

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)							
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)	
R1-001	1	Title Page	Section B - schedule of events	The RFP document has an RFP due date of "July 28, 2023, by 5:00 p.m. Central Time" but the Proposals due date in the Schedule of Events table is "8/3/2023". Can you clarify what is the correct proposals due date?	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1	
R1-002	1 & 3	Table B-I-1	RFP Cover: Proposals Due July 28, 2023 RFP Schedule Proposals Due August 3, 2023	RFP Cover and RFP Schedule have conflicting due dates. Which is correct?	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1	
R1-003	166	Section V; A-2	Any Contractor, including any and all subcontractors, who has a current contractual engagement with the Agency for PMO Services, Testing Services, or SI Services is precluded from being awarded any module contract solution (e.g. CPMS, PM, MEVV), either as the prime contractor or a subcontractor.	Due to the preclusion associated with the SI procurement, will the Agency extend the due date of the EDS RFP if they are unable to meet the May 25, 2023 Intent to Award Date for the SI procurement?	The Agency anticipates selecting an SI vendor in advance of the EDS RFP due date. We are not extending the due date at this time.		
R1-005	165 & 166	Table V-1 & Section V; A-1	The awarded EDS Contractor, including any and all subcontractors, are precluded from being awarded any other AMMP or MES Contract.	Please confirm that the EDS vendor is precluded from other modules.	The EDS vendor is not precluded. Please see Amendment 1, Item 7 for clarification regarding preclusions.	A-1, #7	
R1-006	140	Appendix B.3; Section 3.8	Make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of, Covered Entity, available to Cover Entity or to the Secretary within five (5) business days after receipt of written notice or as designated by the Secretary for purposes of determining compliance with HIPAA Rules.	Please confirm, with respect to this section, that the vendor shall only be required to provide such information as provided to the Secretary and the vendor may redact its confidential information in regards to this request.	Yes. Please refer to Business Associate Agreement, Appendix B.3; Section 3.8		
R1-007	141	Appendix B.3; Section 3.12.2	Work with Covered Entity to ensure the necessary notices are provided to the recipient, prominent media outlet, or to report the breach to the Secretary of Health and Human Services (HHS) as required by 45 C.F.R. Part 164 Part D.	Please confirm the vendor is not required to provide any breach notification directly to the individuals, entities or other authorities.	The Vendor is required to notify the Agency in accordance with the RFP. The HIPAA Breach Notification Rule requires covered entities to notify affected individuals, the U.S. Department of Health and Human Services (HHS), and in some cases, the media, of a breach of unsecured Protected Health Information ("PHI").		
R1-008	145	Section 11 Contract Management; Subsection D Corrective Action Plan	The Agency will closely monitor the timely and adequate performance of the EDS Contractor during each phase of the SOW. If the Agency identifies a problem with EDS Contractor performance, a Corrective Action Plan (CAP) will be requested. CAPs are not included in the planned and scheduled work to the benefit of the Agency, and therefore, CAPs will result in deliverables that are not separately priced or payable. Performance problems that can result in a CAP include:...	Will the Agency rename "Corrective Action Plan" (CAP) to "Remediation Plan" in the RFP and resultant Contract?	No. The Corrective Action Plan (CAP) stands as written.		
R1-009	167	Section VI Submission Requirements, G - Order of Precedence	In the event of inconsistencies or contradictions between language contained in the RFP and a Vendor's response, the language contained in the RFP will prevail.	Will the Agency change the order of precedence to move the vendor's response higher than the RFP in the order of precedence?	No. Please see Section VI Submission Requirements, G - Order of Precedence.		

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R1-010	184	Section VIII General Terms and Conditions, MM Contract Liquidated Damages	In the event that Contractor fails to meet the RFP and contract requirements, and damages are sustained by Medicaid; Contractor agrees to pay Medicaid the sums set forth below as liquidated damages unless these damages are waived by Medicaid.	Will the Agency consider including a cap of maximum monthly liquidated damages in the amount of 10% of the monthly invoice set forth under Section MM, Contract Liquidated Damages, in the resultant RFP and Contract? If the Agency is willing to consider a cap, but prefers a different percentage, please provide that cap amount.	No. The Agency will not add further interpretations to this Sub-Section.	
R1-010	184	Section VIII General Terms and Conditions, MM Contract Liquidated Damages	In the event that Contractor fails to meet the RFP and contract requirements, and damages are sustained by Medicaid; Contractor agrees to pay Medicaid the sums set forth below as liquidated damages unless these damages are waived by Medicaid.	Will the Agency include an “earn back” provision on the liquidated damages referenced in the RFP under Section MM, Contract Liquidated Damages? For example, if the vendor is responsible for a liquidated damage under Section MM, Contract Liquidated Damages, then the vendor has an opportunity to earn back that liquidated damage dollar amount if the vendor meets or exceeds the Service Level Agreement set forth in Section G, Operational Performance-Service Level Agreements for two (2) consecutive periods.	No. The Agency will not add further interpretations to this Sub-Section.	
R1-012	184	Section VIII General Terms and Conditions, MM Contract Liquidated Damages	In the event that Contractor fails to meet the RFP and contract requirements, and damages are sustained by Medicaid; Contractor agrees to pay Medicaid the sums set forth below as liquidated damages unless these damages are waived by Medicaid.	Will the Agency include in the RFP and resultant Contract the Service Level Credits/Liquidated Damages set forth in the RFP under Section MM, Contract Liquidated Damages shall be the Agency’s sole and exclusive monetary remedy for failures by the vendor to achieve the service level requirements as laid out in Section G, Operational Performance-Service Level Agreements?	No. The Agency will not add further interpretations to this Sub-Section.	
R1-013	184	Section VIII General Terms and Conditions, MM Contract Liquidated Damages	In the event that Contractor fails to meet the RFP and contract requirements, and damages are sustained by Medicaid; Contractor agrees to pay Medicaid the sums set forth below as liquidated damages unless these damages are waived by Medicaid.	Will the Agency include in the RFP and resultant Contract a statement that the vendor shall not be liable for any associated Service Level Credit/Liquidated Damages as set forth in Section MM, Contract Liquidated Damages, resulting from events, causes, or responsibilities that are outside of vendor's direct control?	No. The Agency will not add further interpretations to this Sub-Section.	

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R1-014	186	Section VIII General Terms and Conditions, OO Limitation of Liability	<p>Except as provided in the below paragraphs, in no event shall the aggregate liability arising out of, or related to, this Agreement, whether in contract, tort, or any other theory of liability, exceed the total value of the contract, regardless of amount paid or received under the contract at time the liability from which the cause of action arose. The foregoing shall apply regardless of the negligence or other fault of the Contractor and regardless of whether such liability arises from contract, negligence, tort, strict liability, or any other theory of legal liability, unless specifically mentioned herein.</p> <p>This Limitation of Liability is only applicable to the damages between the Alabama Medicaid Agency and the Contractor. It shall not apply to claims under other Contractor responsibilities, even when those responsibilities exist because of, or directly relate to, the relationship created by this contract. These include but are not limited to any fees, damages, penalties, etc. which may arise due to rules and regulation of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare and Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar federal or state agencies, or regulation. Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.</p>	Will the Agency add an industry standard waiver of consequential, special, indirect, incidental damages?	No. The Agency will not add further interpretations to this Sub-Section.	

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R1-015	187	Section VIII General Terms and Conditions, OO Limitation of Liability	This Limitation of Liability is only applicable to the damages between the Alabama Medicaid Agency and the Contractor. It shall not apply to claims under other Contractor responsibilities, even when those responsibilities exist because of, or directly relate to, the relationship created by this contract. These include but are not limited to any fees, damages, penalties, etc. which may arise due to rules and regulation of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare and Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar federal or state agencies, or regulation. Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.	Will the Agency amend the RFP language cited in Column F to read as follows: "This Limitation of Liability is only applicable to claims for damages between the Alabama Medicaid Agency and the Contractor. It shall not apply to claims brought by third parties against Contractor for which Contractor may have contractual or legal liability. These include but are not limited to any fees, damages, penalties, etc. which may be assessed against Contractor by a third party arising due to rules and regulations of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare and Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar federal or state agencies, or regulation. Likewise, this limitation of liability does not apply to damages arising as a result of the Contractor's actions causing damage to a third-party possessing standing to bring such a cause of action against the Contractor. The parties agree that there shall be no third party beneficiaries to this Agreement. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct."?	No. The Agency will not add further interpretations to this Sub-Section.	
R1-016	177	Section VIII General Terms and Conditions, B Compliance with State and Federal Regulations	Contractor shall perform all services under the contract in accordance with applicable federal and state statutes and regulations. Medicaid retains full operational and administrative authority and responsibility over the Alabama Medicaid Program in accordance with the requirements of the federal statutes and regulations as the same may be amended from time to time.	Will the Agency update the language in Column F to read as follows: "Contractor shall comply with federal and state statutes and regulations to the extent applicable to Contractor in its performance of the services. Medicaid retains full operational and administrative authority and responsibility over the Alabama Medicaid Program in accordance with the requirements of the federal statutes and regulations as the same may be amended from time to time"?	No. The Agency will not add further interpretations to this Sub-Section.	

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R1-017	182	Section VIII General Terms and Conditions, CC Inspection of Records	Contractor agrees that representatives of the Comptroller General, HHS, the General Accounting Office, the Alabama Department of Examiners of Public Accounts, and Medicaid and their authorized representatives shall have the right during business hours to inspect and copy Contractor's books and records pertaining to contract performance and costs thereof. Contractor agrees this includes authorization from any parent, affiliate, or subsidiary organization, for any of the agencies listed above to have access to pertinent records, if such a relationship exists as would impact upon the Contractor's performance under the proposed contract. Contractor shall cooperate fully with requests from any of the agencies listed above and shall furnish free of charge copies of all requested records. Contractor may require that a receipt be given for any original record removed from Contractor's premises.	Please confirm this section covers only records specific to the MES Systems Integration Services scope of work, and a vendor may redact its confidential information in regards to this request.	No. The Agency will not add further interpretations to this Sub-Section.	
R1-018	1, 3	Instructions to Vendors & Section B -Schedule of Events	RFP Due Date: July 28, 2023 by 5 p.m. CT Proposals Due by 5 p.m. CT 8/3/23	Please confirm that the Proposal due date is August 3 rd as listed on the Schedule of Events	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1
R1-019	3, 10	Section B - Schedule of Events & I. Background	Contractor Begins Work / Start Date* 5/1/24 The projected contract execution date is August 1, 2024.	The execution date is after the contractor start date, which we assume is not intended. Can the Agency please clarify the contract execution and begin work dates.	Please see Amendment 1, Item 8 for changes to RFP contract execution date.	A-1, #8
R1-020	12, 13	B.1. Overview & AMMP Roadmap	However, it is imperative the System Integration Services (SIS), EDS, and Provider Management (PM) systems are implemented by Q1 2027 to allow for a seamless Takeover of the Claims Processing and Management Services (CPMS) from Q2 2027 through Q1 of 2028. Graphic shows EDS is on O&M Q2 of 2027	The graphic and the verbiage appear to conflict with each other unless. Please clarify when O&M is expected to begin.	DDI must be complete by the end of Q1, 2027. Please see Amendment 1, Item 9 for changes to AMMP Roadmap.	A-1, #9
R1-021	49	Table II-12 : Data Integration and Management – Data Integration Requirements	4114 The Contractor shall work with the Agency to transition data from the Agency's Data Lake into the EDS.	Could the Agency clarify the types of data to be transitioned and a further breakdown of the 83G identified in MMIS Stats document?	The data to be transitioned includes structured and un-structured data types in standardized file and/or data base formats, including but not limited to clinical data types such as HL7 and C-CDA. Please see Amendment 1, Item 4 for updated requirement 4114.	A-1, #4

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R1-022	49	Table II-12 : Data Integration and Management – Data Integration Requirements	4114 The Contractor shall work with the Agency to transition data from the Agency's Data Lake into the EDS.	Is the Agency expecting the Contractor to provide a Data Lake as part of its EDS solution?	No. The Data Lake refers to the Agency's Data Lake.	
R1-023	30	b. Hosting	The Agency requires solutions that leverage cloud-based hosting technologies for the EDS to provide a highly reliable, scalable, and cost-effective infrastructure.	Is the use of a government cloud instead of a less costly standard/public/commercial cloud required?	No. Please see Amendment 1, item 14.	A-1; #14
R1-024	47	4. i. Key Performance Indicator – Breach	The Contractor must notify the State immediately, but in no case in more than twenty-four (24) clock hours, upon becoming aware of any actual or reasonably suspected unauthorized access to or disclosure of State data or security incident affecting any State component or	Is a seventy-two (72) hour notification acceptable to strike a balance between accuracy and timeliness? A 24-hour requirement could lead to false notifications based on a limited understanding of the impact of an event and trigger the Agency to have to make further downstream notifications. All these cascading notifications	No, "any actual" or "reasonably suspected" suggests that analysis on false positives has already been performed.	
R1-025	155	I. 14. b. 1.	Internal Revenue Service (IRS) Publication 1075	Could the Agency clarify whether 1075 will be hosted? The work on security controls for 1075 is significant and the IRS SSR must be created separate from the SSP. Most Medicaid programs store little or no IRS sourced data and will typically filter it before sending it to their data warehouse.	The Medicaid Enterprise Security Policy incorporates all applicable laws, Executive Orders, directives, regulations, policies, standards, and guidelines by defining its requirements based on the requirements specified by the following sources: <ul style="list-style-type: none"> • Internal Revenue Service (IRS) Publication 1075 • Social Security Administration (SSA) Technical Systems Security Requirements (TSSR) • Center for Medicare & Medicaid Services (CMS) Acceptable Risk Safeguards (ARS) & Catalog of Minimum Acceptable Risk Security and Privacy Controls for Exchanges (MARS-E) • Health Insurance Portability and Accountability Act (HIPAA) Security Rule 	
R1-026	156	I. 14. b. Authorization Package	5. Authorization to Operate certificate (prior to Authorization to Operate (AO) signature)	Please confirm this is a State-issued AO certificate.	Yes. The Authorization Package is considered accepted once the Medicaid Authorizing Official approves/signs the Authorization to Operate certificate, which means the system is authorized to operate with current SSP and POAM.	
R1-027	156	Table II-54: Security and Compliance – Security and Compliance Requirements	4645 The Contractor shall, within ten (10) business days of receipt of a written request from the State/Federal government or Agency, make all requested data available to the requestor in the format, media type, and quantities designated, at no additional charge.	Please clarify what type of data would be requested. Is this Agency data in the EDS like claims or member information?	Data requests may include items such as security and privacy plans; security and privacy assessment reports; plan of action and milestones; supporting artifacts or other documentation, as required.	

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R1-028	157	Table II-54: Security and Compliance – Security and Compliance Requirements	4650 The Contractor shall provide a solution that maintains compliance with the Medicaid Enterprise Security Policy, based on federal standards such as NIST Special Publication 800-53 and subject to changes and updates as the Agency Information Security Program matures, or as legislation, regulations, policies, publications, or practices change. Medicaid shall reserve the right to revoke the Contractor's access to information that it shares with the Contractor in the event an audit finds the Contractor has not met the security requirements specified in the Medicaid Enterprise Security Policy.	Could the Agency confirm that updates to legislation/ regulations/ policies that create significant increases in cost to the Contractor will be addressed through the change order process?	The agency may expand its mission to secure agency programs and assets and, by extension, require modification to its information security requirements and practices. Changes to internal requirements are checked against external federal requirements. Periodic assessments and reports on activities will be used to identify areas of noncompliance for the authorizing official to consider when making budgeting decisions as well as decisions on granting, or denying the system to remain in operations. In addition regulations are in scope and the state law changes which happen all the time are OUT of scope.	
R1-029	158	Table II-54: Security and Compliance – Security and Compliance Requirements	The Contractor shall actively participate in the Agency Incident Response Capability, which includes but is not limited to: 1. Forwarding all system logs to the Agency Security Information and Event Management (SIEM) platform, as requested by Medicaid 2. Responding to Agency Security Operations Center (SOC) notifications according to the Contractor's Incident Response Plan 3. Providing feedback to the Agency SOC regarding all incidents, their root cause, mitigation efforts and effectiveness.	Could the Agency confirm that the scope of forwarding system logs is limited #3 where we are providing feedback to the Agency SOC regarding a specific incident? Can the Agency also confirm that sensitive information (i.e., IP addresses) can be redacted?	Log data is considered to be evidence that is gathered as part of a security incident and must remain unaltered.	
R1-030	49	Table II-12: Data Integration and Management – Data Integration Requirements	4112 The Contractor shall work with the Agency to transition data from the Agency's Patient 1st Database into the EDS.	Could the Agency describe the Patient 1st Database?	The Patient 1st Database contains flat files loaded by the Agency. Please see Amendment 1, Item 4 for updates to requirement 4112.	A-1, #4

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R1-031	25 & 35	Table II-2: Project and Contract Administration – Initiation and Onboarding Requirements	<p>4797 The Contractor shall be financially responsible for providing licenses and user access to all contractor or sub-contractors systems for authorized Agency personnel, its Contractors, and stakeholders, throughout the term of the Contract.</p> <p>5066 The Contractor shall provide a solution that is able to support multiple user roles as defined and approved by the Agency. User Roles shall include, but not be limited to:</p> <ol style="list-style-type: none"> 1. Advance Power Users 2. Business Users/Analysts 3. Report Viewers 4. Executive Users 5. Data Analysts 	For the purposes of #4797, could the Agency provide the number of licenses required per category defined in #5066?	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-032	242	2. c. Service Level Agreement - Transaction Response Time	Response time shall be measured both at the Agency and EDS facility.	Please clarify what the EDS facility refers to in this context. Is this from the point of review of the EDS cloud data center or an EDS business office	This refers to the EDS Business Office. Please see Amendment 1, Item 11.	A-1, #11
R1-033	125	8. General Staffing a. Location of Work Performed	Services required of the SI Contractor for the AMMP may be performed onsite, remote or a combination of both	Please confirm the reference to SI Contractor should instead say EDS Contractor.	Yes. This reference should be EDS Contractor. Please see Amendment 1, Item 13 as changed.	A-1, #13
R1-034	29, 33	1. Technical Architecture and Environments Table II-5: Technical Architecture and Environments Requirements	<p>d. Pre-Production:</p> <p>* Environment that will allow users the ability to test ideas, utilize data from internal and external sources, and model "what if" scenarios in a controlled setting without impacting performance in the Data Analytics and Reporting or affecting production processes of the EDS</p> <p>* Environment set up for data staging or similar solution for all raw data that will be used for data quality checks, prior to loading the data into the EDS solution</p> <p>4000 The Contractor shall provide a sandbox environment that is secure and provides users the ability to test hypotheses, manipulate data models, and integrate and aggregate data from various data sources. The changes made in sandbox environment shall not affect the production processes or environment.</p>	Please confirm the sandbox environment and pre-production environments refer to the same environment.	See RFP Section II.D.1 - Technical Architecture and Environments. The EDS Contractor shall establish the necessary environments to address all requirements of this RFP.	
R1-035	29	1. Technical Architecture and Environments	Multiple environments will be established for the EDS to allow the following activities including, but not limited to:	Please confirm a Disaster Recovery Environment is also required.	See RFP Section II.D.1 - Technical Architecture and Environments. The EDS Contractor shall establish the necessary environments to address all requirements of this RFP.	

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R1-036	51	Table II-14: Data Delivery - Data Delivery Requirements	4120 The Contractor shall provide a solution that allows for the storage, transfer, and access of all incoming and outgoing data exchanges through Agency-approved methods and formats.	Could the Agency clarify the methods expected to be required? Does it include secure FTP? API's? Any other methods?	The Agency-approved methods include SFTP and APIs. Please see Amendment 1, Item 4 for updates to requirement 4120.	A-1, #4
R1-037	100	4. Operations e. Service Desk Tool	The EDS Contractor shall acquire and use a Service Desk Tool (SDT) to manage all tickets related to the EDS solution and services. ... The Agency requires the use of an industry standard Centralized Service Desk Management Tool (CSDMT).	Can the EDS Contractor use the CSDMT rather than acquiring a separate SDT to reduce the integration effort? If so, are there any costs the EDS Contractor must pay to use the CSDMT?	No. Vendors must include a Service Desk Tool in their proposed solution.	
R1-038	126	Table II-39: General Staffing Requirements	4236 The Contractor shall fill Key Implementation Personnel identified by the Agency from the Contract Start through Federal Certification of the EDS Module including, but not limited to: 4. Security Manager 4237 The Contractor shall fill Key Operations Personnel identified by the Agency from Operational Readiness Review (ORR) through the term of the contract of the EDS Module including, but not limited to: 3. Security Manager	Please confirm that only one Security Manager is required, only one resume is required, and the position runs the duration of the contract. Also, since the Security Manager does not appear in the key personnel tables please confirm whether it is a lead position or key.	Confirmed. Please see Amendment 1, Item 15 for clarification.	A-1, #15
R1-039	126, 129	Table II-39: General Staffing Requirements Table II-41: Key Personnel – Technical Manager	4236 The Contractor shall fill Key Implementation Personnel identified by the Agency from the Contract Start through Federal Certification of the EDS Module including, but not limited to: 3. Technical Manager Phases: Contract Start Date through Turnover and Closeout	Please clarify the duration for the Technical Manager. Requirement #4236 appears to indicate the position goes away after certification while Table II-41 says the position runs the whole contract	Confirmed. Please see Amendment 1, Item 15 for clarification.	A-1, #15
R1-040	126, 131	Table II-39: General Staffing Requirements Table II-43: Key Personnel – Testing Manager	4236 The Contractor shall fill Key Implementation Personnel identified by the Agency from the Contract Start through Federal Certification of the EDS Module including, but not limited to: 2. Testing Manager Phases: Contract Start Date through Turnover and Closeout	Please clarify the duration for the Testing Manager. Requirement #4236 appears to indicate the position goes away after certification while Table II-43 says the position runs the whole contract.	Please see Amendment 1, Item 15 for clarification.	A-1, #15
R1-041	131	Table II-39: General Staffing Requirements Table II-45: Lead Personnel	Data Analytics and Reporting Technicians	Given the non-managerial nature and onsite requirement of these positions, can these positions either be designated instead as lead positions rather than key and/or can candidates be proposed after award?	No. The Data Analytic and Reporting Technicians are key positions. Please reference Amendment 1, Item 15.	

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R1-042	126, 134	Table II-39: General Staffing Requirements Table II-45: Lead Personnel	4237 The Contractor shall fill Key Operations Personnel identified by the Agency from Operational Readiness Review (ORR) through the term of the contract of the EDS Module including, but not limited to: 1. Operations Manager Operations Manager	Please confirm that the Operations Manager is a lead position rather than a key position. These two requirements appear to conflict. If it is a key position, please confirm it can be named after award due to the delayed start at ORR.	The Operations manager is a key position. Please see Amendment 1, Item 15 for changes to Key and Lead Personnel.	A-1, #15
R1-043	126	Table II-39: General Staffing Requirements	4237 The Contractor shall fill Key Operations Personnel identified by the Agency from Operational Readiness Review (ORR) through the term of the contract of the EDS Module including, but not limited to: 2. Configuration Manager	Please confirm that the Configuration Manager is a lead position rather than a key position. It is not listed in the key position tables or in the lead positions table. If it is a key position, please confirm it can be named after award due to the delayed start at ORR.	The Configuration manager is a key position. Please see Amendment 1, Item 15 for changes to Key and Lead Personnel.	A-1, #15
R1-044	133	8. General Staffing d. Lead Personnel	d. Lead Personnel - The awarded EDS Contractor must, over the base contract duration and all future contract amendments, staff and manage all Lead Personnel based upon the current and anticipated demands and complexity of maintaining and operating the implemented solution	Please confirm that bidders can propose an appropriate start date, quantity, and allocation percentage for all Lead Personnel that aligns to their proposed solution.	Yes, this is acceptable.	
R1-045		Appendix C Pricing Schedule	Tab Sched B Deliverable Price	Please confirm that the deliverables in Schedule B only represent DDI deliverables that will be completed during the DDI period and that the Schedule B totals represent the totality of all DDI payments.	Confirmed. The pricing for Schedule B is for DDI deliverables.	
R1-046		Appendix C Pricing Schedule	Tab Sched B Deliverable Price	Please confirm that the Schedule B deliverables will be invoiced as they are approved during the DDI and paid according to the payment terms.	Please see Amendment 1 Item 5 for updated pricing schedule.	A-1, #5
R1-047		Appendix C Pricing Schedule	Appendix C Pricing Schedule	Please confirm that regardless of the actual DDI duration (up to 3 years) that pricing for only 5 years of EDS Operations should be provided in which case the contract length may be less than the 8-year maximum	The Agency considers the contract term to be for both DDI & Operations. Please see RFP Section VIII - General Terms and Conditions, Item C - Term of Contract.	

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R1-048	177	C. Term of Contract	The contract shall be let for a total of eight (8) years. Current Alabama contract rules and regulations require a contract term to be no more than two (2) years when submitted to the Legislative Oversight Committee. Therefore, the original contract term will be for two (2) years, with three (3) two-year options for extension. Should the rule change or an exception become available, the Agency reserves the right to offer a four (4) year contract term where appropriate and to modify the renewal options accordingly to fit the total eight (8) year contract period. At the end of the contract period Alabama Medicaid may at its discretion, exercise the extension option and allow the period of performance to be extended at the rate indicated on the RFP Cover Sheet.	Given that the DDI may not be complete by the end of the 2-year contract, please confirm how the EDS Contractor would be reimbursed for partial deliverables if the first option period is not exercised and the Agency allows the contract to expire after 2 years.	The Agency considers the contract term to be for both DDI & Operations. Please see RFP Section VIII - General Terms and Conditions, Item C - Term of Contract.	
R1-049	177	C. Term of Contract	The contract shall be let for a total of eight (8) years. Current Alabama contract rules and regulations require a contract term to be no more than two (2) years when submitted to the Legislative Oversight Committee. Therefore, the original contract term will be for two (2) years, with three (3) two-year options for extension. Should the rule change or an exception become available, the Agency reserves the right to offer a four (4) year contract term where appropriate and to modify the renewal options accordingly to fit the total eight (8) year contract period. At the end of the contract period Alabama Medicaid may at its discretion, exercise the extension option and allow the period of performance to be extended at the rate indicated on the RFP Cover Sheet.	Given the potential risk of contract expiration after 2 years, are bidders allowed to mitigate this by proposing <= 2 year DDI to allow for DDI completion within the 2 year base period of the contract?	The Agency considers the contract term to be for both DDI & Operations. Please see RFP Section VIII - General Terms and Conditions, Item C - Term of Contract.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-050	183	EE. Payment	Contractor shall submit a detailed invoice to Medicaid for compensation for the deliverable and/or work performed monthly. The invoice will be based on the amounts submitted in Appendix C: Pricing. Each monthly invoice shall have a cover letter/memo addressed to the Project Director. Medicaid Enterprise System (MES) Office printed on the EDS Contractor's company letterhead. The invoice shall contain line items for each tab in the Appendix C: Pricing that is applicable for the invoice date submitted. Payments to Contractor shall be dependent upon successful completion and acceptance of described work and delivery of required documentation. The Agency will not reimburse the Contractor until (a) the Project Director has approved the invoice; and (b) the Agency has reviewed and approved all deliverables covered by the invoice.	Can the state please confirm the payment terms for this contract?	Invoicing and payment will be in accordance with the payment schedules listed in EDS Appendix C- Pricing Schedule and RFP Section VIII - EE. Payment.	
R1-051		Tab Sched B Deliverable Price	Appendix C Pricing Schedule	Is the offeror allowed to submit a separate pricing narrative document?	No. Please see RFP Section III - Pricing.	
R1-052	176\	F. Determination of Successful Proposal	The Vendor whose proposal is determined to be in the best interest of the Agency will be recommended as the successful EDS Contractor. The Project Director will forward this Vendor's proposal through the supervisory chain to the Commissioner, with documentation to justify the Committee's recommendation. When the final approval is received, the Agency will notify the selected Vendor. If the Agency rejects all proposals, it will notify all Vendors. The Agency will post the award on the Agency website at https://medicaid.alabama.gov/ . The award will be posted under the applicable RFP number.	Can the state provide the evaluation formula for the Pricing Schedule scoring points?	No. See RFP Section VIII.E - Scoring for scoring breakdown.	
R1-053		Appendix C Pricing Schedule - Tab D Extra Contractual Serv	Appendix C Pricing Schedule - Tab D Extra Contractual Serv	Regardless of the resource mix for a specific change, will the EDS contractor be reimbursed per hour at the exact blended change order rate?	Yes. Please see RFP Section II.I.12.b - System Modification for guidance on modification hours.	
R1-054		Appendix C Pricing Schedule	Appendix C Pricing Schedule	Does the Agency intend to include a COLA in the contract?	No.	
R1-055		Appendix C Pricing Schedule	Appendix C Pricing Schedule	Will the state please check if the sum in cell E20 in Sched A Total Evaluated Price tab is correct? As it seems is not including the totality of tab Sched B Deliverables Price .	Appendix C, Pricing Schedule has been updated. Please see Amendment 1, Item 5.	A-1, #5

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-056	157	Table II-54: Security and Compliance – Security and Compliance Requirements	4647 The Contractor shall maintain a comprehensive Information Security and Privacy Continuous Monitoring (ISCM) program (in line with the Continuous Monitoring requirements specified in the Medicaid Enterprise Security Policy and based on the continuous monitoring process described in National Institute of Standards and Technology (NIST) Special Publication (SP) 800-37, Information Security Continuous Monitoring for Federal Information Systems and Organization) to demonstrate its effectiveness of the security and privacy controls implementation and meet the CMS and State’s quarterly risks reporting requirements.	Please confirm this should instead be NIST 800-137 rather than NIST 800-37.	Confirmed. Please see Amendment 1, Item 24	A-1; #24
R1-057	239	Appendix I: Service Level Agreements	The EDS Contractor shall provide in the Service Level Agreement Plan how they will follow their best practices and tools for providing the EDS solution. Unless otherwise noted, a threshold of 100% to SLAs and KPIs is expected.	Several processes the EDS Contractor is involved with also depend on interactions with other systems from other module vendors. An example would be the MFA login process where the response time includes communication with the SIS SSO solution. Please confirm that the EDS Contractor shall not be penalized if the service level is missed due to 3 rd parties.	No. Individual vendors will have their own SLAs.	
R1-058	241, 247, 247, 250	Appendix I: Service Level Agreements	Discount Calculations. If for any one month, any one or more of the measurements do not meet the SLA standards, the contractor shall discount by 3% (three percent) the invoice presented to Medicaid	Please clarify if the 3% reductions are applied once or are cumulative up to 12%?	Correct. The 3% reductions are applied once.	
R1-059	60	Table II-18: DAR – Reporting Requirements	5300 The Contractor shall provide a solution that includes a document repository for the storage of report outputs. The repository shall be able to be used by the Contractor and the Agency to store report outputs from the Legacy AMMIS reporting system, the EDS Module reporting system, and other reporting systems used by the Agency. The report outputs shall be stored and accessible as requested by the Agency for a timeframe agreed upon by the Agency.	It appears based on receiving reports from the Legacy AMMIS and “other reporting systems used by the Agency” that this might be intended to be a document repository for the Medicaid enterprise as opposed to just one for the EDS Contractor. Please confirm.	The DAR reporting requirements specifically apply to this EDS RFP.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-060	Paragraph E on page 167, Paragraph 2 on page 170 and Paragraph N on pp 168-170	Paragraph E on page 167, Paragraph 2 on page 170 and Paragraph N on pp 168-170	<p>E. Acceptance of Standard Terms and Conditions Vendors must submit a statement of attestation, as part of the Transmittal Letter, that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed non-responsive.</p> <p>2. A statement that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed nonresponsive.</p> <p>a. The Vendor understands and shall comply with all the specifications, requirements, and provisions of the RFP statement acknowledging and agreeing to all of the rights of the State contained in the provisions of this RFP.</p> <p>b. A statement that the Vendor understands and will comply with the specifications and requirements described in this RFP.</p> <p>N. Proposal Format (throughout, pages 168-170)</p>	As we read it, exceptions to the RFP terms and conditions are not permitted. Please confirm and, if that's the case, how may a Vendor address RFP requirements or terms or conditions that are problematic?	<p>Confirmed. Exceptions to the terms and conditions laid out in this RFP are not permitted.</p> <p>Vendors are permitted to ask questions about requirements and contract terms and conditions during the question periods in the Schedule of Events.</p>	
R1-061	General	General	General	Please confirm whether the State is willing to negotiate RFP terms and conditions following notice of intent to award the contract?	No. Exceptions to the terms and conditions laid out in this RFP are not permitted.	
R1-062	General	General	General	Please confirm whether the State deems a vendor's proposal to be a binding offer?	Yes. See RFP Section VI.I: Submission Requirements - Offer in Effect for 90 Days	
R1-063	General	General	General	If the State deems vendor's proposal to be a binding offer, will the State consider amending the RFP to provide that a vendor's proposal will not be binding until the parties have had an opportunity to negotiate mutually agreeable terms and conditions?	No. Exceptions to the terms and conditions laid out in this RFP are not permitted.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-064	Pages 186-187 of the RFP	Paragraph OO (Limitation of Liability)	<p>OO. Limitation of Liability</p> <p>Except as provided in the below paragraphs, in no event shall the aggregate liability arising out of, or related to, this Agreement, whether in contract, tort, or any other theory of liability, exceed the total value of the contract, regardless of amount paid or received under the contract at time the liability from which the cause of action arose. The foregoing shall apply regardless of the negligence or other fault of the Contractor and regardless of whether such liability arises from contract, negligence, tort, strict liability, or any other theory of legal liability, unless specifically mentioned herein.</p> <p>This Limitation of Liability is only applicable to the damages between the Alabama Medicaid Agency and the Contractor. It shall not apply to claims under other Contractor responsibilities, even when those responsibilities exist because of, or directly relate to, the relationship created by this contract. These include but are not limited to any fees, damages, penalties, etc. which may arise due to rules and regulation of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare & Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar Federal or State agencies, or regulation. Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.</p>	Is the State willing to amend the RFP to clarify that it covers third party claims against the State arising in connection with the contract?	No. The Agency will not add further interpretations to this Sub-Section.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-065	Pages 186-187 of the RFP	Paragraph OO (Limitation of Liability)	<p>OO. Limitation of Liability</p> <p>Except as provided in the below paragraphs, in no event shall the aggregate liability arising out of, or related to, this Agreement, whether in contract, tort, or any other theory of liability, exceed the total value of the contract, regardless of amount paid or received under the contract at time the liability from which the cause of action arose. The foregoing shall apply regardless of the negligence or other fault of the Contractor and regardless of whether such liability arises from contract, negligence, tort, strict liability, or any other theory of legal liability, unless specifically mentioned herein.</p> <p>This Limitation of Liability is only applicable to the damages between the Alabama Medicaid Agency and the Contractor. It shall not apply to claims under other Contractor responsibilities, even when those responsibilities exist because of, or directly relate to, the relationship created by this contract. These include but are not limited to any fees, damages, penalties, etc. which may arise due to rules and regulation of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare & Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar Federal or State agencies, or regulation. Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.</p>	Is the State willing to amend the limitation of liability provision on page 186-187 of the RFP to limit the Contractor's liability under the contract to 3 x annual recurring revenue?	No. The Agency will not add further interpretations to this Sub-Section.	
R1-066	General	General	General	Following issuance of notice of award of the contract, will the State agree to revise the intellectual property terms to conform them to the specific solution the Vendor is offering	No. Please see RFP Section IV.NN.1. - COTS / Contractor Intellectual Property (IP).	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)

Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-067	174	Paragraph R (Disclosure of Proposal Contents)	<p>R. Disclosure of Proposal Contents Proposals and supporting documents are kept confidential until the evaluation process is complete, a Vendor has been selected, and the contract has been signed by all required parties. Vendors should be aware that any information in a response may be subject to disclosure and/or reproduction under Alabama law.</p> <p>Designation as proprietary or confidential may not protect any materials included within the response from disclosure if required by law. Vendors should redact, mark, or otherwise designate any material that they believe is proprietary or otherwise confidential by labeling the page as "CONFIDENTIAL." The Vendor must also state any legal authority as to why that material should not be subject to public disclosure under Alabama open records law and is marked as Proprietary Information. By way of illustration but not limitation, "Proprietary Information" may include trade secrets, inventions, mask works, ideas, processes, formulas, source and object codes, data, programs, other works of authorship, know how, improvements, discoveries, developments, designs, and techniques. Information contained in the Pricing Section may not be marked confidential. It is the sole responsibility of the Vendor to indicate information that is to remain confidential. Medicaid assumes no liability for the disclosure of information not identified by the Vendor as confidential. If the Vendor identifies its entire proposal as confidential, Medicaid may deem the proposal as non-compliant and may reject it.</p>	<p>Please confirm that information labeled as confidential in vendor's proposal will be treated as confidential prior to and after contract award in accordance with, and subject to, the laws of Alabama.</p>	<p>Yes. Refer to RFP Section VI.R: Submission Requirements - Disclosure of Proposal Contents</p>	
R1-068	170	Paragraph 15	<p>15. A statement attesting that all Contractor and subcontractor employees must work in the continental United States</p>	<p>Will the State agree to amend this paragraph, as follows, to clarify that the attestation relates only the Contractor or subcontractor employees providing work under the contract/Key employees:</p> <p>15. A statement attesting that all Contractor and subcontractor employees who provide work under the contract must work in the continental United States.</p>	<p>Please refer to RFP Requirement 4667.</p>	
R1-069	179	Paragraph L	<p>L. Proration of Funds In the event of proration of the funds from which payment under this contract is to be made, this contract will be subject to termination.</p>	<p>Please clarify what is meant by the following language:</p> <p>L. Proration of Funds In the event of proration of the funds from which payment under this contract is to be made, this contract will be subject to termination.</p>	<p>With the declaration of proration, state agencies financed by the General Fund are required to reduce expenses through the current fiscal year. As a result, a contract is subject to reduction of payment and/or termination,</p>	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-070	General	General	General	Will the State please amend the RFP to clarify that any changes in law will be treated as a change in scope and handled through the change management process?	<p>The agency may expand its mission to secure agency programs and assets and, by extension, require modification to its information security requirements and practices. Changes to internal requirements are checked against external federal requirements. Periodic assessments and reports on activities will be used to identify areas of noncompliance for the authorizing official to consider when making budgeting decisions as well as decisions on granting, or denying the system to remain in operations.</p> <p>In addition regulations are in scope and the state law changes which happen all the time are OUT of scope.</p>	
R1-071	General	General	General	Will the State agree to amend the RFP to include a reasonable monthly cap on liquidated damages?	No. The Agency will not add further interpretations to this Sub-Section.	
R1-072	179	General and Paragraph M. (Termination for Convenience)	<p>M. Termination for Convenience</p> <p>Medicaid may terminate performance of work under the contract in whole or in part whenever, for any reason, Medicaid, in its sole discretion determines that such termination is in the best interest of the State. In the event that Medicaid elects to terminate the contract pursuant to this provision, it shall so notify the Contractor by certified or registered mail, return receipt requested. The termination shall be effective as of the date specified in the notice. In such event, Contractor will be entitled only to payment for all work satisfactorily completed and for reasonable, documented costs incurred in good faith for work in progress. The Contractor will not be entitled to payment for uncompleted work or for anticipated profit, unabsorbed overhead, or any other costs.</p>	Will the State agree to amend the RFP to include a provision that permits the Contractor to recover its upfront DDI and other sunk costs in the event the State elects not to renew the contract or terminate the Contract for convenience?	No. See RFP Section VIII. General Terms and Conditions, Item C - Term of Contract.	

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Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-073	185	Paragraph NN (Software and Ownership)	<p>NN. Software and Ownership</p> <p>In accordance with Federal regulations, if the AMA is using CMS enhanced funding for COTS configuration or customization, those elements become subject to existing regulation at 45 CFR §96.617 regarding State and Federal ownership and royalty-free licensing. This regulation for royalty-free, nonexclusive, and irrevocable license to software applies only to software related to the customization and configuration of a COTS product for State use and does not apply to the core product.</p> <p>The Contractor agrees that, whether or not the Services are considered "works made for hire" or an employment to invent, all Work Products discovered, created, or developed under this contract shall, upon payment therefore according to the mutually agreed upon milestone payment schedule and fixed payments, thereafter be and remain the sole property of the State and its assignees, except as specifically set forth in writing and signed by both AMA and Contractor. The Contractor agrees that the State shall have all rights with respect to any Work Product discovered, created, or developed under this contract without regard to the origin of the Work Product. Additionally, in all instances, the State of Alabama owns any software designed, developed, installed, or enhanced with 90 % Federal Financial Participation (FFP). Upon payment as stated above, CMS has a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, or otherwise use and authorize others to use for Federal government purposes, software, modifications to software, and documentation that</p>	<p>Will the State agree to amend the RFP: (i) as follows to clarify the State's ownership rights in work product developed by the Contractor is limited to custom development and not: (a) development of work product that is not a requirement under the contract or paid for entirely by the State, or (b) work product that is pre-existing, and (ii) include a definition of the term "Work Product" that applies to work product that will be owned by the State:</p> <p>The Contractor agrees that, whether or not the Services are considered "works made for hire" or an employment to invent, all Wwork Pproducts discovered, created, or developed specifically for the State as a requirement under this contract, and paid for entirely by the State, shall, upon payment therefore according to the mutually agreed upon milestone payment schedule and fixed payments, thereafter be and remain the sole property of the State and its assignees, except as expressly provided in this RFP or otherwise specifically set forth in writing and signed by both AMA and Contractor (as used in this RFP, "Work Product"). The Contractor agrees that the State shall have all rights with respect to any Work Product discovered, created, or developed under this contract without regard to the origin of the Work Product.</p> <p>Additionally, in all instances, the State of Alabama owns any software designed, developed, installed, or enhanced with 90 % Federal Financial Participation (FFP). Upon payment as stated above, CMS has a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, or otherwise use and authorize others to use for Federal government purposes, software, modifications to software, and documentation that is designed developed, installed, or enhanced with 90% FFP.</p> <p>The Contractor shall obtain for Medicaid any necessary licenses for</p>	No. Please see RFP Section VIII: General Terms and Conditions, Paragraph NN - Software and Ownership.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-074	186	Paragraph 2 (Solution Transferability)	<p>2. Solution Transferability</p> <p>The Contractor shall, upon termination of contract, ensure associated licenses with ownership are transferred to the Agency. If and to the extent that Contractor may, under applicable law, be entitled to claim any ownership interest in the Work Product, Contractor hereby irrevocably transfers, grants, conveys, assigns, and relinquishes exclusively to the State any and all rights, title, and interest it now has or may hereafter acquire in and to the Work Product under patent, copyright, trade secret, and trademark law in perpetuity or for the longest period otherwise permitted by law. If any moral rights are created, Contractor waives such rights in the Work Product. Contractor further agrees as to the Work Product to assist the State in every reasonable way to obtain and, from time to time, enforce patents, copyrights, trade secrets, and other rights and protection relating to the Work Product, and to that end, Contractor and its employees shall execute all documents for use in applying for and obtaining such patents, copyrights, and other rights and protection, and in protecting trade secrets, with respect to such Work Product, as the State may reasonably request, together with any assignments thereof to the State or entities designated by the State.</p>	<p>Will the State agree to amend the RFP, as follows, to: (i) clarify the requirement to transfer licenses hereunder is limited to “Work Product” owned by the State and not to work product or other rights owned by the Contractor or other third parties, and (ii) provide a license back of the Work Product to Contractor, so the Contractor may provide it to other State and local governments as contemplated by federal regulations:</p> <p>2. Solution Transferability</p> <p>The Contractor shall, upon termination of contract, ensure associated licenses with ownership of Work Product are transferred to the Agency. If and to the extent that Contractor may, under applicable law, be entitled to claim any ownership interest in the Work Product, Contractor hereby irrevocably transfers, grants, conveys, assigns, and relinquishes exclusively to the State any and all rights, title, and interest it now has or may hereafter acquire in and to the Work Product under patent, copyright, trade secret, and trademark law in perpetuity or for the longest period otherwise permitted by law, except as provided below. If any moral rights are created, Contractor waives such rights in the Work Product. Contractor further agrees as to the Work Product to assist the State in every reasonable way to obtain and, from time to time, enforce patents, copyrights, trade secrets, and other rights and protection relating to the Work Product, and to that end, Contractor and its employees shall execute all documents for use in applying for and obtaining such patents, copyrights, and other rights and protection, and in protecting trade secrets, with respect to such Work Product, as the State may reasonably request, together with any assignments thereof to the State or entities designated by the State.</p> <p>Notwithstanding anything contained in this RFP to the contrary, the [Agency/State] hereby grants Contractor a worldwide, royalty-free, fully paid-up, nonexclusive, nontransferable (except in the event of</p>	No. The Agency will not add further interpretations to this Sub-Section.	
R1-075		General	General	Will the State consider accepting and responding to Round 2 questions on a rolling basis as the questions are received?	No. Please see the RFP Schedule of Events for information on posting of Round 2 questions and answers.	
R1-076		General	General	Can the State please advise when the SI procurement will be complete and how will the state preclude that vendor from bidding on EDS?	No. Please see the public-facing Alabama Medicaid website, https://medicaid.alabama.gov/content/2.0_newsroom/2.4_Procurement.aspx , for AL procurement information. The Agency anticipates selecting an SI vendor in advance of the EDS RFP due date. Therefore, the SI Vendor would be aware of the selection and the preclusion requirements.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-077	Pg 39, 47, 53, 161	EDS Architecture Discount Calculations, Performance Discount Calculations, Data Integration Discount Calculations, g. Discount Calculation	If for any one month, any one or more of the measurements do not meet the SLA standards, the Contractor shall discount by 3% (three percent) the invoice presented to Medicaid for Technical Support Services for the same month in which the SLA standards were not met.	Please confirm if the 3% SLA deduction is cumulative up to 12% for the 4 sections.	No. The 3% reductions are applied once.	
R1-078	32	SOW, Section D, EDS Architecture	SOW, Section D, EDS Architecture	has the SIS team selected an enterprise SSO tool to manage RBAC and Security across all modules? If a tool has not been selected, can the AMMP team share which tools are being considered?	The Single Sign On tool is a new service. The SSO is not yet known as the SI vendor has not been selected.	
R1-079	32	SOW, Section D, EDS Architecture	the initial dataset that will be used to populate the EDS solution will come from a historical load from the original data source,	does AMMP know the size (in GB/TBs) of this initial data set to load to the EDS?	Please see PL26_AMA Data Lake Totals for more information.	
R1-080	RRM - 4030	Req Doc, Architecture – Tools and Capabilities Requirements	The Contractor shall provide an ETL/ELT solution that includes exception handling mechanisms to facilitate error correction and auditing without impacting concurrent, overall operations.	Has the SIS team selected ETL/ELT tool(s) already? If not, can AMMP share a list of tools that are under consideration?	The SI is a new service. The ETL/ELT is not yet known as the SI vendor has not been selected.	
R1-081	not provided	not provided	The Contractor shall provide the capability to store raw data from internal and external sources to be used for data quality checks, prior to loading the data into the EDS solution.	Can AMMP elaborate on why there is partiality to conduct data quality check prior to loading into EDS solution, as compared to a Data Lake approach where data quality screening and transformation can occur at the stage or Raw layer within the EDS?	The intent of the requirement is to administer DQ checks for DQ review prior to data utilization. There is no partiality as to how that requirement might be addressed in the proposed solution.	
R1-082	38	EDS Architecture Service Level Agreements (SLAs) and Key Performance Indicators (KPIs)	Exceptions. In the event of a disaster outside of the control of the EDS Contractor, the EDS Contractor will not be subject to discounted payments during any month in which services operate from the Disaster Recovery environment.	If an outage is reported by one of the three public cloud providers (AWS, GCP, Azure) in a region considered outside of the control of the EDS Contractor?	SLA Exceptions are determined on a case by case basis.	
R1-083	45	Escalation/Managed Security Service Providers (MSSP)	The Contractor shall provide a 24/7 security and event management or equivalent solution to aggregate logs, monitor system activity, identify suspect behavior/anomalies, security events, file integrity, evaluate logs, and provide an alerting capability.	Does AMMP anticipate this security and event management solution to be only for the EDS module or to encompass other AMMP modules as an Enterprise Security Data Lake? If to incorporate other AMMP modules, can AMMP provide log size data metrics and details on log collector tools that are already in place?	SLAs apply to this contract and only to the EDS Vendor. Individual module vendors will have their own SLAs.	
R1-084	req 4110	Data Integration and Management – Data Integration Requirements	Data Integration and Management – Data Integration Requirements	What is the total data size (in GB/TB) of the existing MEVV?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-085	req 4110	Data Integration and Management – Data Integration Requirements	Data Integration and Management – Data Integration Requirements	What is the estimated quantity and size (in GB/TB) for the daily delta MEVV system data load?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-086	Req 4111	Data Integration and Management – Data Integration Requirements	Data Integration and Management – Data Integration Requirements	What is the total data size (in GB/TB) of the existing AMMIS?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-087	req 4112	Data Integration and Management – Data Integration Requirements	Data Integration and Management – Data Integration Requirements	What is the total data size (in GB/TB) of the existing Patient 1 database?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-088	req 4114	Data Integration and Management – Data Integration Requirements	Data Integration and Management – Data Integration Requirements	What is the total data size (in GB/TB) of the existing AMMP Data Lake?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-089	req 5276	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the total data size (in GB/TB) of the existing CARES?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-090	req 5276	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the estimated quantity and size (in GB/TB) for the daily delta CARES data load?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-091	req 5277	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the total data size (in GB/TB) of the existing CPMS?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-092	req 5277	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the estimated quantity and size (in GB/T	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-093	req 5278	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the total data size (in GB/TB) of the existing Provider Management?	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25
R1-094	req 5278	Data Delivery - Data Delivery Requirements	Data Delivery - Data Delivery Requirements	What is the estimated quantity and size (in GB/TB) for the daily delta Provider Management data load	Please see PL26_AMA Data Lake Totals for data size estimates. Please see Amendment 1, Item 25	A-1, #25

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R1-095	req 4138	DAR – Tools and Capabilities – Analytical Tools and Capabilities Requirements	The Contractor shall provide a solution with the capability to perform geospatial analytics including, but not limited to, interactive maps and map layers	Does AMMP currently utilize any geospatial analytics tools like ArcGIS?	EDS is not currently using geospatial analytic tools. The Agency does not foresee the EDS solution using geospatial tools.	
R1-096		EDS Data Sources Reports	List of active ad-hoc/recurring reports in 2.4_2023-EDS-01_Combined_EDS_Data_Sources_Reports_Queries_3-21-2 3 artifact	What is the average size (in MBs/GBs) of the output data in each report? Do any of these reports require multiple queries to produce the result set? If so, which reports?	This information is not currently available.	
R1-097	1 and 3	Sections: - Proposal Cover Page - Section B, Table B-1-1	Proposal Cover Page: RFP Due Date and Time: July 28, 2023, by 5:00 p.m. Central Time Table B-I-1. Row 9: Proposals Due by 5 p.m. CT 8/3/23	Please clarify the proposal submission date. The Cover Letter and the Schedule of Events list different dates for the RFP due date.	All proposals are due by 8/3/2023. Please see Amendment 1.	A-1, #1
R1-098	31	II.D.1.b. Hosting, paragraph 3	The EDS Contractor hosting solution shall support the Agency's vision of security requirements. At a minimum, the EDS Contractor must ensure all solution components and necessary environments comply with the security specifications as described in the Medicaid Enterprise Security Policy, which is based upon the Federal Office of Management and Budget (OMB) Circular A-130, National Institute for Standards and Technology (NIST) Federal Information Processing Standard (FIPS) 200, NIST Special Publication 800-53: Security and Privacy Controls for Federal Information Systems and Organizations, and other applicable NIST publications.	Will the Agency accept a vendor that has a proven track record of a valid security program, if the vendor is able to host the solution in a secure environment that meets ISO 27001 and maintains a SOC2, Type II attestation and meets the intent of the policies set forth in the requirement?	No. Cloud offerings (e.g., SaaS, Paas, IaaS) used by contractor must have undergone FedRAMP authorization. Please see II.D.1.b Hosting.	
R1-099	31	II.D.1.c. Software, paragraph 1	c. Software [...] The Agency intends to use COTS products and Software-as-a-Service (SaaS) to the extent possible. Any software proposed must be easily configurable and require minimal customization to align with the CMS vision of modularity and qualify for enhanced funding. [...]	Understanding the Agency's desire to use Commercial-Off-the-Shelf software, is the Agency willing to accept conditions inherent in such an offering, such as Vendor-defined policies and procedures related to operation of the platform and its security, release schedules, and notification policies that impact its broad customer base and, therefore, may not be customizable to any single client? How are Vendors to communicate such differences between Agency requirements and COTS conditions?	Any proposed COTS and SaaS software must meet the requirements in this RFP. Please use the Requirements Response Matrix to communicate any differences.	
R1-100	40	II.E., paragraph 1	The Contractor will be responsible for developing and articulating a foundational EDS solution that not only meets but exceeds the current solution performance and scale.	Please provide the baseline/metrics for the Agency's current solution's performance and scale.	Please reference PL20_MMIS Stats, PL27_Incident and Service Desk Data for Medicaid Ops, and PL28_March Historical Call Volume Stats. Please see Amendment 1, Item 25	A-1, #25

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R1-101	40, 127, 163, 170, 172, and 192	Sections: - II. Scope of Work, D.5, Q-18 - Table II-39, Req 4657 - Table II-39, Req 4667 - D.VI.N. Item 1.d.15 - VI.N. Item 1.h.1 - Appendix A: Proposal Compliance Checklist, Corporate Background section, Item 22, List bullet 5	Q - 18 How will you ensure that all personnel with access to the EDS environment and data are working from the continental United States? 4657 The Contractor shall certify that all data, hosting, and work associated with this Contract is located within the continental United States (CONUS) and no staff, including subcontractors, shall access, view, or receive Alabama data while they are outside of the CONUS. 4667 The Contractor shall provide a staffing solution that will include only staff performing AMMP work to be located within the continental United States (CONUS). 15. A statement attesting that all Contractor and subcontractor employees must work in the continental United States. 1. [...] All contractor and subcontractor employees must work in the continental United States. All Contractor and subcontractor employees must work in the continental United States.	Vendor is a large, international corporation with employees officed in localities throughout the world to best serve the unique local requirements of its customers in each locale. Please confirm if this statement requires that ALL of a vendor's employees be located in the continental United States as some provisions are presently written or, if the requirement applies only to those employees directly employed in the execution of the ensuing contract as other provisions imply.	Please refer to RFP requirement 4667.	
R1-102	43	II.E.4.c., paragraph 2	Response time shall be measured both at the Agency and EDS facility. The Contractor shall report on this monthly by the 5th day of the month following month end.	Please confirm that this report will be due on the 5th business day of each month to coincide with the Agency's normal business hours of 7:00 a.m. to 6:00 p.m. Central Time, Monday through Friday excluding State holidays and emergency closures.	Confirmed. Please see Amendment 1, Item 11 for clarification.	A-1, #11
R1-103	52	II.F.6., Table II-15, DDI_03	Deliverable Master ID: DDI_03 Req ID: 4742 Deliverable Description: The ICD describes the interfaces between the SIP and existing or new systems or services Initial Delivery Date: Six (6) months prior to the start of implementation Frequency: Annually	Our recommendation is that ICDs are determined during the design phase. Requiring that they are provided six (6) months prior to the start of implementation will significantly slow your implementation process. Please amend the requirement to a more typical industry standard of prior to two (2) weeks prior to implementation.	No. The Agency requests deliverables in accordance with the deliverables and requirements outlined in this RFP.	
R1-104	56	II.G.4., Table II-16, Req 4142	4142 The Contractor shall provide a solution that includes the tools and methods that support and enable the clinical analysis of risk scores and episodes including, but not limited to, Adjusted Clinical Groups (ACG), Episode Treatment Group (ETG), and Episode Risk Group (ERG) to specific datasets.	The identified groupers are proprietary. Does the state have licencing for these groupers? If the state does not hold the necessary licenses, will the State accept alternate groupers?	Please see II.G.4., Table II-16, Req 4142.	

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R1-105	57	II.G.4., Table II-18, Reqs 4153, 4154, 5161, and 5162	<p>4153 The Contractor shall reconcile each report defined by the Agency in the DSS Report Library Document to the equivalent report in the DAR solution. The outcome of the reconciliation shall be included in the Agency-approved report catalog. The Contractor shall replicate the existing report in the event that an equivalent report is not available or as requested by the Agency.</p> <p>4154 The Contractor shall reconcile each dashboard defined by the Agency in the Dashboard Library Document to the equivalent dashboard in the DAR solution. The outcome of the reconciliation shall be included in the Agency-approved report catalog. The Contractor shall replicate the existing dashboard in the event that an equivalent dashboard is not available or as requested by the Agency.</p> <p>5161 The Contractor shall reconcile each report defined by the Agency in the MAR Report Library Document to the equivalent report in the DAR solution. The outcome of the reconciliation shall be included in the Agency-approved report catalog. The Contractor shall replicate the existing report in the event that an equivalent report is not available or as requested by the Agency.</p> <p>5162 The Contractor shall reconcile each report defined by the Agency in the SUR Report Library Document to the equivalent report in the DAR solution. The outcome of the reconciliation shall be included in the Agency-approved report catalog. The Contractor shall replicate the existing report in the event that an equivalent report is not available or as requested by the Agency.</p>	<p>Can the state provide the below documents and any other scope details? Do specifications exist for each of these reports?</p> <ol style="list-style-type: none"> 1. DSS Report Library Document 2. Dashboard Library Document 3. MAR Report Library Document 4. SUR Report Library Document 	This information is not currently available. These will be provided upon contract award.	
R1-106	58	II.G.4., Table II-18, Req 4185	4185 The Contractor shall provide a solution that includes a process to collect the data necessary to generate, merge, submit, and correct T-MSIS extracts monthly. The extract shall be available for the Agency by the 5th of the month and submitted to CMS by the 30th of the month.	Please clarify the types of merging activities requested. (e.g. merging data from different regions or ..?)	Activities include merging data from the AMMIS, CPMS, and external data sources. Please see Amendment 1, Item 4 for updates to requirement 4185.	A-1, #4
R1-107	60	II.G.4., Table II-18, Req 5162	5162 The Contractor shall reconcile each report defined by the Agency in the SUR Report Library Document to the equivalent report in the DAR solution. The outcome of the reconciliation shall be included in the Agency-approved report catalog. The Contractor shall replicate the existing report in the event that an equivalent report is not available or as requested by the Agency.	Can the State provide detailed requirements for the SURs reports the State is looking to replicate (as highlighted in the EDX_Interchange_Reports Excel document)? This will better enable us to quantify accurate timelines & pricing.	No. Please see PL22, EDS Interchange Reports.	

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R1-108	60	II.G.4., Table II-18, Req 5300	5300 The Contractor shall provide a solution that includes a document repository for the storage of report outputs. The repository shall be able to be used by the Contractor and the Agency to store report outputs from the Legacy AMMIS reporting system, the EDS Module reporting system, and other reporting systems used by the Agency. The report outputs shall be stored and accessible as requested by the Agency for a timeframe agreed upon by the Agency.	Please provide the report output file types the State expects to be supported by the document repository.	The Agency will accept industry-standard formats.	
R1-109	60	II.G.4., Table II-18, Req 5300	5300 The Contractor shall provide a solution that includes a document repository for the storage of report outputs. The repository shall be able to be used by the Contractor and the Agency to store report outputs from the Legacy AMMIS reporting system, the EDS Module reporting system, and other reporting systems used by the Agency. The report outputs shall be stored and accessible as requested by the Agency for a timeframe agreed upon by the Agency.	How will the vendor be provided access to the report outputs?	Extracts of the reports will be provided by the Agency.	
R1-110	67 and 119	Sections: - II.H.3., Table II-21, Req 4232 - II.L.6.e., Table II-36, Req PI10	4232 The Contractor shall provide a solution with the ability to integrate with and/or provide needed data to a third-party vendor's case management application to support the Agency in the case review processes. PI10 System can refer all cases of suspected provider fraud to the State's Medicaid Fraud Unit and provide access to Case Tracking as applicable.	Can the State clarify these requirements? Req 4232 appears to be conflicting with requirement PI10. If the State is using a Case Management system that is outside the scope of this RFP, wouldn't requirement PI10 be applicable to that vendor/contract/solution?	PI10 is a certification outcome from CMS and applicability will be evaluated at certification.	
R1-111	71	II.I.1.a.4., paragraph 1	4. Project Schedule [...] The EDS Contractor shall submit weekly (close of business Thursday) schedule updates to the Agency utilizing the Agency-approved documentation storage solution (e.g., SharePoint), and this will be used to monitor the EDS Contractor project status.	Please specify if this is the Contractor's or the Agency's SharePoint.	This refers to the Agency's SharePoint site. Please see Amendment 1, Item 12 for clarification.	A-1, #12
R1-112	80	II.I.1.e., Table II-23, Req 4773	4773 The Contractor shall maintain a master version of all deliverables, artifacts, and work products on the Agency SharePoint site.	Please elaborate on the security that is enforced on the Agency's SharePoint site specifically in regards to how it will protect the vendor's confidential and proprietary information contained in the deliverables, etc?	Please see RFP Section VIII General Terms and Conditions, Item NN - Software and Ownership.	
R1-113	80	II.I.1.e., Table II-23, Req 4961	4961 The Contractor shall produce a report that will be delivered to the Agency within 10 business days after the completion of each full mock test or actual disaster recovery exercise and desk review.	Can the state verify that the annual audit result report will suffice for this (ie., SOC2) when it is released to the contractor after outside audit is completed and delivered? (Meaning it may be more than 10 business days before we get the results back from outside auditor.)	The Agency requests deliverables in accordance with the deliverables schedule and requirements outlined in this RFP.	
R1-114	104	II.I.4.j., Table II-30, Req 4960	4960 The Contractor shall provide awareness training of the COOP to all staff within four (4) weeks of onboarding.	Please specify if this refers to Contractor staff or state staff?	4960 refers to all applicable Agency and Contractor staff.	

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R1-115	114	II.I.6., paragraph 2	<p>However, for the purposes of submitting a proposal response to this RFP, any current, specific details or guidance around Federal certification/authorization processes or framework that <i>may</i> be applicable to the MES, can be found at the following websites: [...] - FTI Data https://www.irs.gov/pub/irs-pdf/p1075.pdf</p>	<p>Please verify that no FTI data will be submitted and used with this RFP? Eligibility systems typically use FTI data but do not expose it directly to the EDS. Inclusions of FTI data will cause many vendors not to bid or increase costs significantly.</p>	<p>FTI data is not in scope for this RFP</p>	
R1-116	128	II.I.8	<p>8. General Staffing Staffing is a key component to the success of the overall Enterprise Data Services implementation and overall solution operations and maintenance. As such, the Agency has outlined and defined the staffing categorization and staffing requirements focused on the Key (Named) and Lead Personnel. The Personnel Tables in the following subsections outline the Key and Lead Personnel and qualifications the Agency views as minimally necessary to support a proposed solution.</p> <p>The Vendor is also required to propose an overall staffing structure that will support the requirements, specifications, and expectations laid out within this RFP. Therefore, the Vendor is encouraged to propose staffing positions deemed as critical to the success of the solution, whether or not those positions or descriptions are listed within the following subsections.</p>	<p>The key personnel section outlines multiple roles and tasks, which could be structured in a more cost effective manner to better align with Vendor staffing models. Would the Agency be open to a proposed staffing plan that optimizes functionality while reducing cost?</p>	<p>The Vendor is required to propose an overall staffing structure that will support the requirements, specifications, and expectations laid out within this RFP. See RFP Section II.I.8 - General Staffing.</p>	
R1-117	167	VI.D.	<p>D. Questions Regarding the RFP [...] Questions and answers will be posted on the website as available.</p>	<p>Will Vendor questions be answered in a rolling fashion or will all responses to vendor questions be posted at once on the date designated in the Schedule of Events for that round of clarification questions? If they will be answered in a rolling fashion, will the Agency notify vendors in any manner that new responses have been posted to the website?</p>	<p>Answers to Round 1 and Round 2 questions will be posted in accordance with the RFP schedule of events.</p>	
R1-118	167	VI.F.	<p>F. Adherence to Specifications and Requirements Vendors must submit, as part of the Transmittal Letter, a written confirmation that the Vendor understands and shall comply with all the specifications, requirements, and provisions of the RFP.</p>	<p>Will the Agency accept alternative methods of accomplishing its requirements in instances where the vendor has a solution to meet the Agency's requirement and the goal of the requirement, even if it is not accomplished in the exact way the Agency has described?</p>	<p>No. Please answer in accordance with the Requirements Response Matrix (RRM).</p>	
R1-119	167	VI.G.	<p>G. Order of Precedence In the event of inconsistencies or contradictions between language contained in the RFP and a Vendor's response, the language contained in the RFP will prevail. Should the State issue addenda to the original RFP, then said addenda, being more recently issued, would prevail against both the original RFP and the Vendor's proposal in the event of an inconsistency, ambiguity, or conflict.</p>	<p>In instances where the Vendor's proposal response describes a method of achieving the requirement that is alternative to that which the requirement defines but that still satisfactorily meets the goal and outcome of the requirement, please confirm that the Vendor's proposal response supercedes the text of the requirement as contained in the original RFP and any applicable addenda.</p>	<p>No. Please answer in accordance with the Requirements Response Matrix (RRM).</p>	

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R1-120	170	VI.N. Item 1.d.2	<p>2. A statement that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed nonresponsive.</p> <p>a. The Vendor understands and shall comply with all the specifications, requirements, and provisions of the RFP statement acknowledging and agreeing to all of the rights of the State contained in the provisions of this RFP.</p> <p>b. A statement that the Vendor understands and will comply with the specifications and requirements described in this RFP.</p>	<p>Please clarify how items a and b are materially different in the application to the awarded Vendor's responsibilities under the ensuing contract. If there is not a difference, is it necessary to provide an acceptance statement for both a and b or is a singular statement acceptable?</p>	<p>Item A refers to the provision acknowledging the rights of the state and the terms and conditions contained in the provisions of the RFP.</p> <p>Item B refers to meeting the specifications and requirements of this RFP.</p>	
R1-121	170	VI.N. Item 1.d.3	<p>3. A statement of compliance with Affirmative Action and Equal Employment Opportunity regulations.</p>	<p>Please identify the specific Affirmative Action regulations applicable to the solutions and services that are being contracted for under this RFP.</p>	<p>Please see RFP section VI.1.4. - Transmittal Letter</p>	
R1-122	167 and 170	<p>Sections:</p> <ul style="list-style-type: none"> - VI.E - VI.N. Item 1.d.2 - VI.N. Item 1.d.9 	<p>E. Acceptance of Standard Terms and Conditions</p> <p>Vendors must submit a statement of attestation, as part of the Transmittal Letter, that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed non-responsive.</p> <p>2. A statement that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed nonresponsive.</p> <p>9. A statement acknowledging that the successful Vendor will be required to complete (RFP) Contract and Attachments listed as Appendix B: Contracts Attachments in this RFP, inclusive of the Alabama Medicaid Agency Business Associate Addendum and a State of Alabama Disclosure Statement with the executed contract. See Appendix B: Contract Attachments for all required forms.</p>	<p>To the extent that the RFP Terms and Conditions, including those of the State's attached sample Contract and associated attachments, do not contain all the terms and conditions necessary for contracting for the proposed Commercial Off the Shelf system and services, how are vendors to communicate these terms to the State? Examples include licensing terms specific to the proposed offering or required pass-through provisions for underlying technology embedded within the proposed offering for which terms must be extended to customers.</p>	<p>Vendors should address how they plan to meet requirements of this RFP in accordance with the instructions in the Requirements Response Matrix (RRM).</p>	

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R1-123	167 and 170	Sections: - VI.E - VI.N. Item 1.d.2 - VI.N. Item 1.d.9	E. Acceptance of Standard Terms and Conditions Vendors must submit a statement of attestation, as part of the Transmittal Letter, that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed non-responsive. 2. A statement that the Vendor has an understanding of and will comply with the terms and conditions as set out in this RFP. Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed nonresponsive. 9. A statement acknowledging that the successful Vendor will be required to complete (RFP) Contract and Attachments listed as Appendix B: Contracts Attachments in this RFP, inclusive of the Alabama Medicaid Agency Business Associate Addendum and a State of Alabama Disclosure Statement with the executed contract. See Appendix B: Contract Attachments for all required forms.	To the extent that the vendor does not explicitly comply with all the RFP Terms and Conditions, including those of the Agency's attached sample Contract and associated attachments, is there a way to allow the vendor to demonstrate through our attestations that we maintain a valid solution to meet the Agency's needs or must we comply as the RFP is written? The vendor will be hosting the solution for the Agency and has an extensive history of hosting and protecting client data in a secure environment, but would like to be able to mutually negotiate terms to meet the Agency's requirements.	Vendors should address how they plan to meet requirements of this RFP in accordance with the instructions in the Requirements Response Matrix (RRM).	
R1-124	171 and 173	Sections: - VI.N. Item 1.e. Tab 5 - Pricing Schedule - VI.N. Item 1.j. Tab 10 - Additional Attachments	e. Tab 5 – Pricing Schedule The proposal response for this tab does not have a page count requirement or limitation, and must ONLY contain the completed Appendix C: Pricing. j. Tab 10 – Additional Attachments The proposal response for this tab does not have a page count requirement or limitation, and should include: - Signed, Appendices C.1 through C.5	Please clarify if the Agency wishes Vendor to duplicate and include its response to Appendix C in BOTH Tab 5 and Tab 10. If the Agency does not wish for Appendix C to be duplicated, please confirm the which Tab it is to be included in.	The Agency is asking for both. See instructions in RFP Sections: VI.N. Item 1.e. Tab 5 - Pricing Schedule VI.N. Item 1.j. Tab 10 - Additional Attachments	
R1-125	171 and 1	Sections: - VI.N. Item 1.e. Tab 6 - Scope of Work, paragraph 1, list item 2 - 2.4_2023-EDS-01_Response_to_Narrative_Questions_Template_3-21-23.pdf, Vendor Instructions, list item 2	f. Tab 6 – Scope of Work and Narrative Response, paragraph 1, list item 2: Vendors MUST provide a Narrative Response to all Section II – Scope of Work content/text 2.4_2023-EDS-01_Response_to_Narrative_Questions_Template_3-21-23.pdf, Vendor Instructions, list item 2: Vendors MUST provide a Narrative Response to all Section II – Scope of Work Narrative Questions in each section	We have reviewed the referenced <i>2.4_2023-EDS-01_Response_to_Narrative_Questions_Template_3-21-23.pdf</i> available in the Procurement Library as well as the example included in section VI.C.N.1.e itself. Please clarify if it is necessary to provide a response to every paragraph, as the instruction in the RFP implies, or, if it is only necessary to address the Narrative Question sections as the Narrative Questions Template implies in its second list item.	Proposals must include answers to Narrative Questions. Please see Amendment 1, Item 16.	A-1, #16

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R1-126	171	VI.N. Item 1.e. Tab 6 - Scope of Work, paragraph 1, list items 1 and 2	f. Tab 6 – Scope of Work and Narrative Response, paragraph 1, list items 1 and 2: - Tab 6 CANNOT exceed 150 pages, single-sided, in length - Vendors MUST provide a Narrative Response to all Section II – Scope of Work content/text	If it is necessary to provide a response for every piece of content/text in the SOW, do Vendors need to include the RFP text in their proposals? The original SOW RFP text is approximately 145 pages long, so Vendors will need an increased page count if we are to include the RFP text in our responses in order to be responsive and remain under the 150-page limit.	Proposals must include answers to Narrative Questions. Please see Amendment 1, Item 16.	A-1, #16
R1-127	171	VI.N. Item 1.e. Tab 6 - Scope of Work, paragraph 1, list item 3	f. Tab 6 – Scope of Work and Narrative Response, paragraph 1, list item 3: - Vendors answers to Narrative Questions MUST follow sub-sectional Narrative Responses	Please explain and provide an example of what sections the Agency is referring to with the term, "sub-sectional Narrative Responses."	Sub-Sectional Narrative Responses refers back to Narrative Questions contained within the sub-sections of the RFP Scope of Work. Please see Amendment 1, Item 16.	A-1, #16
R1-128	171	VI.N. Item 1.e. Tab 6 - Scope of Work, paragraph 1, list item 3	f. Tab 6 – Scope of Work and Narrative Response, paragraph 1, list item 5: Identify and/or label any specific references to applicable requirements in-line with the text (e.g., "REQ – XXXX")	It appears that many of the requirements from the 2.4_2023-EDS-01_AMMP_EDS_Services_Requirements_Response_Matrix_3-21-23.xlsx file are duplicated in the SOW. Please confirm that the Agency would like to see any necessary commentary for these requirements in the Tab 6 file and not in column L of the RRM file.	All requirements in the RRM must be responded to in the RRM.	
R1-129	173	Sections: - VI.N. Item 1.a. Tab 1 - RFP Cover Sheet - VI.C.N. Item 1.j. Tab 10 - Additional Attachments	a. Tab 1 – RFP Cover Sheet The proposal response for this tab must ONLY contain a completed RFP Cover Sheet. j. Tab 10 – Additional Attachments The proposal response for this tab does not have a page count requirement or limitation, and should include: - Signed, Appendices C.1 through C.5	Within the RFP Appendix C: Pricing section on page 210, Appendix C.1 is defined as the RFP Cover Sheet. Does the Agency expect that the RFP Cover Sheet be included behind BOTH Tabs 1 and Tab 10? If not, which tab must the RFP Cover Sheet be included in?	The cover sheet is included in Tab 1	
R1-130	180	VIII.U., Paragraph 1	U. Immigration Compliance [...] Contractor will secure from such subcontractor documentation that subcontractor is enrolled in the E-Verify program prior to performing any work on the project. The subcontractor shall verify every employee that is required to be verified according to the applicable Federal rules and regulations. [...] Contractor shall maintain the subcontractor documentation, which shall be available upon request by the Alabama Medicaid Agency.	Other than a copy of the Subcontractor's MOU with the Department of Homeland Security, what subcontractor documentation does the Agency expect the Vendor to maintain?	Please see RFP Section VIII General Terms and Conditions, Item U - Immigration Compliance and RFP Section VI, Submission Requirements, Item M. E-Verify Memorandum of Understanding.	
R1-131	186	VIII.OO.	OO. Limitation of Liability [...] Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.	Is the State open to reasonable third party liability caps or to language that limits potential liability to a stated or calculable amount that ties directly to the contract? We can be open to specified dollar amounts, percentages, multiples, etc.	No. The Agency will not add further interpretations to this Sub-Section.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-132	186	VIII.OO.	OO. Limitation of Liability [...] The foregoing shall apply regardless of the negligence or other fault of the Contractor and regardless of whether such liability arises from contract, negligence, tort, strict liability, or any other theory of legal liability, unless specifically mentioned herein.	Would the state consider waivers of certain categories and types of damages, such as consequential or indirect damages?	No. The Agency will not add further interpretations to this Sub-Section.	
R1-133	186	VIII.OO.	General	Would the state consider exclusive remedies for certain types of breaches? If breaches are discussed in the RFP, please indicate the location.	No. The Agency will not add further interpretations to this Sub-Section.	
R1-134	186	VIII.OO.	OO. Limitation of Liability [...] The foregoing shall apply regardless of the negligence or other fault of the Contractor and regardless of whether such liability arises from contract, negligence, tort, strict liability, or any other theory of legal liability, unless specifically mentioned herein. [...] It shall not apply to claims under other Contractor responsibilities, even when those responsibilities exist because of, or directly relate to, the relationship created by this contract. These include but are not limited to any fees, damages, penalties, etc. which may arise due to rules and regulation of the Internal Revenue Service (IRS), Social Security Administration (SSA), Department of Health and Human Services (HHS), Center for Medicare & Medicaid Services (CMS) as a Business Associate for a Covered Entity, or other similar Federal or State agencies, or regulation. Likewise, this limitation of liability does not exist if the Contractor's actions cause damage to a third-party possessing standing to bring a cause of action against the Contractor. This Limitation of Liability shall also not apply to the Contractor's bad faith, willful misconduct, intentional torts, criminal acts, or fraudulent conduct.	Are there specific areas of liability about which the State is concerned? If the state is open to caps or waivers, we could also work out some potential carve-outs and exceptions to the limits in areas for which they have specific concerns.	No. The Agency will not add further interpretations to this Sub-Section.	
R1-135	189	Appendix A: Proposal Compliance Checklist	Entire document	Please confirm that is it only necessary for Vendors to complete the Vendor Name field and that the Agency's RFP Coordinator will complete all other form elements, inclusive of the Proposal Reference column. If vendors are to complete the Proposal Reference column, please specify the required format the reference must be provided in as well as how the Agency prefers proposal references for evaluative criteria that will not have an explicit location in the proposal, such as Proposal Packet items 1-3, to be referenced.	Please see RFP Section VI. - Submission Requirements, item 1.b Tab 2 - Proposal Compliance Checklist.	

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R1-136	231	Appendix E: Requirements Response Matrix, Response Matrix Categorical Legend (Columns F - K), Column J - Security Tested	Y – The functionality has been security tested based on NIST 800-53 Rev 4. NOTE: The “Y” value can be applied to Hosting and Environment requirements when the security testing that indicates that the solution is Federal Risk and Authorization Management Program (FedRAMP) Compliant, has a FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4 at a “moderate” system risk assessment designation.	Will the Agency accept a solution that does have FedRamp certification or NIST 800-53 certification, if the vendor is able to host the solution in a secure environment that meets ISO 27001 and maintains a SOC2, Type II attestation?	The solution must meet requirements as specified. Please see RFP Table II-57: Security and Compliance – Security and Compliance Requirements	
R1-137	Instructions for Column J - Security Tested (Excel row 55)	Alabama Medicaid Agency - AMMP Enterprise Data Services - RRM, Instructions and Legend tab	Y – The functionality has been security tested based on NIST 800-53 Rev 4. NOTE: The “Y” value can be applied to Hosting and Environment requirements when the security testing that indicates that the solution is Federal Risk and Authorization Management Program (FedRAMP) Compliant, has a FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4 at a “moderate” system risk assessment designation.	Please confirm that the "Y" response is specifically referring to the hosting environment based off of the information located at the following link: https://www.fedramp.gov/federal-agencies/ .	Yes. FedRAMP standardizes security requirements for the authorization and ongoing cybersecurity of cloud services in accordance with FISMA , OMB Circular A-130 , and FedRAMP policy.	

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R1-138	Instructions for Column J - Security Tested (Excel row 55)	Alabama Medicaid Agency - AMMP Enterprise Data Services - RRM, Instructions and Legend tab	Y – The functionality has been security tested based on NIST 800-53 Rev 4. NOTE: The “Y” value can be applied to Hosting and Environment requirements when the security testing that indicates that the solution is Federal Risk and Authorization Management Program (FedRAMP) Compliant, has a FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4 at a “moderate” system risk assessment designation.	Please define what is meant by "solution". Is it the hosting and environment or the software application?	<p>This depends on the offering. Solution could refer to one of the following cloud Service Models:</p> <p>Software as a Service (SaaS). The capability provided to the contractor to use the provider’s applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser, or a program interface. The contractor does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user specific application configuration settings.</p> <p>Platform as a Service (PaaS). The capability provided to the contractor to deploy onto the cloud infrastructure contractor-created or acquired applications created using programming languages, libraries, services, and tools supported by the provider. The contractor does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.</p> <p>Infrastructure as a Service (IaaS). The capability provided to the contractor to provision processing, storage, networks, and other fundamental computing resources where the contractor is able to deploy and run arbitrary software, which can include operating systems and applications. The contractor does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, and deployed applications; and possibly limited control of select networking components (e.g., host firewalls).</p>	
R1-139	Instruction 5 (Excel rows 64-65)	Alabama Medicaid Agency - AMMP Enterprise Data Services - RRM, Instructions and Legend tab	Vendors are to provide a short, narrative explanation in Column L to further explain and/or justify the selections made in Columns F - K.	Please clarify if a comment is required in the RRM file for every requirement. The column header itself indicates the column should be used sparingly, however, the instructions says "vendors are to provide".	No. Comments should be used only when necessary for clarity.	
R1-140	1,3	Cover Page and Section B, Schedule of Events	Proposals Due by 5 p.m. CT 8/3/23	The RFP cover page indicates proposals are due on July 28, 2023, while page 3, in the schedule of events states that proposals are due by 8/3/23. Please clarify which date is the correct due date	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1

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R1-141	171 And 175 And 69	VI.N.1.f Tab 6 – Scope of Work and Narrative Response	Tab 6 CANNOT exceed 150 pages, single-sided, in length” “Vendors MUST provide a Narrative Response to all Section II – Scope of Work content/text” “It is imperative that Vendors describe, in detail, how they intend to approach the Scope of Work of this RFP in order for their response to be evaluated by the Evaluation Committee.” “As a part of the response to this RFP, the Vendor must describe how they plan to perform all services listed in Section I: Enterprise and General Services and all related requirements located in Appendix E Requirements Response Matrix, as well as respond to relevant Proposal narrative questions	Given that Section II – SOW is approximately 151 pages in length, will the State consider extending the page limitations so that bidders can follow RFP instructions to describe, in detail, how they intend to approach the Scope of Work and provide “applicable examples of evidence supporting the proposed approach.”	Vendors must respond to the Narrative Questions. Please see Amendment 1, Item 16 for clarification.	A-1, #16
R1-142	171	VI.N.1.f Tab 6 – Scope of Work and Narrative Response	This Tab must include narrative responses to all sub-sections within RFP Section II – Scope of Work and all section specific narrative questions contained within this RFP...” “Identify and/or label any specific references to applicable requirements in-line with the text (e.g., “REQ – XXXX”)” “Vendors answers to Narrative Questions MUST follow sub sectional Narrative Responses.”	(1) Will the State please confirm that bidders are not required to provide narrative responses to every numbered requirement in the Scope of Work. (2) Will the State please confirm that “narrative responses to all sub-sections” within the Scope of Work refers to, for example, Section II.C. Contract Startup? If the State requires something different, please clarify	Narrative responses to all sub-sections refer to the Narrative Questions listed in those sub-sections. Requirements may be responded to in the Requirements Response Matrix. Please see Amendment 1, Items 6 and 16 for additional clarification.	A-1, #6, #16
R1-143	171	VI.N.1.f Tab 6 – Scope of Work and Narrative Response	Vendors MUST provide a Narrative Response to all Section II – Scope of Work content/text”	The RFP requires vendors to provide a narrative response to all Section II – Scope of Work content/text. Section II.A Business Goals appears to be primarily informational in nature. Given the page limitation, please confirm that bidders do not need to provide a narrative response to this introductory/informational section.	Vendors should respond to Narrative Questions in Section A but are not required to respond to background/informational content. Please see Amendment 1, Item 16.	A-1, #16
R1-144	171	VI.N.1.f Tab 6 – Scope of Work and Narrative Response	Vendors MUST provide a Narrative Response to all Section II – Scope of Work content/text”	The RFP requires vendors to provide a narrative response to all Section II – Scope of Work content/text. Section II.B, Alabama Medicaid Enterprise Systems Modernization Program, subsections 1. Overview of Alabama’s Roadmap to AMMP; 2. Envisioned Future State of Maturity; and 4. EDS Representation on AMMP Governance, appear to be primarily informational in nature. Additionally, the requirements in 3. Project Roles and Responsibilities will be addressed in the following SOW subsections. Given the page limitation, please confirm that bidders do not need to provide a narrative response to these four introductory/informational subsections.	Vendors should respond to Narrative Questions in Section A but are not required to respond to background/informational content. Please see Amendment 1, Item 16.	A-1, #16
R1-145	183	VIII.JJ Qualification to do Business in Alabama	The “Application for Registration” showing application has been made must be submitted with the proposal.’	If a foreign corporation has been issued an Entity ID by the Secretary of State (with a status of “Exists), is this sufficient evidence of the bidder’s qualification to transact business in the State? If not, please indicate specifically what documentation bidders should include with their proposals to meet this requirement.	Please see Section VIII. JJ for required forms for foreign corporations.	

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R1-146		. General Staffing, Table II-39, Table II 40 and Table II-42	The Contractor shall fill Key Implementation Personnel identified by the Agency from the Contract Start through Federal Certification of the EDS Module including, but not limited to: 1. Project Manager 2. Testing Manager 3. Technical Manager 4. Security Manager	There are roles listed in Table II-39 that do not match the roles described in the corresponding staffing tables. Specifically: 1. Project Manager is listed as Key in Table II-39 but listed as "Project Director" in Table II-40. 2. Security Manager is listed in Table II-39, but there is no detailed staffing table with requirements for this position. 3. Should there be a detailed staffing table with responsibilities and qualifications for the other Key roles of Operations Manager and Configuration Manager. 4. There is a detailed staffing table for the Data Manager (Table II-42); however, Data Manager is not listed as key in Table II-39.	Please see Amendment 1, Item 15 for general staffing updates.	A-1, #15
R1-147		. General Staffing, Table II-39, Table II 40 and Table II-45		Please confirm that the Key role of Security Manager in Table II-39 and Table II-41 is the same as the Lead role of Information System Security Officer / Cyber Security Analyst in Table II-45?	Please see Amendment 1, Item 15 for security staffing updates.	A-1, #15
R1-148		. General Staffing, Table II-39, Table II 40 and Table II-45		The detailed list of Minimum Required Responsibilities in Table II-43 for the Testing Manager is the same as the detailed list in Table II-44 for the Data and Reporting Leads. Can the State provide an updated/corrected list of minimum required responsibilities for these roles?	Please see Amendment 1, Item 15 for testing manager staff updates.	A-1, #15
R1-149		Sched A Total Evaluate d Price	Appendix C – Pricing Schedule	Schedule A Rows 46, 51, 75, 95, 106 do not roll up to row 19 Total Contract Schedule B - Deliverables price	Appendix C - Pricing Schedule has been updated. Please see Amendment 1, Item 5 for updated pricing schedule.	A-1, #5
R1-150		Sched B Total Evaluate d Price	Appendix C – Pricing Schedule	schedule B Rows 33, 38, 62, 82, 93 do not have contract year associated with them and do not roll up to rows 20, 21, or 22 Total Deliverable - Year "xx" price	Appendix C - Pricing Schedule has been updated. Please see Amendment 1, Item 5 for updated pricing schedule.	A-1, #5
R1-151	121	II.1.7.b Updated Turnover Management Plan	The updated Turnover Management Plan shall facilitate and accomplish a seamless transition from the incumbent to an incoming contractor, AMMP PMO, Agency personnel, and any additional parties identified by the Agency at the expiration of the..."	This sentence ends with "at the expiration of the ." It appears to be an incomplete sentence. Will the State please provide the missing verbiage	This verbiage has been updated. Please see Amendment 1, Item 17 for changes to RFP Section II.1.7.b - Updated Turnover Management Plan.	A-1, #17
R1-152	125	II.1.8.a Location of Work Performed	Services required of the SI Contractor for the AMMP may be performed onsite, remote or a combination of both	Will the State please confirm that "SI Contractor" should instead read "EDS Contractor"?	Confirmed, this should reference the EDS Contractor. Please see Amendment 1, Item 13 for this change.	A-1, #13
R1-153	150	II.1.13.a Training and Knowledge Management Plan Table II-51	As a part of the response to this RFP, the Vendor must describe how they plan to fulfill the requirements in Table II-51 : Training Requirements..."	This section references Table II-51: Training Requirements; however, Table II-51 is Maintenance and Modification – Maintenance and Modification Requirements. Will the State please confirm that this reference should instead read, "Table II-52: Training – Training Requirements"?	Confirmed. Please see Amendment 1, Item 21 for clarification.	A-1, #21

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R1-154	155	II.I.14.b Authorization Package Table II-53	"As a part of the response to this RFP, the Vendor must describe how they plan to fulfill the requirements in Table II-53: Security and Compliance Requirements..."	This section references Table II-53: Security and Compliance Requirements; however, Table II-53 is Training – Training Deliverables. Will the State please confirm that this reference should instead read, "Table II-54: Security and Compliance - Security and Compliance Requirements"?	Confirmed. Please see Amendment 1, Item 22 for clarification.	A-1, #22
R1-155	168	VI.N Proposal Format	"Each proposal must be prepared...using a font no smaller than 11- point..."	For the sets of Narrative Questions, should bidders include each Narrative Question (RFP text) prior to their responses, in a call response format or should they just use Question ID numbers to identify each response? If the State requires bidders to include the Narrative Question text prior to each response, may bidders use a smaller font for the RFP text only?	Question ID numbers are acceptable.	
R1-156	171	VI.N.1.f Tab 6 – Scope of Work and Narrative Response And VI.N.1.h Tab 8 – Corporate Background, Experience, and Personnel	This Tab must include narrative responses to all subsections within RFP Section II – Scope of Work and all section specific narrative questions contained within this RFP; with the exception of responses pertaining to Section II.I. – Scope of Work – Enterprise and General Services, Sub Section 8 – General Staffing, which will be included in Tab 8."	(1) Will the State please confirm that all of Section II.I.8 General Staffing and its subsections (a-d) narrative responses should be included in Tab 8. (2) If not, will the State please list the specific subsections of Section 8 General Staffing that should be addressed in Tab 6 and the specific subsections that should be included in Tab 8 (within items 2.d, 2.f and 7) to ensure bidders may submit compliant responses?	Please see Amendment 1, Item 18 for updated Tab 8 instructions.	A-1, #18
R1-157	173	VI.N.1.j Tab 10 – Additional Attachments	The proposal response for this tab does not have a page count requirement or limitation, and should include: • Signed, Appendices C.1 through C.5"	The RFP requires bidders to include Appendix C Pricing Schedule as Tab 5. Appendices C.1 through C.5 appear to be the detailed instructions for how to respond to Appendix C and do not have lines for signatures. Will the State please confirm that bidders only need to complete and sign Appendix C, Pricing Schedule (Excel file) and that Appendices C.1-C.5 are for instructional purposes only	Confirmed. Vendors should submit RFP Cover Sheet and Pricing Schedules A-D. Please see Amendment 1, Item 5 for updated Pricing Schedule.	A-1, #5
R1-158	173	VI.N.1.j Tab 10 – Additional Attachments	The proposal response for this tab does not have a page count requirement or limitation, and should include: • Additional, sample, draft, example Deliverables and/or Artifacts, Templates, supporting the responses in Tabs 6 – 8."	Will the State please provide a specific list of the required "sample, draft, example Deliverables and/or Artifacts, Templates" it requires bidders to submit with their proposals, to facilitate an apples to apples comparison during evaluation?	No. The Agency requests examples of vendors' artifacts that are similar in nature to the deliverables described. Vendors should choose sample that are similar to the deliverables outlined in this RFP.	
R1-159		Table II-23: Project Management – Project Management Requirements	4611 - The Contractor shall utilize Agency approved software, applications, and tools, as listed in the Enterprise Software List, to fulfill the requirements of this contract	In requirement 4611, the State asks that vendors use the agency approved software to fulfill the requirements of the contract. Microsoft Power BI is listed as one of those software components. (1) Will vendors be able to use the State's Power BI in the State's tenant to fulfill the requirements of the contract? (2) If not, please specify how the State wishes vendors to use Power BI.	Please see PL25_AMA Enterprise Software List.	

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R1-160	50	Table II-13: Data Integration and Management – Data Management Requirements	4936 - The Contractor shall provide a solution that supports metadata management program that encompasses metadata, master data, data dictionaries, reference data, and business rules with established Agency policies, processes, and procedures	In requirements 4936, 4050, and 4052 the State asks that the contract provide a metadata management capability. The State also requires (in requirement 4611) that vendors use software that is in the Enterprise Software List. Collibra is the metadata management tool listed in this requirement. (1) Does the State wish that vendors use the States installation of Collibra to perform the scope of this work and reduce licensing costs? (2) If not, please describe how the EDW vendor is to use Collibra	The intent of the requirement is to administer DQ checks for DQ review prior to data utilization by integration with the State's current Data Government platform. There is not any pre-fabrication as to how that requirement might be addressed in the proposed solution.	
R1-161	12	Overview of Alabama's Roadmap to AMMP	"Furthermore, the EDS Contractor and each module contractor will provide all of their own technical solution; the Agency or the State will not provide any data center hosting, software licenses, or other technology for the contractors to use."	Please reconcile this statement on page 12 with the Statement on the Enterprise Software List that 3 licenses were provided to the SI for Power BI. Please clarify if vendors can use any state supplied licenses.	Please see updated PL25_AMA Enterprise Software List. Please see Amendment 1, Item 25	A-1, #25
R1-162	34, 12	Table II-5: Technical Architecture and Environments Requirements	3998 - The Contractor shall integrate with the State's System Integrator for the ingestion of data into the EDS, as defined by the Agency	Requirement 3988 states that "The Contractor shall integrate with the State's System Integrator for the ingestion of data into the EDS, as defined by the Agency." While the statement on Page 12 reads in part "the EDS Contractor and each module contractor will provide all of their own technical solution;" Please reconcile how the State expects the EDS vendor to integrate well with the SI vendor while using different data integration tools? Will the SI vendor provide a cloud-based data integration tool?	EDS will receive data from other modules through the SI. The format, content, and timing will be determined as part of an extract-transform-load process determined/negotiated by the modules. The EDS will not necessarily 'ingest' data from the SI, unless that is part of the negotiated ETL process.	
R1-163	Procurement Library	Procurement Library	Procurement Library 2.4_2023-EDS 01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx	In file 2.4_2023-EDS 01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx lines 180-193 indicate that the agency has FDB data that can be used by the EDS vendor. Is it a correct assumption that the EDS vendor does not need to separately license drug reference data?	Please see Amendment 1, Items 2, 3 & 4 for clarification.	A-1, #2, #3, #4
R1-164	Procurement Library	Procurement Library	Procurement Library 2.4_2023-EDS 01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx	In file 2.4_2023-EDS 01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx lines 170-173 indicate that the agency has AMA data that can be used by the EDS vendor. Is it a correct assumption that the EDS vendor does not need to separately license AMA reference data?	Please see Amendment 1, Items 2, 3 & 4 for clarification.	A-1, #2, #3, #4

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R1-165	2 of STAARS	2.4_2023-EDS 01_STAARS_Document_3-21-23	"A Proposal must include one original Disclosure Statement as required by Code Section 41-16-82, et seq., Code of Alabama 1975. Copies of the Disclosure Statement, and information, may be downloaded from the State of Alabama Attorney General's web site at https://www.alabamaag.gov/Documents/files/File-AL-Vendor-Disclosure Statement.pdf and https://www.alabamaag.gov/Documents/files/Vendor Disclosure Instructions.pdf ."	The STAARS document states that the completed Disclosure Statement must be included with the proposal; whereas the RFP (Section VII.JJ, page 183), states "The successful Contractor shall be required to complete a financial disclosure statement with the executed contract." Additionally, Appendix B, page 193 states, "The following are the documents that must be signed AFTER contract award and prior to the meeting of the Legislative Contract Oversight Committee Meeting." (1) Will the State please confirm whether or not bidders are supposed to submit the completed Disclosure Statement with their proposals? (2) If bidders are to submit the completed Disclosure Statement with their proposals, should they use the version included as Attachment F to Appendix B, Contract Attachments? (The link provided in the STAARS document links only to the instructions and not to the actual form.) (3) If bidders are to submit the completed Disclosure Statement with their proposals, will the State please indicate where bidders should include it (e.g., behind Tab 10, Additional Attachments)	Please refer to instructions in the STAARS document.	
R1-166	3 of STAARS	2.4_2023-EDS 01_STAARS_Document_3-21-23	"8. LEGISLATIVE CONTRACT REVIEW - Personal and professional services contracts with the State may be subject to review by the Contract Review Permanent Legislative Oversight Committee in accordance with Section 29-2-40, et seq., Code of Alabama 1975. The vendor is required to be knowledgeable of the provisions of that statute and the rules of the committee. These rules can be found at http://www.legislature.state.al.us/aliswww/AlaLegJointIntCommContractReview.aspx ."	This link appears to be broken, as it produces an error message. Will the State please provide an updated link to this file?	The link has been updated.	
R1-167	52	Table II-14: Data Delivery - Data Delivery Requirements	4120 - The Contractor shall provide a solution that allows for the storage, transfer, and access of all incoming and outgoing data exchanges through Agency-approved methods and formats.	Requirement 4120 states that the contractor provide a solution that allows for the "the storage, transfer, and access of all incoming and outgoing data exchanges through Agency approved methods and formats." Does the State require that vendors provide a separate Managed File Transfer (MFT) solution outside of the SI vendor? We ask, as many SI vendors provide an MFT solution and provision of another MFT solution could be duplicative.	The SI is a new service. It is unknown at this time what the functionality the solution will provide.	

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R1-168	80		4745- The Contractor shall provide a Project Schedule that uses the approved AMMP Program Wide Integrated Master Schedule Template (PMO-2-q-02) and follows the expectations defined within the Integrated Master Schedule Management Plan (PMO-2-q) to be submitted to the Agency twelve (12) weeks from the contract start date. If the schedule is not approved fourteen (14) weeks from the contract start date, then daily meetings will occur until the project schedule is approved. Page 3 of the Enterprise Software List "SI Contractor provision and manage MS Project licenses needed for the project."	Will the EDS contractor have access to an SI provided MS Project Online installation to maintain and provide updates to the detailed schedule? In the Enterprise Software List provided in the Bidder's Library it appeared that the SI would provide the software. "SI Contractor provision and manage MS Project licenses needed for the project.	The AMA Enterprise Software List has been updated. Please see PL25_AMA Enterprise Software List for revised documentation.		
R1-169	168	VI.M E-Verify Memorandum of Understanding	The proposal response must include an E Verify Memorandum of Understanding with the Department of Homeland Security.	(1) If bidders provide their E Verify company identification number and authorization date, is this sufficient to meet this requirement? (2) If not, will the State please indicate what type of documentation it requires bidders to include with their proposals. (3) Will the State please confirm where bidders should insert this information in their proposals (e.g., Tab 10, Additional Attachments)	Please refer to instructions in RFP Section VI.M - Submission Requirements, E-Verify Memorandum of Understanding and Appendix A: Compliance Checklist, Item 29.		
R1-170	3, 10	B. Schedule of Events (Table B-I-1) And I-Background	Section B – Schedule of Events (Table B-I-1) indicates the Contractor Begin Work/Start Date is 5/1/2024 and Section I Background indicates the projected contract expectation date is August 1, 2024.	Please confirm anticipated Contractor Start Date	The contract start date is 5/1/24. Please see Amendment 1, Item 8.	A-1, #8	
R1-171	116	6.a	The program-wide Certification Support Management Plan (COM-16) defines the activities and the schedule related to the CMS certification of each contractor within the AMMP.	Will the State please provide a copy of the program-wide Certification Support Management Plan (COM-16) for review	All PMO templates, plans, guides and tools will be provided at contract start-up.		
R1-172	105	Table II-30	4962 The Contractor shall prepare and conduct planned full mock exercises of the DRP, annually at a minimum	Pg. 46 of the RFP, f. Key Performance Indicator - Disaster Recovery states the disaster recovery shall be tested "at least bi-annually (twice a year)"; Table II-30, Requirement 4957 requires annually. Will the State please provide clarification on the frequency of DRP Exercises?	Contactors shall meet the requirement as outlined in requirement 4957. Please see Amendment 1, Item 27.	A-1, #27	
R1-173	105	Table II-30	4962 The Contractor shall prepare and conduct planned full mock exercises of the DRP, annually at a minimum.	Will the State please confirm that a table top exercise is adequate for the "full mock exercise"?	No. Please see Requirements 4957 and 4962.		
R1-174	156	Section 14	The EDS Contractor shall, in collaboration with the Agency Information Security Office as the 3rd party security control assessor, develop and complete an Authorization Package for submission to the Medicaid Authorizing Official	Will the State please clarify if the EDS contractor or the State is responsible for procuring the 3rd party security control assessor for the ATO and annual continuous monitoring?	The 3rd Party Security Assessor is staffed inside of the Agency ISO at no cost to the contractor.		
R1-175	99	4.a	The Contractor shall provide a technical and stakeholder support structure and services to stakeholders (all users and MES Contractors) who need assistance with the EDS solution.	What is the expected number of users that will use the EDS solution?	Please see Amendment 1, Item 23 for estimates on number of users.	A-1, #23	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-176	101	4.e	The Agency requires the use of an industry standard Centralized Service Desk Management Tool (CSDMT). The Agency requires the tool to provide a single view into all Service requests across the MES. The CSDMT shall integrate each Module Contractor's service desk data. The Agency requires the service desk data to be aggregated near real-time throughout day-to-day operations to provide an enterprise-wide view of service desk data for management and reporting through the CSDMT. The SI Contractor will be responsible for implementation and operations of the CSDMT; however, the EDS SDT must support exporting and importing information with the CSDMT to achieve the Agency's vision and goal of comprehensive service desk management and reporting across the AMMP and MES.	Will the State please clarify your chosen, or the SI vendor's, CSDMT tool?	The Centralized Service Desk Management tool is a new service. The CSDMT is not yet known as the SI vendor has not been selected.	
R1-177	101	4.e	The Agency requires the use of an industry standard Centralized Service Desk Management Tool (CSDMT). The Agency requires the tool to provide a single view into all Service requests across the MES. The CSDMT shall integrate each Module Contractor's service desk data. The Agency requires the service desk data to be aggregated near real-time throughout day-to-day operations to provide an enterprise-wide view of service desk data for management and reporting through the CSDMT. The SI Contractor will be responsible for implementation and operations of the CSDMT; however, the EDS SDT must support exporting and importing information with the CSDMT to achieve the Agency's vision and goal of comprehensive service desk management and reporting across the AMMP and MES.	What is the intent of having the EDS vendor import tickets from the CSDMT vendor? It is assumed this could contain tickets that pertain to other vendors that the EDS vendor would not need to engage with or work on	Section I.4.e - Enterprise and General Services, Operations - Service Desk Tool has been updated for clarity. Please refer to Amendment 1, Item 10 for updated verbiage.	A-1, #10
R1-178	160	15.c	Immediately upon identifying a system issue or error or receiving notice from system users of an issue or error, the Contractor shall respond and resolve the issue or error according to the times and targets outlined below, as applicable. 1. Measurement Item. Issue/Error Notification 2. Measurement Description. Requires agency notification 3. Measurement Logic. The measurement logic is Time > Immediate 4. Measurement Period. Episodic 5. Measurement Interval. Episodic	With regards to immediate notification, does the State consider an automated email from the contractor's EDS SDT as sufficient to meet this requirement?	No, an automated email will not meet this expectation.	

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Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-179	47, 48, 200	i. kpis, h. kpis, BAA	Privacy and Security Breach Notification. The Contractor must adhere to all applicable Federal, State, and local laws and regulations regarding privacy and information security. The Contractor must notify the State immediately, but in no case in more than twenty-four (24) clock hours, upon becoming aware of any actual or reasonably suspected unauthorized access to or disclosure of State data or security incident affecting any State component or supporting infrastructure. Security Incident Response Priority. When reporting a security issue to the Contractor, the State shall identify the issue by its Security Level as described below. If the Contractor identifies a security issue, the Contractor shall immediately notify the State and identify the issue security level based on Contractor's initial evaluation. Time to Response and Resolution. Immediately upon identifying a security issue or receiving notice from system users of a security issue ... The Business Associate shall report to the Covered Entity within five (5) business days from the date the Business Associate becomes aware of: 5.1 Any use or disclosure of PHI not provided for by this agreement 5.2 Any security incident and/or breach of unsecured PHI	The Privacy and Security Breach Notification, the BAA, and the Security Incident Priority paragraphs contain conflicting notice provisions for the regulated data. Can the State reconcile the conflicting statements?	There is no conflict between the BAA and the SLAs/KPIs. Contractor must follow the guidelines outlined in the BAA at a minimum. SLAs and KPIs are a measure of responsiveness.	
R1-180	58	Table II-18: DAR – Reporting Requirements	4153 - The Contractor shall reconcile each report defined by the Agency in the DSS Report Library Document to the equivalent report in the DAR solution. The outcome of the reconciliation shall be included in the Agency approved report catalog. The Contractor shall replicate the existing report in the event that an equivalent report is not available or as requested by the Agenc	Will the State please clarify which document is the "the DSS Report Library Document." There is currently no such document in the procurement library. Is it perhaps the DSS tab in the 2.4_2023-EDS 01_EDS_Interchange_Reports_3-21-23.xlsx document in the procurement library?	The DSS Report Library Document is a future state document. Please reference PI21 & PL22 for additional report material.	
R1-181	60	Table II-18: DAR – Reporting Requirements	4196 - The Contractor shall purchase and maintain the updated and released Healthcare Effectiveness Data and Information Set (HEDIS) measures within thirty (30) days of any update or release and as approved by the Agency	Will the State please clarify if it is asking for a NCQA certified HEDIS reporting engine? Note that NCQA typically requires that state agencies purchase a license if modifications are made to the measures and such requirement for the State to purchase its own license is separate and distinct from a contractor having its own license to use the NCQA Data, even if it is for the benefit of the State. It is advisable to consult NCQA to clarify the intended use of the HEDIS measures.	NCQA certification is not required at this time.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-182	60	Table II-18: DAR – Reporting Requirements	4196 - The Contractor shall purchase and maintain the updated and released Healthcare Effectiveness Data and Information Set (HEDIS) measures within thirty (30) days of any update or release and as approved by the Agency	Will the State please clarify what is meant by “The Contractor shall purchase and maintain the updated and released Healthcare Effectiveness Data and Information Set (HEDIS) measures within thirty (30) days of any update or release and as approved by Agency”? Does this mean that the new standards must be purchased or that the new measures need to be programmed and QA’d within 30 days of release? The industry standard is 120 days	Reference RFP Requirement 4196. The Contractor shall purchase and maintain the updated and released Healthcare Effectiveness Data and Information Set (HEDIS) measures within thirty (30) days of any update or release and <i>as approved by the Agency</i> .	
R1-183		Performance SLAs h,2, c	Security Level 1 (S1) – Resolution Time/Target: 4 clock hours / 100%	The State has specified that full resolution of an S1 incident should be achieved in 4 hours. As investigation into S1 incidents normally exceeds 4 hours and there are requirements for change controls before implementing any resolution, will the state update the requirement to state “Resolution within 4 hours of identified solution, approved changed controls and within the change window”?	No. Contractors shall meet the minimum requirements as outlined in this RFP. SLAs and KPIs are measurements of performance.	
R1-184	128	Table II-39: General Staffing Requirements	4657 - The Contractor shall certify that all data, hosting, and work associated with this Contract is located within the continental United States (CONUS) and no staff, including subcontractors, shall access, view, or receive Alabama data while they are outside of the CONUS.	Will the State allow offshore resources to use redacted AL data in non-production environments to lower the cost of development?	Please refer to RFP Requirement 4667.	
R1-185	128	Table II-39: General Staffing Requirements	4657 - The Contractor shall certify that all data, hosting, and work associated with this Contract is located within the continental United States (CONUS) and no staff, including subcontractors, shall access, view, or receive Alabama data while they are outside of the CONUS	Will the State allow vendors to use cloud environments where some offshore support is used by the cloud vendors provided the offshore support does not have access to view the data?	Please refer to RFP Requirement 4667.	
R1-186	23	4.b Change Control Board (CCB)	The MES CCB reports to Executive Oversight Committee (EOC), while the MES Project Management Office (PMO), Enterprise Architecture Board (EAB), the Business Requirement Board (BRB), and the Data Governance Committee (DGCM) report to MES CCB	Section 4.d on page 23 of the RFP is titled Business Review Board and refers to the BRB. Page 28 of the AMMP Plans, Guides, and Templates TOC also defines BRB as the Business Review Board. However, section 4.b Change Control Board (CCB) on page 23 of the RFP defines BRB as Business Requirement Board. Please confirm section 4.b should define BRB as Business Review Board instead of Business Requirement Board	Confirmed. Please see Amendment 1, Item 19 for this change.	A-1, #19
R1-187	36	Table II-6: Architecture – Security and Access Requirements	5066-The Contractor shall provide a solution that is able to support multiple user roles as defined and approved by the Agency. User Roles shall include, but not be limited to: 1. Advance Power Users 2. Business Users/Analysts 3. Report Viewers 4. Executive Users 5. Data Analysts	Please define the number of and a brief description of the capabilities expected by each type of user envisioned by the State.	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-188	36	Table II-6: Architecture – Security and Access Requirements	5066-The Contractor shall provide a solution that is able to support multiple user roles as defined and approved by the Agency. User Roles shall include, but not be limited to: 1. Advance Power Users 2. Business Users/Analysts 3. Report Viewers 4. Executive Users 5. Data Requirement #4702: The Contractor shall provide training to all Agency-identified participants, with the Agency-approved curriculum	(1) Please describe the number and type of any users expected for the DAR and how many of these are non-agency users (e.g., not on the agency network). (2) How many users per role will require training?	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-189	155	Section 13 - Training Management > Training Requirements	Requirement #4708: The Contractor shall provide a knowledge base for user support that allows 24/7 access by Agency-authorized individuals. Also, requirements: 4709, 4711, 4715, 4717, 4719, 5038, 5043, 5049, 5052, 5054, 5055, 5056	Please confirm the bidder is required to provide the learning management system	Yes. The bidder will be required to provide the learning management system.	
R1-190	56	Data Analytics and Reporting (DAR)/MARS Requirements	4126 - The Contractor shall provide a solution with the functionality to develop and conduct statistical analysis including, but not limited to, calculate or perform averages, standard deviations, confidence intervals, correlations, aggregations, summary statistics, actuarially sound rate setting, controlled comparisons, regressions, incurred but not reported (IBNR) calculations, development of statistical models, probability, probabilistic sensitivity analysis, predictive analytics, and survey weighting and analysis	How many users does the State want to have the statistical and predictive analytic capabilities described in requirement 4126?	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-191	57	Data Analytics and Reporting (DAR)/MARS Requirements	4127 - The Contractor shall provide a solution with the capability to forecast including, but not limited to: 1. Making estimations based on time series, cross-sectional, and longitudinal data 2. Performing simple linear regression 3. Performing least squares regression 4. Performing double exponential smoothing	How many users does the State want to have the forecasting and regression analysis capabilities described in requirement 4127?	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-192	57	Data Analytics and Reporting (DAR)/MARS Requirements	4128 - The Contractor shall provide a solution that includes the tools and methods that support and enable data mining capabilities for structured and unstructured data as requested by the Agency	How many users does the State want to have the data mining capabilities described in requirement 4128?	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-193	29	8.D.1	Technical Architecture and Environments	Are the listed environments required or do vendors have the ability to propose the environments necessary to meet the requirements?	See RFP Section II.D.1 - Technical Architecture and Environments. The EDS Contractor shall establish the necessary environments to address all requirements of this RFP.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP)						
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-194	33	D. 2. EDS Architecture Requirements, Table II-5	The Contractor shall maintain a complete and separate UAT/Training environment.”	Does “complete” mean the UAT/Training environment must contain all of the data in the production environment?	See RFP Section II.D.1 - Technical Architecture and Environments. The EDS Contractor shall establish the necessary environments to address all requirements of this RFP.	
R1-195	35	D. 2. EDS Architecture Requirements, Table II-7	anomalies related to data ingestion and load processes”	Can AMA elaborate on what would qualify as an “anomaly” that would trigger notification and root cause analysis	The Agency will not speculate on what may constitute an anomaly.	
R1-196	35	D. 2. EDS Architecture Requirements, Table II-7	The Contractor shall have the ability to convert HL7 standard messages into standardized data formats	Can AMA define the use of the term “standardized data formats” in this requirement?	The Agency will accept industry-standard formats.	
R1-197	35	D. 2. EDS Architecture Requirements, Table II-7	The Contractor shall provide a solution that allows the Agency to connect to the EDS data repository by writing SQL queries via Business Intelligence tools including, but not limited to: 1. Tableau 2. Power BI	Is AMA asking vendors to provide Tableau and/or Power BI licenses, or to make data available to these business intelligence tools?	AMA is requesting vendors make data available to these tools.	
R1-198	43-44	E.4.c	Service Level Agreement - Transaction Response Time	Can AMA define the use of “transaction”? Would this include query responses, populating dashboards, etc.?	Transactions refers to login, navigation in the portal, and general responsiveness of the solution.	
R1-199	49	F.5 - Table II-12	The Contractor shall provide a solution that ingests and integrates data from external systems as identified and/or approved by the Agency to support reporting and analytics.”	Can AMA provide a list of external systems that the solution should integrate data from. How should vendors account for the potential for future ingestion and integration needs in their firm, fixed price?	Vendor should plan to leverage modification hours in their pricing proposal. Please see RFP Section I.12 - Enterprise and General Services, Maintenance and Modification.	
R1-200	49	F.5 - Table II-12	The Contractor shall provide a solution that includes a real-time Application Programming Interface (API) that supports data ingestion, data updates, data validation, and data retrieval	Can AMA elaborate on the use case for real-time data ingestion via API?	None defined at this time.	
R1-201	56	G.4. Table II-16	The Contractor shall provide a solution that includes the tools and methods that support and enable the clinical analysis of risk scores and episodes including, but not limited to, Adjusted Clinical Groups (ACG), Episode Treatment Group (ETG), and Episode Risk Group (ERG) to specific datasets	Is the Contractor expected to support each of these risk methodologies or just explain the methodology it does support?	The Agency is requesting vendors to support these methodologies.	
R1-202	57	G.4. Table II-18	DSS Report Library Document	Will AMA provide the DSS Report Library Document as part of the Procurement Library? This will help to identify what reports are currently available or will need to be created.	The DSS Report Library Document is a future state document. Please see PL21 & PL22 for additional report material.	
R1-203	57	G.4. Table II-18	DSS Report Library Document	Will AMA provide the Dashboard Library Document as part of the Procurement Library? This will help to identify what dashboards are currently available or will need to be created.	The DSS Report Library Document is a future state document. Please see PL21 & PL22 for additional report material.	
R1-204	61	G.4. Table II-19	Findings and recommendations shall be provided to the Agency within five (5) business days and included in the Monthly Vendor Status Report”.	What is the triggering event for this five day period?	Upon findings from vendors' monitoring. See RFP requirement 4205.	
R1-205		Interfaces Tab	2.4 2023-EDS-01_Combined_EDS_Data_Sources_Repo	Should the external interfaces listed as an “input” be considered the universe of data sources that will need to be integrated into the EDS?	No. The universe of data sources includes, but is not limited to, the external interfaces listed as inputs.	
R1-206		Interfaces Tab	2.4 2023-EDS-01_Combined_EDS_Data_Sources_Repo	For each of the data sources can AMA provide a frequency that the data will be refreshed?	This information is not currently available.	

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Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)
R1-207	32	1.e Tools and Capabilities	"The initial dataset that will be used to populate the EDS solution will come from a historical load from the original data source. All future data loads will come through the System Integration Platform on a prescribed basis outlined in the EDS Data Sources table in PL21_Combined EDS Data Sources Reports Queries.	Can AMA describe the role of the SI vendor in managing, normalizing, and/or cleansing data? Will the format of the data from the "original data source" be different than that received from the System Integration Platform?	The SI Contractor will perform Master Data Checks. Managing, normalizing, and cleansing data is out of scope for SI.	
R1-208	32	1.e Tools and Capabilities	"The initial dataset that will be used to populate the EDS solution will come from a historical load from the original data source. All future data loads will come through the System	What is the estimated data volume for the EDS (Enterprise Data Services System) - low-high ranges in the TB will suffice. This size of the historical load can be used as a proxy	Please see PL26_AMA Data Lake Totals for approximate information.	
R1-209	39	7.5 High Level Architecture & Alternatives Analysis	2.4_2023-EDS-01_MMIS_Concept_Operations_v5.2.1_3-21-23.pdf	During transition "as System Integration Platform" is being deployed - will the EDS need to build direct integration to other systems : Electronic Verification, Provider Management, Recipient Eligibility System, and other	The EDS will only have to integrate with the SIP. There will be data transfers from these systems but it will be passing through the SIP.	
R1-210	173, 210	C.VI.N.1.j.	Signed, Appendices C.1 through C.5	Appendix C does not include C.2-C.5. Should "Signed, Appendices C.1 through C.5" instead read "Signed, RFP Cover Sheet and Pricing Schedules A D"?	Confirmed. Vendors should submit RFP Cover Sheet and Pricing Schedules A-F.	
R1-211	35	Req: ID 5066	1. Advance Power Users 2. Business Users/ Analysts 3. Report Viewers 4. Executive Users 5. Data Analysts	Please provide the number of users by type.	Please see Amendment 1, Item 23 for updates to this section.	A-1, #23
R1-212	1, 3	B. Schedule of Events	On page 1, the due date is 7/28/23. On page 3, the due date is 8/3/23.	Which due date is correct? 7/28/23 on page 1 or 8/3/23 on page 3?	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1
R1-213	147, 212	11. Contract Management 5. Pricing Schedule D	Pg 147 Section b. System Modification identifies 8,400 hrs/yr for change management. However, there is a formula of 10,000 hrs in the pricing sheet. Additionally, page 212, Section 5. Pricing Schedule D - Extra Contractual Services Price states 10,000 hrs	Both 8,400 hrs for change management and 10,000 hrs for change management are listed in the RFP and Pricing sheet. Which is correct?	Please see Amendment 1, Item 5 for the updated Pricing Schedule	A-1; #5
R1-214	3, 10	B. Schedule of Events I. Background	Contractor Begins Work / Start Date 5/1/24 The projected contract execution date is August 1, 2024.	In the State proposed schedule, a Contract Start Date is indicated as 5/1/2024. On page 10, of the RFP background section, the RFP says the projected contract execution date is 8/1/2024. We understand that all the dates are subject to change, but can the State provide clarification on which of the two dates is the correct estimated date?	Contract start date is 5/1. Please see Amendment 1, Item 8 for clarification of this change.	A-1, #8
R1-215	125	8. General Staffing, a. Location of Work Performance	Services required of the SI Contractor for the AMMP may be performed onsite, remote or a combination of both.	Please clarify the statement should cite the EDS Contractor rather than the "SI Contractor"	Confirmed, this should reference the EDS Contractor. Please see Amendment 1, Item 13 for this change.	A-1, #13
R1-216	164	V. Corporate Background and References	2. Provide a description of the Vendor's organization, including: d. Names and resumes of Senior Managers and Partners in regard to this contract.	Please clarify that these required resumes are for the "Senior Managers" also known as the named Key Staff. Or is it the State's intent to receive resumes for the Company Senior Management who will oversee the project (on the org chart)	Resumes are required for key staff.	

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R1-217	125, 164	8. General Staffing V. Corporate Background and References	2. Provide a description of the Vendor's organization, including: f. A detailed breakdown of proposed staffing for this project, including names, education, background, and resumes of all employees that will be assigned to this project	In the staffing requirements, in section 8. General Staffing, only "Key Staff" is noted as "named". However, in requirement 2.f. of V. Corporate Background, resumes are required for "all staff that will be assigned to the project". This, in effect, requires vendors to name all staff, not just Key Staff. May vendors provide representative resumes (no names, but demonstrating staff with the requisite qualifications) for non- Key Staff roles? If not, please clarify the State's intent	Resumes are required for key staff.	
R1-218	1,3	Cover Page, Section B	Cover Page - RFP Due Date July 28,2023 by 5:00 PM CT, Schedule of Events RFP Due by 8/3/23	Please clarify the due date of the RFP as the cover page references a due date of 7/28 and the Schedule of Events references a due date of 8/3.	All proposals are due by 8/3/2023. Please see Amendment 1, Item 1.	A-1, #1
R1-219	15	2.b	All MES Contractor systems will exchange dat with each other via the SIP	Please provide information on which cloud provider will be used to host the new SIP.	The SI is a new service. It is unknown at this time what the functionality will include.	
R1-220	15	2.b	all Medicaid Enterpise systems to participate in the SIS Single Sign On solution	Please provide information on what technology tools the SIP is using to support Single Sign On.	The Single Sign On tool is a new service. The SSO is not yet known as the SI vendor has not been selected.	
R1-221	32	1.3	The initial dataset that will be used to pupulte the EDS solution will come from a historical load from the original data source	Please provide the estimated size of the one time historical data load.	AMA Data Lake Totals have been added to the Procurement Library. Please see PL26_AMA Data Lake Totals. Please see Amendment 1, Item 25	A-1, #25
R1-222	35	Table II-7	The contractor shall provide a solution that allows the Agency to connect to the EDS data respoistory using bBusiness Intelligence Tools	Please provide an estimate of how many agency users are anticipated? Please also provide estimates on how many users will be basic users running standard reports vs. advanced users who may be coding complex data anayltics queries.	Please see Amendment 1 Item 23.	A-1; #23
R1-223	49	Table II-12	Data Integration Requirements Table - list of data sources for the EDS.	Please provide estimated sizes for each of the data sources listed in Table II-12	AMA Data Lake Totals have been added to the Procurement Library. Please see PL26_AMA Data Lake Totals. Please see Amendment 1, Item 25	A-1, #25
R1-224	60 - 61	Requirement 5300, 5306, 5309	The Contractor shall provide a solution that includes document repository for the storage of report outputs.	Please provide the estimated size of the document repository for the storage of the legacy and other reporting systems	AMA Data Lake Totals have been added to the Procurement Library. Please see PL26_AMA Data Lake Totals. Please see Amendment 1, Item 25	A-1, #25
R1-225	60	Requirement 5301, 5303	The Contractor shall provide a solution that includes a process and capability to establish and maintain the control criteria to establish profiling peer groups for recipients through a user interface	Please clarify the requirements for establishing profiling peer groups for recipients	Please refer to RFP Section II.G.5 - Scope of Work, Data Analytics & Reporting Requirements.	
R1-226	100	e. Service Desk Tool	The EDS Contractor shall acquire and use a Service Desk Tool	Please clarify if there is a preferred service desk tool being used by other MES module vendors?	The Single Sign On tool is a new service. The SSO is not yet known as the SI vendor has not been selected.	
R1-227	126, 129	Table II-39 General Staffing Requirements,	Scope of Work requirements	For the Key Personnel - Technical Manager - please clarify if the allocation is for Contract Start through Turnover (page 129) or Contract Start through Federal Certification (p126)	The Technical Manager is allocated through Federal Certification. Please see Amendment 1, Item 15 for clarification.	A-1, #15
R1-228	126, 129	Table II-39 General Staffing Requirements,	Scope of Work requirements	For the Key Personnel - Testing Manager - please clarify if the allocation is for Contract Start through Turnover (page 129) or Contract Start through Federal Certification (p126)	The Testing Manager is allocated through Federal Certification. Please see Amendment 1, Item 15 for clarification.	A-1, #15

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R1-229	126, 129	Table II-39 General Staffing Requirements,	Scope of Work requirements	The Key Personnel - Security Manager, Operations Manager, Configuration Manager, are all listed in Table II-39 but not included in the Key Staff Section. Please clarify if these roles are considered Key Staff.	These roles are considered key positions. Please see Amendment 1, Item 15 for clarification.	A-1, #15,
R1-230	151	Table II-52	Training Requirements	Please provide an estimate for the number of users to be trained for EDS?	Please see Amendment 1, Item 23 for estimates on number of users.	A-1; #23
R1-231	126	Table II-39	Help Desk Volumes	Please provide any historical volumes of help desk calls related to the data warehouse	This has been added to the Procurement Library. Please see PL28_March_2023_historical call volume data. Please see Amendment 1, Item 25	A-1; #25
R1-232		Bidders Conference	EDS Mandatory Bidders Conference Notification	Please provide the location for the Mandatory Bidder's Conference	The in-person vendor conference will be held at Alabama Medicaid Agency Lurleen B. Wallace Bldg. 501 Dexter Avenue, Montgomery AL	