

5.2 APPENDIX F - HISTORICAL PROGRAM STATISTICS

FY2022 -

Claims (without System Adjustments):

265,604 (number of claims that suspended at some point)/ 38,793,748 (total finalized) =

0.00684 or .68%

Systems Adjustments:

9,420 total system adjustments (that suspended)/751,290 (total sys adjs finalized) = 0.01253 or

1.25%

5.6.1 Attachment 1 – Alabama Medicaid Adjudicated Claims Experience (line items)

	2012	2016	2021	2022
Unknown or Not Applicable	442	0	0	0
NURSING FAC	337,092	323,673	350,754	385,641
INPAT HOSP	214,121	210,648	181,740	173,571
OUTPAT HOSP	1,669,596	1,804,804	1,493,178	1,547,445
AMB SURG CTR	28,703	26,648	20,312	21,744
HOME HEALTH	45,633	51,856	57,856	56,176
FP INST IP	1,740	0	903	923
FP INST OP	7	3,557	4,231	4,735
INPAT PSY HOSP	15,199	16,290	13,025	10,494
SA NET	0	7,603	243	148
FP-FQHC	9,798	11,857	7,044	9,384
HOSP-OTHER	357	243	684	331
STERILZ-HOSP IP	8,596	3,076	3,868	3,492
PBRHC	166,827	157,016	164,628	195,802
HIV/AIDS WAIVER	2,205	732	0	0
STERILZ-HOSP OP	7	2,145	1,583	1,304
ID WAIVER	194,819	198,839	388,696	364,646
MENTL HEALTH	1,581,237	1,565,239	1,339,679	1,297,229
ICF-IID PUBLIC	143	0	0	0
ICF-IID PRIVT	691	326	343	331
TCM-MI	91,813	90,682	66,746	61,409
TCMNFP	0	0	0	539
SUBST ABUSE	133,599	251,208	316,527	319,416

	2012	2016	2021	2022
E&D WAIVR DPH	70,263	0	1	15,165
E&D WVR-COA	69,181	107,254	970,305	1,172,593
MI NET	0	250,128	98,337	110,572
MHS/REHB-DHR	295,929	280,360	227,847	213,222
MHS/REHB-DYS	14,272	19,890	107,477	135,719
TCM-ADULT PSI	6,957	9,105	15,723	16,394
TCM-MR ADULT	117,141	84,154	79,586	88,807
HOSPICE	13,523	5,392	6,294	7,698
PREV HLTH ED	738	261	0	0
DRUGS	13,689,574	12,893,111	12,457,166	13,516,595
FAM PLN DRUG	147,945	156,891	183,744	196,175
HOME BND WVR	11,518	10,496	14,745	24,182
PHYSICIANS	6,422,138	6,063,335	4,900,424	5,004,719
DENTAL	690,831	713,013	578,114	622,201
OPTOMETRIST	261,908	278,241	225,162	246,292
EYEGLASSES	151,856	163,935	145,525	157,928
LAB	573,993	656,650	863,196	894,511
FREE STND RAD	50,224	41,635	36,936	40,534
PROSTHETIC DEVICES	2,883	2,586	2,540	2,361
EPSDT	817,139	774,160	674,215	880,882
HEARING	6,314	7,573	7,304	6,224
STATE LAB	146,707	123,400	104,967	122,562
FP PHYSICIAN	54,117	66,437	57,279	53,448
FP CLINIC	64,433	64,265	30,634	38,281
TRANSPORT	214,561	232,064	199,774	204,701
DME	531,448	487,246	405,534	412,506
RURL HLTH CL	304,147	262,901	251,235	262,809
MAT WVR-FOC	37,035	40,288	1,133	817
FQHC	437,449	448,647	415,597	454,237
PRIV DTY NRS	2,917	5,659	2,794	3,039
OTHER PRACTR	162,477	181,121	216,677	233,549
TCM-HD CHILD	92,007	82,945	1,453	1,173
TCM-FS CHILD	69,801	47,501	45,368	44,347

	2012	2016	2021	2022
TCM-AIDS	4,482	6,069	6,263	6,859
THERAPISTS	114,444	230,830	445,753	635,301
MEDICL-OTHER	214,803	207,288	137,425	155,528
HOSPICE RM & BOARD	9,282	22,386	20,058	24,214
TA WAIVER	768	1,684	9,692	5,137
TCMSED	0	0	40,417	30,418
TCMASD	0	0	2,506	6,005
TCM SA	0	0	5,326	9,686
REHAB DMH/ASD	0	0	528	2,080
EPSDT-OTHER	23,206	32	0	0
NURSE MIDWIFE	2,049	1,539	3,569	3,076
PRENATL CLIN	6	0	0	0
PREV HLTH ED	259	0	0	0
STERILZ-PHYS	8,910	6,065	4,847	4,965
REHAB	79	31	341	267
CRNA/NS PRAC	642,266	985,217	1,357,641	1,539,562
PHY LAB XRAY	1,663,730	1,699,870	1,456,098	1,530,483
RNL DIAL CTR	65,345	75,221	56,527	51,751
FP-LAB	37,128	10,783	16,533	19,618
NON-DRUG PHARMACEUTICALS	248,042	235,112	373,352	384,497
CM-PATIENT FIRST	69,979	103,556	0	2
CHILD SPEC CL	11,621	9,695	8,540	8,777
FP-PBRHC	1,609	1,763	1,198	1,290
CLINICS HD	1,275	0	6,334	1,322
FP-RHC	793	605	345	544
PCCM WAIVER	0	9	140	7
MEDICARE HMO	0	0	0	1
FP1115 WVR	438,092	348,175	198,080	169,820
FP1115 WVR ED	208,219	167,136	9	24
FP1115 WVR DRG	236,491	65,641	37,647	25,154
LIVING AT HOME WAIVER	9,297	9,444	35,824	36,494
PLAN FIRST SCP	0	137,835	90,793	70,049
CWP MH WVR	0	0	0	1,757

	2012	2016	2021	2022
INPAT HOSP DYS	0	17	43	24
OUTPAT HOSP DYS	116	188	212	240
AMB SURG CTR DYS	0	0	4	1
FP INST IP DYS	0	0	1	0
FP INST OP DYS	0	3	2	0
INPAT PSY HOSP DYS	0	24	34	28
FP-FQHC DYS	0	0	13	3
HOSP-OTHER DYS	0	0	1	0
PBRHC DYS	2	3	7	2
MENTL HEALTH DYS	358	393	506	666
TCM-MI DYS	0	0	2	11
SUBST ABUSE DYS	289	228	348	581
MHS/REHB-DHR DYS	209	105	34	35
MHS/REHB-DYS DYS	861	877	4,356	4,521
DRUGS DYS	0	2,143	3,079	2,935
FAM PLN DRUG DYS	0	41	43	51
PHYSICIANS DYS	540	486	673	580
DENTAL DYS	326	149	136	132
OPTOMETRIST DYS	58	31	40	46
EYEGASSES DYS	39	22	34	36
LAB DYS	137	207	196	113
FREE STND RAD DYS	1	1	0	0
EPSDT DYS	115	170	86	97
STATE LAB DYS	59	30	25	43
FP PHYSICIAN DYS	0	13	10	10
FP CLINIC DYS	7	7	8	19
TRANSPORT DYS	5	39	56	43
DME DYS	1	4	4	11
RURL HLTH CL DYS	3	5	13	8
FQHC DYS	101	173	70	51
OTHER PRACTR DYS	4	41	51	17
TCM-HC CHILD DYS	262	385	0	0
TCM-FS CHILD DYS	18	14	1	1

	2012	2016	2021	2022
THERAPISTS DYS	0	37	10	13
MEDICL-OTHER DYS	4	2	3	4
TCMSED DYS	0	0	27	4
TCMSA DYS	0	0	0	13
CRNA/NS PRAC DYS	22	173	277	236
PHY LAB XRAY DYS	139	159	183	230
FP-LAB DYS	2	2	10	4
NON-DRUG PHARMACEUT. DYS	0	9	42	22
CLINICS HD DYS	0	0	2	0
FP1115 WVR DYS	2	0	0	0
FP1115 WVR DYS ED	6	0	0	0
NH VENT	41	277	233	281
OUTPAT HOSP CYS	0	0	0	1
HOME HLTH-PATIENT FIRST	2,206	0	0	0
SUBST ABUSE CYS	0	0	0	3
TELEMETRY MONITORING	6,649	13,153	13,572	11,924
AN-D	0	0	39,082	39,647
AN-D-CHP	0	0	1,692	1,899
NURSING FAC CHP	0	0	3	0
INPAT HOSP CHP	0	1,668	4,702	4,960
OUTPAT HOSP CHP	0	40,898	95,040	102,949
AMB SURG CTR CHP	0	432	773	935
HOME HEALTH CHP	0	70	182	185
FP-INST IP CHP	0	0	30	26
FP-INST OP CHP	0	28	311	374
INPAT PSY HOSP CHP	0	526	888	808
SA NET CHP	0	49	3	0
FP-FQHC CHP	0	461	1,721	2,131
HOSP-OTHER CHP	0	1	45	6
PBRHC CHP	0	3,331	10,327	12,236
ID WAIVER CHP	0	0	43	2
MENTL HEALTH CHP	0	29,483	59,473	58,223
TCM-MI CHP	0	48	190	264

	2012	2016	2021	2022
TCMNFPP CHP	0	0	0	73
SUBST ABUSE CHP	0	3,504	9,564	11,735
E&D WVR-COA CHP	0	0	4	0
MI NET CHP	0	1,352	522	883
MHS/REHB-DHR CHP	0	3,277	5,718	8,565
MHS/REHB-DYS CHP	0	1,353	29,102	36,840
TCM-ADULT PSI CHP	0	0	1	20
TCM-MR ADULT CHP	0	0	31	1
HOSPICE CHP	0	1	16	5
PREV HLTH ED CHP	0	11	0	0
DRUGS CHP	0	423,810	759,062	869,503
FAM PLN DRUG CHP	0	16,924	52,303	56,729
PHYSICIANS CHP	1	131,998	263,255	285,347
DENTAL CHP	0	65,216	128,508	134,103
OPTOMETRIST CHP	0	18,382	39,970	43,512
EYEGLASSES CHP	3	14,043	32,977	33,313
LAB CHP	0	13,014	72,203	71,453
FREE STND RAD CHP	0	242	908	982
EPSDT CHP	0	38,759	61,404	75,526
HEARING CHP	0	237	337	403
STATE LAB CHP	0	3,045	6,862	9,585
FP PHYSICIAN CHP	0	2,575	11,488	12,011
FP CLINIC CHP	0	3,908	6,351	7,524
TRANSPORT CHP	0	1,542	4,248	4,940
DME CHP	0	5,753	14,576	16,582
RURL HLTH CL CHP	0	9,892	25,034	26,162
MAT WVR-FOC CHP	0	352	0	0
FQHC CHP	1	10,789	27,601	30,652
PRIV DTY NRS CHP	0	0	22	9
OTHER PRACTR CHP	0	10,731	39,244	45,118
TCM-HC CHILD CHP	0	3,197	32	0
TCM-FS CHILD CHP	0	222	474	442
TCM-AIDS CHP	0	2	14	27

	2012	2016	2021	2022
THERAPISTS CHP	0	14,868	52,817	65,266
TCMSED CHP	0	0	5,355	3,853
TCMASD CHP	0	0	90	291
TCMSA CHP	0	0	302	362
MEDICL-OTHER CHP	1	1,504	6,411	7,121
SMI INPATIENT PSYCH WAIVER	0	0	0	79
REHAB DMH/ASD CHP	0	0	44	114
NURSE MIDWIFE CHP	0	0	130	62
STERILZ-PHYS CHP	0	0	0	2
REHAB EARLY INTERVENTION	15,306	28,555	56,319	59,928
CRNA/NS PRAC CHP	0	27,491	106,163	124,170
PHY LAB XRAY CHP	0	45,353	94,300	111,239
PACE	401	2,053	2,047	2,209
FP-LAB CHP	0	342	933	1,230
NON-DRUG PHARMACEUT. CHP	0	6,040	38,307	32,724
CHILD SPEC CL CHP	0	204	529	528
FP-PBRHC CHP	0	47	288	305
CLINICS HD CHP	0	0	244	86
FP-RHC CHP	0	53	89	117
ACT Waiver	60	3,567	33,220	49,382
MEPD	67	0	0	0
RNL DIAL CTR CHP	0	17	0	43
TELEMETRY MONITORING CHP	0	13	42	33
REHAB EARLY INTERVENTION CHP	0	11	40	77
CM-PATIENT FIRST CHP	0	20	0	0
Sum:	34,074,648	34,623,947	34,283,365	36,852,642

5.6.3 Attachment 3 – Provider Statistics FY 2022

- Active Providers – 72,811
- Provider Education via On-Site Visits – 2,607
- Provider Association Interaction - as needed through Medicaid meetings and association scheduled meetings
- Provider Manuals Update & Distribution – 0 distributions, posted to Medicaid website, no mailed copies
- Provider On-Site Workshops - 0
- Provider Bulletin Preparation - 4
- Internal & Medicaid Staff Training Sessions - 6
- SUR Follow - Up Education - (Included in provider visits)
- Mini-Memo File Updates – 22
- Newly Enrolled Provider Follow - up - (Included in provider visits)
- Telephone Inquiries
 - PAC – 101,756
 - RCC – 368,790
 - EMC – 26,017
 - Reps – 3,911
- Written Inquiries
 - PAC – 3,885
 - Reps – 9,501
 - EMC – 4,909
 - RCC – 2,602
 - Returned forms to recipients – 16,118
 - Faxes sent to providers – tracked in written correspondence
- Claims Adjustments – 618,636 – all adjustments except provider submitted
- Refund Processing – 7,465 refund transactions processed
- Provider AVRS – 77,089 transactions annually
- Recipient AVRS – 92,904 transactions annually
- Provider Enrollment (Adds) – 19,667
- Provider File Updates (Changes) – 16,710
- Provider File Rate Updates – 52,553
- Provider File Worksheet Resolution – (included in Worksheet Resolution below)
- Paper Claims Receipt & Processing – 8,855
- RTP (Return to Provider) Processing – 37,485
- Claim Form Distribution & Tracking – 345
- Provider Bulletin Distribution – approximately, see stats in table below
 - Mail – 0 (we no longer mail Provider Insiders (and ALERTS) effective 1/1/2021. There are no stats to provide for FY 2022 (Oct 2021-Sept 2022))
 - E-mail – 15,907
 - Fax - 577
- REOMBS – approximately 310 per month

5.6.4 Attachment 4 – Pro Medicaid Mail Activity

Type of Mail-out	FY 2022 Volume
1099	4,922 annually (per Calendar year)
REOMBs	3,737 annually
Provider Manuals	N/A
Provider Bulletins	Mail - 0 E-mail – 15,907 Fax - 577
Explanation of Payments (RAs)	234,535 annually
Returned to Provider (RTP)	46,759 annually
Provider Correspondence	See above stats
Recipient Correspondence	See above stats

Vendor is responsible for production and complete mail service for entries listed above.

5.6.5 Attachment 5 – Pro Data Entry and Claims Resolution Statistics Fiscal Year 2022

- Data Entry
 - Paper Claims Entered – 8,855
 - Worksheet Resolution – 287,120
 - Resolutions Manual Updates – 0

5.6.6 Attachment 6 – Reference File Statistics Fiscal Year 2022

- Worksheet Resolution – 287,120
- Prior Authorization File Maintenance – 253,605
- Sterilization Claims Review – 5,355
- Data Sheet Distribution – 1 request with 60 entries
- TPL file maintenance – 51,360
- Drug Pricing Updates – 474,969
- Pricing file maintenance – See Drug Pricing Updates
- BPA file maintenance – 37,233
- Fund code/financial file maintenance – 2
- Diagnosis file maintenance – 1,207
- Reference file maintenance – 1,076,783
- Drug Updates – See Reference file maintenance

Checkwrite Information:

Estimated: 5,500-6,200 EFTs per checkwrite with average 360 paper checks (range 212-549)

5.6.7 Attachment 7 – Recipient Information 2022

Alabama Medicaid has approximately 1,377,983 recipients.

5.6.8 Attachment 8 – DSS Information 2022

		Database Size	Users
DSS	MMIS Claims Data	3.4 TB	376
Profiler	SUR Data	10,702 MB	52
Vital Stats Death	Informatics	18 MB	25
DMH Inpatient	Informatics	32 k	25
Immunization Registry	Analytics	3GB	25
Data Lake	DGO	83 GB	25