Children's Health Insurance Program (CHIP) recipients. Alabama's participation in TMaH can increase access to essential maternal health services and support hospitals and health systems in achieving the CMS "Birthing-Friendly" designation— the first federal quality standard focused on maternal health. The initiative also prioritizes screening for social determinants of health, such as food insecurity, housing instability, and substance use disorders, connecting mothers to community-based resources for additional support. The goal of this initiative is to ensure that mothers and their newborns receive the care and resources they need to thrive, with a focus on safety, empowerment, and long-term health.</li></ul>
Health Services for Justice-Involved Youth	<ul style="list-style-type: none"><li>• The Justice-Involved Youth program is a federal law, the Consolidated Appropriations Act (CAA) of 2023, Section 5121.</li><li>• Requires states to help youth who are involved in the justice system get important health services around the time they are released from incarceration.</li><li>• Alabama Medicaid now provides:<ul style="list-style-type: none"><li>• Early and Periodic Screening, Diagnostic and Treatment (EPSDT) services.</li><li>• Targeted Case Management (TCM) services.</li></ul></li><li>• Services help identify and treat medical, dental and behavioral health needs early, supporting healthier and safer transitions back into the community.</li><li>• Additional information will be posted soon at <a href="http://www.Medicaid.Alabama.gov">www.Medicaid.Alabama.gov</a>.</li></ul>

# Next Steps



# Where to Find Materials

- **Website Link:**

[https://medicaid.alabama.gov/content/2.0\\_Newsroom/2.2\\_Boards\\_Committees.aspx](https://medicaid.alabama.gov/content/2.0_Newsroom/2.2_Boards_Committees.aspx)

## Boards, Committees and Workgroups

A variety of boards, committees and workgroups meet throughout the year to advise the Agency on clinical and program policy issues. To view archived boards, committees and workgroup view the following link: [Archived](#)

### *Beneficiary Advisory Council (BAC) and Medicaid Advisory Committee (MAC)*

The Beneficiary Advisory Council (BAC) serves in an advisory role to Alabama Medicaid on issues related to health and medical services, as well as policy development. The BAC will be used by Alabama Medicaid to ensure the program operates efficiently and as it was designed to operate.

The Medicaid Advisory Committee (MAC) provides an advisory role to Alabama Medicaid on health and medical services. This includes advising on policy matters and effective administration of Medicaid programs. The committee aims to ensure that Medicaid services are accessible, high-quality and meet the needs of Medicaid recipients.

### *BAC and MAC Resources*

- [MAC and BAC Bylaws](#)
- [BAC Application - Printable](#)
- [BAC Application - Online Application](#)

Note: Alabama Medicaid is not currently recruiting new members but check back soon! While we are not currently recruiting, we are happy to accept your application for future openings.

- [BAC Recruiting Flyer](#)
- BAC Social Media
  - [BAC - Facebook](#)
  - [BAC - Instagram](#)
  - [BAC - YouTube Video](#)
- [BAC & MAC Stakeholder Presentation - 5/20/25](#)
- [MAC Application](#)

Note: Alabama Medicaid is not currently recruiting new members but check back soon! While we are not currently recruiting, we are happy to accept your application for future openings.

# Preparing for Our Next Meeting

- **Next Meeting:** Mid February 2026 (specific date and time to be determined from survey results)
- **Questions for the group:**
  - What topics or questions would you like to explore at our next meeting?
  - Do any MAC members want their names removed from the MAC membership list that will be posted online? BAC members who serve on the MAC will be listed as "Member 1," "Member 2," and so on, unless they prefer to have their names shown.

Please fill out a short survey to help us learn what went well and how we can make future meetings better.

As a reminder, email [BAC@medicaid.alabama.gov](mailto:BAC@medicaid.alabama.gov) if:

- You have questions about the MAC, like when and where meetings happen or how they work
- You plan to miss a meeting
- You need help or special arrangements to attend a meeting
- You need help completing the survey



**Thank you!**