

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP) Question Log/Worksheet

Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-01	14	b. System Integration Platform	The Agency requires all Medicaid Enterprise systems to participate in the SIS Single Sign On (SSO) solution.	Please describe intentions of the State with regard to the Single Sign-on Solution, as referenced on page 14 of the RFP. Is the State envisioning a course-grained solution, with Role Based Access Controls (RBAC) federated to each of the modules/module vendors or is the approach to be centralized and include RBAC?	The Single Sign On tool is a new service. The SSO is not yet known as the SI vendor has not been selected.	
R2-02	15	b. System Integration Platform	Envisioned Future State of Maturity	Please describe specifically the health and performance data to be captured by the SIP. (a) Will this data be expected to be provided to the SIP retrospectively or in real time? (b) What specific solution (for example, ServiceNow or other) will be used? (c) What specific interfaces and protocols are envisioned for this performance data integration (for example, SFTP, API, other)?	The EDS will be required to integrate with the SIP as specified in this RFP. The Vendor will demonstrate their integration approach within the context of their proposed solution.	
R2-03		Requirement # 3983	The Contractor shall provide a solution that allows for the ingestion, retention, and access to data including, but not limited to, data source files, administrative data, quality/audit data, and Analytics/Reporting output for a minimum of seven (7) years and in compliance with State and Federal data retention policies and standards.	Is the assumption that the seven (7) years of data is immediately available in the EDW for reporting and analytics?	There will be a Transitory Data Repository available for the EDS Vendor with up to 10 years of data available before go-live.	
R2-04		Table II-6: Architecture – Security and Access Requirements - ID 4017	The Contractor shall provide a solution that is fully compliant with The Health Information Technology for Economic and Clinical Health Act (HITECH), as amended and/or reauthorized.	Please clarify the requirement for HITECH compliance. This compliance was written primarily for the exchange of clinical data including Electronic Health records systems and Health Information Exchanges. While much of the Act, including the security compliance, is applicable to most health systems repositories, it is not typically a requirement for a Medicaid data system. The mandates as listed are covered under HIPAA, FedRAMP, state specific, and other compliance mandates. Please clarify the need to attest to meeting HITECH compliance.	Requirement ID 4017 has been updated. Please see Amendment 3, Item 7 for clarification.	A-3, #7
R2-05	35	Table II-7: Architecture – Tools and Capabilities Requirements Master ID 4032 -	The Contractor shall provide the capability to store raw data from internal and external sources to be used for data quality checks, prior to loading the data into the EDS solution	This requirement implies a separate operation of a data store/data lake. Is the intent of this requirement that the vendor create a separate data store to meet this requirement? Does the SI system also have an ODS that could be used for this requirement?	The SI will not have an ODS available for EDS use. The EDS must be self-contained in order to meet this requirement.	
R2-06	36	Table II-7: Architecture – Tools and Capabilities Requirements - pg. 36 - ID 5074	The Contractor shall provide a solution with consistent, integrated, on-line help capability for all features of the solution. The help feature must explain the underlying healthcare analytic methodologies and clinical authorities or research on which they are based (e.g., Quality of care reports must display the source of the standards for measurement, including the date last updated).	Should these help queries be access-controlled? (a) Will there be a need to limit individuals without proper authority to view underlying healthcare analytic methodologies and clinical authorities or research on which they are based? (b) Is there a preference to store this information in a document repository and link to those using role-based security.	Yes. Online help should be limited to those given access and storing options are considered part of the Vendor's solution.	

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R2-07	49	RFP Question #4114	The Contractor shall work with the Agency to transition data from the Agency's Data Lake into the EDS.	Are analytics cubes part of the transition to the EDS? If so, please identify which analytics cubes are currently used.	The Data Lake does not currently contain analytics cubes.	
R2-08	49	Table II-12: Data Integration and Management – Data Integration Requirements, Item 4114	The Contractor shall work with the Agency to transition data from the Agency's Data Lake into the EDS.	Please provide volumetrics and data sources for the current Agency Data Lake.	PL20_MMIS Stats has been updated and replaced. Refer to Amendment 3, Item 15 and PL20_FY2022 MMIS Stats & PL26_AMA Data Lake Totals.	A-3, #15
R2-09	50	Table II-13: Data Integration and Management – Data Management Requirements - ID 4067	The Contractor shall provide a system that retains a minimum of 120 months of claims data (including pharmacy) to support reporting, including complete reference, provider, recipient, and Agency-defined claims extract data.	Please provide estimated data volumes for the 120 months of data required for retention. (a) Please clarify if data retention is for a rolling 120 months or 84 months (7 years). (b) Please confirm if data will be purged after the required retention period.	PL20_MMIS Stats has been updated and replaced. Please see Amendment 3, Item 15 and refer to requirement ID 4073 for data archiving process.	A-3, #15
R2-010	50	Table II-13: Data Integration and Management – Data Management Requirements, Item 4078	The Contractor shall provide a solution that includes the functionality to consolidate data from multiple sources, match and deduplicate data, and store derived translation independently in formats approved by the Agency	Please provide the expectations for the data matching part of this requirement. Is the expectation that there be an identity resolution conducted (for example, master person indexing)?	The expectation is that Vendor will address this Master Data Management requirement within the context of their proposed solution.	
R2-011	51	Table II-13: Data Integration and Management – Data Management Requirements, Item 4086	The Contractor shall establish and maintain a comprehensive set of data governance and quality processes (monitor, correct, and report) for the enterprise data warehousing, analytics, and reporting solution. The data governance and quality processes shall be based on the requirements of the Medicaid Enterprise Data Governance Framework and this procurement	Is the Medicaid Enterprise Data Governance Framework referenced in this requirement provided by the State's Data Governance Office or is it a CMS Framework? If it is a CMS Framework, please provide a link or soft copy of this framework.	Both. The proposed solution should address these process requirements in accordance with a best practices approach.	
R2-012	56	4. Data Analytics and Reporting (DAR)/MARS Requirements Table II-16: DAR – Tools and Capabilities – Analytical Tools and Capabilities Requirements, Item 4133	The Contractor shall provide a solution with the capability to perform wild card searches within set parameters as requested and agreed upon by the Agency	Queries over data sets can use wildcard characters to find field-specific data (for example, procedure codes). Please provide additional wildcards that you would expect to use as parameters.	The Agency expects the solution to contain this functionality in accordance with industry best practices. Wildcard examples include, but are not limited to, procedure code searches allow for searches on descriptions using the options of "sounds like", "begins with" and/or "contains."	
R2-013	114	6. Certification Management	The Agency views Federal certification as a collaborative and cooperative process between all vested internal and external stakeholders and partners. This partnership between all stakeholders will work to ensure that the EDS solution and business support responsibilities comply with Federal guidance, conditions, and standards required of all states.	Does the State have a Draft AL EDS SMC Intake Form?	No, the standard CMS SMC Intake form will be used.	

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R2-014	138	Appendix H (Sample KP Resume)	By submitting this data sheet to Alabama Medicaid Agency, the Candidate and Vendor certify that, to the best of their knowledge and belief, all of the information on and attached to this data sheet is true, correct, complete, and made in good faith. The candidate further authorizes the release of all relevant prior employment, military service, academic/school, and criminal records. False or fraudulent information on or attached to this data sheet may be grounds for disqualifying a candidate or firing a candidate once work has begun. Any information provided to Alabama Medicaid Agency may be investigated	Please specify what information you are looking for related to military service. What are your judication standards	Information that is included in a standard background check will be made available to the Agency.	
R2-015	139	Table II-46: Testing Management – Testing Management Requirements	The Contractor shall perform and/or support testing throughout the project. Testing shall address the following, including, but not limited to: a. Unit Testing b. System Testing c. Integration Testing d. Interface Testing e. Performance Testing f. Regression Testing g. User Acceptance Testing (UAT) h. Operational Readiness Review (ORR) i. Security Testing	Will the contractor be responsible for defining and executing the User Acceptance Test Cases?	No. The Agency will be responsible for User Acceptance Testing. The EDS Contractor shall be responsible to support the UAT effort.	
R2-016	147	RFP Section 12.b	Contractual funding equivalent to 8,400 hours (calculated at a fixed annual rate) will be reserved, allocated, and available for use by the EDS Contractor each 12-month contractual period for system modifications. The usage of these funds is not guaranteed and is subject to Agency review and approval. The Contractor shall provide a Maintenance and Modification Pool of hours of 700 hours/month. Hours that are not used at the end of the month shall roll over to the next month. Each year, on the month of Contract start, the monthly pool of hours shall increase by 10%	Please confirm if the maintenance and modification hours start at the beginning of Contract Year 4 (beginning of the Operations and Maintenance Phase) or the start of Contract Year 1 (beginning of DDI).	The Maintenance and Modification hours are to be used during the Operations years of the contract, starting in Year 4.	
R2-017	172	N. Proposal Structure, Appendix A. Proposal Compliance Checklist	2. Provide a description of the Vendor's organization, including: A list of all similar projects the Vendor has completed within the last three years.	In Section N. Proposal Structure, the Offeror details submission requirements for Tab 8 - Corporate Background, Experience, and Personnel. In response to #2.c of Tab 8, the Vendor is required to provide a list of similar projects completed within the last three years. Should project experience date back three years as listed for Tab 8 or five years as listed in Appendix A. Proposal Compliance Checklist, #23?	The last 3 years as specified in Section N of the RFP.	


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R2-018	210	Appendix C, Pricing	Vendors must enter in the Pricing Schedule, their firm fixed prices and rates representing the fixed, not estimated, prices and rates that the Vendor will charge to complete this project according to the requirements and parameters of the schedules	The RFP indicates Firm, Fixed Price in several locations, although SaaS models are typically consumption-based. What volume assumptions should bidders make across the 8- year term to guide our pricing?	PL20_MMIS Stats has been updated and replaced. Please see PL20_MMIS Stats and PL26_AMA Data Lake Totals.	A-3, #15
R2-019	N/A	Data Lake Medicare Data Input TBD Agency Data Lake	These files are listed in the Data Source file from the Procurement Library	Please provide file formats and integration protocols of the following data files as will be sourced from the agency data lake: Data Lake Clinical Laboratory Data Input TBD Agency Data Lake Data Lake Medicare Data Input TBD Agency Data Lake	The Vendor's proposal should address their capability to meet this requirement within their context of their proposed solution for various standard file types and integration protocols.	
R2-020	N/A	2.4_2023-EDS 01_AMMP_Tools_3-21-23	The Medicaid Data Governance Team will use this tool for data management and stewardship. It will allow the enterprise to find meaning in data and improve business decisions. Business users and IT will collaborate to form a data-driven culture using Collibra.	Can the State please describe which Collibra modules will be used? Are licenses extended to the EDS vendor, and if so, how many licenses are available for environmental use (for example, Dev, SIT, UAT, Production)?	Collibra is the Agency's Enterprise Data Governance tool. The EDS vendor is not expected to purchase Collibra licenses. Access to Collibra is determined by business need and use as approved by the Agency.	
R2-021	N/A	Data Governance Office Document	N/A	In reviewing the DGO and SI RFP, it is not clear on the provision of a Master Person, provider, and organization indexing/identity resolution capability. Given the disparate data sources, including the potential for clinical data, it is important that the data be processed through a data identity resolution solution (MPI/MOI). Please provide the solution that is available from the Systems Integrator or other system to meet this capability.	The expectation is that the Vendor will address this Master Data Management requirement within the context of their proposed solution.	

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R2-022	N/A	RRM Instructions tab	Column J Y - The functionality has been security tested based on NIST 800- 53 Rev 4. NOTE: The "Y" value can be applied to Hosting and Environment requirements when the security testing that indicates that the solution is Federal Risk and Authorization Management Program (FedRAMP) Compliant, has a FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4 at a "moderate" system risk assessment designation.	Will the State consider modifying the RFP to require compliance with Rev 5 of NIST 800-53? If not, will you accept later revisions than Rev 4	The Agency will accept NIST 800-53 Rev 4 and greater (to include Rev 5).	
R2-023	N/A	I. 14. b. 1	b. Authorization Package The EDS Contractor should understand there is an Authorization Process (PM-10) for all Medicaid Systems and services, as part of the Information Security Program Management Policy. This process incorporates all applicable laws, Executive Orders, directives, regulations, policies, standards, and guidelines off of the requirements specified by the following sources: 1. Internal Revenue Service (IRS) Publication 1075 2. Social Security Administration (SSA) Technical Systems Security Requirements (TSSR) 3. Center for Medicare & Medicaid Services (CMS) Acceptable Risk Safeguards 4. Health Insurance Portability and Accountability Act (HIPAA) Security Rule	Given that FTI data is not in scope, please explain why MARS-E and Pub 1075 and SSA certification packages are required, as these assessments may be additional cost and potentially not required. Will the State consider making this requirement optional versus mandatory?	The Alabama Medicaid Enterprise Security Policy (v1.4+) is a superset of security policies that include compliance requirements from CMS, IRS, & SSA. Each control in the policy designates specific requirements that only applies in situations where FTI, and/or ePHI, and/or SSA data is present. If FTI is not in scope, then the FTI portion of a security control would be N/A for the vendor, but the rest of the control's policy would still apply.	
R2-024	N/A	Table II-18 DAR Reporting Requirements	No RFP Requirements - Requirements regarding BCBS and DPH inputs to the T-MSIS process are not present in the RRM	The current T-MSIS solution includes feeds from BCBS and DPH for T-MSIS data. We noticed that these files are listed as inputs for the EDS. Please confirm that the proposed T-MSIS solution must integrate these additional files.	Confirmed. Activities include merging data from the AMMIS, CPMS, and external data sources. Please see Amendment 1, Item 4 for updates to requirement 4185.	
R2-025	N/A	Requirement #4218	The Contractor shall provide a solution that allows the Agency to specify the control criteria used for the profiling process	Can the State please explain "control criteria" within the context of the Alabama Program Integrity requirements?	Please reference RFP Section II.H.2 - Scope of Work, Program Integrity/SURS - Program Integrity/SURS Reporting for narrative content describing the control criteria.	

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R2-026	N/A	Requirement #4142, RFP Section II.G.4	The Contractor shall provide a solution that includes the tools and methods that support and enable the clinical analysis of risk scores and episodes, including, but not limited to, Adjusted Clinical Groups (ACG), Episode Treatment Group (ETG), and Episode Risk Group (ERG) to specific datasets.	Is the State open to solutions (or one solution that meets all of these requirements) that are not specific to a particular vendor (for example, ACG is owned by John Hopkins, while ETG and ERG are owned by Optum)?	The vendor's proposal should meet all requirements as laid out in the RFP. Contractor will be responsible to fulfill all requirements and contract terms through their proposed solution and all proposed elements and sub-contractors.	
R2-027	N/A	Reference SUR Tab "Case Tracking" reports	"EDS Interchange Reports" (SUR Tab)	Please confirm that Program Integrity Case Tracking functionality is not in scope for the RFP. If in scope, can you clarify the specific requirements?	Confirmed, PI Case Tracking is not in scope.	
R2-028	N/A	Table II-41: Key Personnel – Technical Manager Table II-42: Key Personnel – Data Manager	6+ years of experience as a Technical Manager (Technical Manager of datacenter or infrastructure type project) • 6+ years of experience as a Data Manager (manager of datacenter or infrastructure type project)	The qualifications for the Technical Manager and Data Manager list the need for six years with data center or infrastructure type projects. Can a resource qualify with six years of suitable experience in the role without data center or infrastructure type projects?	No, the qualifications listed are required.	
R2-029	N/A	https://medicaid.alabama.gov/documents/2.0_Newsroom/2.4_Procurement/2.4_Active_Procurements/2.4_2023-EDS_01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx	https://medicaid.alabama.gov/documents/2.0_Newsroom/2.4_Procurement/2.4_Active_Procurements/2.4_2023-EDS_01_Combined_EDS_Data_Sources_Reports_Queries_3-21-23.xlsx	Can the State provide examples of reports that are currently produced by the Informatics team? These reports are listed in the bidder's library. Please confirm that all of these reports are in scope and to be recreated by the EDS vendor DDI team	Please refer to updated requirement ID 4154. See Amendment 3, Item 3 for clarification. Please refer to PL22_EDS Interchange Reports.	A-3, #3
R2-030	N/A	RFP Section F, Amendment 1, Item #3 (pg. 2)	Added Question 32: Describe your approach to acquiring and maintaining all necessary data licensing agreements to implement and operate a federally certified and compliant solution	Per Amendment 1, Question 32 was added in Section F. Do we begin renumbering the questions that follow it so that there are not two questions labeled #32?	Please see Amendment 3, Item 8 for updated numbering.	A-3, #8
R2-031	N/A	Amendment 1, Items #21 and 22 (pages 22-23)	RFP Table Numbers: (Original RFP) Table II-52: Training Requirements Table II-53: Training Deliverables Table II-54: Security and Compliance Requirements Amendment 1, Items #21 and 22 (pages 22-23): Table II-55: Training Requirements Table II-57: Security and Compliance Requirements	Please clarify the table numbers for Training Requirements and Security and Compliance Requirements. Per the amendment, table numbers were changed; however, the table numbers do not correlate with the table numbers in the RFP	The table numbers in the RFP were not changed. The references to the corresponding tables in the reference text was updated in Amendment 1, Items 21 & 22.	

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R2-032	N/A	2.4_2023-EDS 01_EDS_Appendix C_Pricing_Schedule_5-9-23	2.4_2023-EDS-01_EDS_Appendix C_Pricing_Schedule_5-9-23	On Schedule A of the Pricing Sheet, row 96, Federal Certification is slated for Yr 4. This is causing this line item to be excluded from the Total Price because rows 21, 22, and 23 do not pull in any Yr 4 prices.	Please see Amendment 3, Item 1 for updated pricing schedule.	A-3, #1
R2-033	168	M. E-Verify Memorandum of Understanding	M. E-Verify Memorandum of Understanding The proposal response must include an E-Verify Memorandum of Understanding with the Department of Homeland Security	Please clarify which tab should include the signed e-Verify Memo	The signed e-Verify memo should be included in Tab 4 - Transmittal Letter. Please see Amendment 3, Item 6.	A-3, #6
R2-034	4	Section C. Mandatory Pre-Proposal Conference	...The conference will be recorded both digitally and through stenographer services. Roll will be taken during the conference. A proposal submitted by a Vendor that failed to both register for the conference and attend the mandatory conference, in person, as required by the Agency, will be deemed non-responsive, and the proposal will be rejected.	Please provide a list of the in-person attendees at the Bidder's Conference	The list will be shared with the conference attendees only.	
R2-035	38	b. Key Performance Indicator – Equipment	Key Performance Indicator- Equipment	Please remove the requirement for Equipment – contractor is not bidding hardware.	Per the EDS RFP, the EDS Contractor shall provide in the Service Level Agreement Plan how they will follow their best practices and tools for providing the EDS solution. Unless otherwise noted, a threshold of 100% to SLAs and KPIs is expected. This KPI stands as written and will be measured as is necessary and/or applicable.	
R2-036	173	Tab 8 Corp Background, Tab 9 References	4. Furnish three references for projects of similar size and scope, Tab 9 is Appendix G Corporate Reference Worksheet	Please clarify if references should be provided in Tab 8 or Tab 9.	Corporate References should be provided in Tab 9.	
R2-037	N/A	N/A	Amendment 1	Please clarify which tab should include the business licenses required in Amendment 1	This should be included in Tab 4 - Transmittal Letter. Please see Amendment 3, Item 6 for instructions.	A-3, #6
R2-038	8	Appendix F		In Appendix F, historical Program Statistics, Section 5.6.8 DSS information 2021, the document states the total estimate size for EDS data from the MMIS is 500TB. Please clarify if 500TB is correct.	PL20_MMIS Stats has been updated and replaced. Please see PL20_MMIS Stats.	
R2-039	N/A	N/A	N/A	Does the state have a Master Patient Index (MPI) or should the EDS vendor include this capability in their bid?	The MPI is not a requirement of the EDS RFP.	

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R2-040	1	AMA Enterprise Software List	N/A	It is our understanding that the state is contracted with Collibra for Data Governance. Will the vendor be allowed to use the existing licenses to support the EDS Data Governance?	Collibra is the Agency's Enterprise Data Governance tool. The EDS vendor is not expected to purchase a Collibra licenses. Access to Collibra is determined by business need and use as approved by the Agency.	
R2-041	168	N. Proposal Format	Each proposal must be prepared on standard 8 ½" x 11" paper, using a font no smaller than 11-point with 1" margins, and must be bound.	The RFP requires Bidders to respond using 11-point font. May Bidders use a smaller, still readable font for each of the following: a) headers and footers b) requirement text	No. Proposals must use no smaller than 11-point font except as described in R2-054 below.	
R2-042	173	j. Tab 10 – Additional Attachments	The proposal response for this tab does not have a page count requirement or limitation, and should include: Financial Statements	Given the length of our audited financial statements (more than 200 pages), can Bidders provide these documents in electronic format only or via link?	The Agency requires a hard copy. Please see RFP Section VI: Submission Requirements, Subsection T - Copies Required.	
R2-043	174	S. Submission of Proposals	Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to RFP Number: 2022-EDS-01.	Please confirm the RFP Number should be 2023-EDS-01 to match the year 2023 on the RFP cover page?	Confirmed. Please see Amendment 3, Item 13.	A-3, #14
R2-044	174	T. Copies Required	Vendors must submit the following in response to this RFP: 1. One (1) original Proposal with original signatures in ink, in a three-ring binder. Tab 6 – Scope of Work and Narrative Response shall be printed single-sided. Vender must identify the original hard copy clearly on the outside of the proposal. See Section VI.N – Submission Requirements – Proposal Structure. 2. Three (3) additional hard copies (of the original proposal) in binder form.	In the interest of sustainability, please consider a change of delivery requirements from hard copy to an all-electronic submission via email or Portal upload. If not possible, we recommend 1 original in print with multiple USBs.	No. Please see RFP Section VI: Submission Requirements, Subsection T - Copies Required.	
R2-045	174	T. Copies Required	N/A	Can we use electronic signatures for the resumes and pricing sheet?	No. Signatures must be in ink. Please see RFP Section VI: Submission Requirements, Subsection T - Copies Required.	
R2-046	N/A	N/A	N/A	Can the State please provide an amended RFP that includes all amendments issued as a result of the 1st and 2nd round responses ?	This will be provided to the selected vendor during contract discovery.	

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R2-047	234	Appendix H: Key Personnel Resume Sheet	By submitting this data sheet to Alabama Medicaid Agency, the Candidate and Vendor certify that both parties understand the entire scope of requirements for this position as defined in the RFP and the Candidate agrees to be submitted for consideration exclusively by this Vendor. Any candidate that is submitted by more than one Vendor for a line item will be considered disqualified. Candidate Data Sheets must be signed below by the Vendor.	The Sample Key Personnel Resume Sheets contain a certification at the end for both the Candidate and the Vendor, but there is no signature line for the Candidate. If the State is seeking specific certifications from the Candidate, we request that it amend the form to include a signature line for the Candidate.	Vendor certification and signature is required. Candidate signature is not required.	
R2-048	234	Appendix H: Key Personnel Resume Sheet	By submitting this data sheet to Alabama Medicaid Agency, the Candidate and Vendor certify that, to the best of their knowledge and belief, all of the information on and attached to this data sheet is true, correct, complete, and made in good faith. The candidate further authorizes the release of all relevant prior employment, military service, academic/school, and criminal records. False or fraudulent information on or attached to this data sheet may be grounds for disqualifying a candidate or firing a candidate once work has begun. Any information provided to Alabama Medicaid Agency may be investigated.	Will the State consider revising the Key Personnel Resume Sheet to delete the following onerous terms which could unfairly restrict competition by limiting the pool of qualified candidates: By submitting this data sheet to Alabama Medicaid Agency, the Candidate and Vendor certify that, to the best of their knowledge and belief, all of the information on and attached to this data sheet is true, correct, complete, and made in good faith. The candidate further authorizes the release of all relevant prior employment, military service, academic/school, and criminal records. False or fraudulent information on or attached to this data sheet may be grounds for disqualifying a candidate or firing a candidate once work has begun. Any information provided to Alabama Medicaid Agency may be investigated.	All candidates will be subject to background checks upon contract start per Agency policy. Such records will be made available at that time.	
R2-049	60	PL08_2.4_2023-EDS-01_AMMP_Plans_Guides_Templates, Section 3.29 PMO-2-q-02	Integrated Master Schedule Template. The MES PMO has developed an MES Schedule Template that each module will use for their DDI. The MES PMO will provide the Module contractor with the template.	Can the State provide a copy of the PMO-2-q-02: Integrated Master Schedule Template?	Yes. This has been added to the Procurement Library. Please see Amendment 3, Item 15.	A-3, #15

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R2-050	3, 10	Table B-I-1: Schedule of Events / I. Background	Contractor Begins Work / Start Date 5/1/24. The projected contract execution date is August 1, 2024.	For purposes of responding to this RFP, which date is the correct Contractor Begins Work / Start Date? 5/1/24 or 8/1/24? If contract date is 8/1/24, will the contract length still be a total of 8 years?	The contract start date is 5/1/24. Please see Amendment 1, Item 8. The contract will be let for a total of 8 years.	
R2-051	186	Conditions, NN. Software and Ownership, Subpart 2. "Solution Transferability"	2. Solution Transferability The Contractor shall, upon termination of contract, ensure associated licenses with ownership are transferred to the Agency. If and to the extent that Contractor may, under applicable law, be entitled to claim any ownership interest in the Work Product, Contractor hereby irrevocably transfers, grants, conveys, assigns, and relinquishes exclusively to the State any and all rights, title, and interest it now has or may hereafter acquire in and to the Work Product under patent, copyright, trade secret, and trademark law in perpetuity or for the longest period otherwise permitted by law. If any moral rights are created, Contractor waives such rights in the Work Product. Contractor further agrees as to the Work Product to assist the State in every reasonable way to obtain and, from time to time, enforce patents, copyrights, trade secrets, and other rights and protection relating to the Work Product, and to that end, Contractor and its employees shall execute all documents for use in applying for and obtaining such patents, copyrights, and other rights and protection, and in protecting trade secrets, with respect to such Work Product, as the State may reasonably request, together with any assignments thereof to the State or entities designated by the State.	Will the State please clarify in the RFP that the Contractor's obligation to transfer a perpetual license to the State is limited to IP embedded in Work Product since the Contractor will not have the right to grant perpetual licenses to third party licenses?	Yes.	

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R2-052	N/A	N/A	N/A	The term "Work Product" does not appear to be defined in the RFP. Will the State add a definition of "Work Product" (consistent with federal regulations)?	Work product is defined as any output of a project created by the vendor due, in whole or in part, to its contractual relationship with the Agency. This includes, but is not limited to, tangible items such as deliverables required under the RFP and intangible items such as presentations, applications, databases, data, intellectual property, or any other items, whether tangible or not, which is created by the contractor during the contracting period to carry out the contract. Please see Amendment 3, Item 18.	A-3, #18
R2-053	182	VIII. General Terms and Conditions, CC. Inspection of Records	N/A	Will the State agree to amend the RFP to carve out Vendor's proprietary cost and pricing information from this section?	No.	
R2-054	169	N. Proposal Format	Each proposal must be prepared on standard 8 ½" x 11" paper, using a font no smaller than 11-point with 1" margins, and must be bound. The Agency will only allow the following exceptions: • Graphics and tables may contain font no smaller than 8-point	Will the State allow the Project Schedule to use a font no smaller than 8-point?	Appendices including the Project Schedule may use font no smaller than 8-point. See RFP Section VI. - Submission Requirements, Sub-section N: Proposal Format.	
R2-055	232	Appendix F	Procurement Library	We cannot find PL_09 Technical Reference Architecture and PL_10 AMMP Roadmap in the procurement library. Can the State please provide these documents?	Procurement Library items have been updated and re-posted. Please see Amendment 3, Item 15.	A-3, #15
R2-056	Appendix C Pricing Schedule	Appendix C Pricing Schedule	Appendix C Pricing Schedule	If a Contractor proposes a DDI period of less than 3 years (i.e., 2 years or less to complete DDI within the base 2 year term of the contract), will the contract still be 8 years? And if so how should a Contractor include a 6th or even 7th year of operations on the Appendix C?	The contract will be for a total of 8 years regardless of DDI time. Please use the pricing schedule for M&O Costs for all years proposed. Please refer to Amendment 2 for updated contract terms.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP) Question Log/Worksheet						
Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-057		EE. Payment	Contractor shall submit a detailed invoice to Medicaid for compensation for the deliverable and/or work performed monthly. The invoice will be based on the amounts submitted in Appendix C: Pricing. Each monthly invoice shall have a cover letter/memo addressed to the Project Director. Medicaid Enterprise System (MES) Office printed on the EDS Contractor's company letterhead. The invoice shall contain line items for each tab in the Appendix C: Pricing that is applicable for the invoice date submitted. Payments to Contractor shall be dependent upon successful completion and acceptance of described work and delivery of required documentation. The Agency will not reimburse the Contractor until (a) the Project Director has approved the invoice; and (b) the Agency has reviewed and approved all deliverables covered by the invoice.	In response to question RI-050, the Agency referred to Appendix C to find the net payment terms of the contract. This information does not appear in Appendix C. Would the State accept net 30 payment terms?	Please see RFP Section VIII - General Terms and Conditions, Subsection EE - Payment for information on payment terms.	
R2-058	Appendix C Pricing Schedule	Appendix C Pricing Schedule	Appendix C Pricing Schedule	Can the contractor's O&M price be adjusted annually for inflation?	Costs for all contract years should be included in the cost proposal in a firm, fixed bid.	
R2-059	Appendix C Pricing Schedule	Appendix C Pricing Schedule	Appendix C Pricing Schedule	In Pricing Schedule C, in Sched B Deliverables Price, cell E83 for Federal Certification is left out of the total price translated to tab Sched A. Please provide a corrected Pricing Schedule.	Please see Amendment 3, Item 1 for updated pricing schedule.	A-3, #1

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-060	157	Req 4648	3. Facilitating internal and external Security Control Assessment	Is the Contractor responsible for paying for any third-party audits in addition to the infrastructure compliance activities provided by cloud hosting vendors? i.e., SOC 1 Type 2 or SOC 2, Type 2	The Alabama Medicaid Agency's internal 3rd party assessor will conduct the assessment of the contractor-submitted and completed NIST 800-53 security controls (to include control implementation, assessment, and evidence) submitted by the contractor's ISSM via the Alabama Medicaid Agency's GRC management tool. The vendor is responsible for their own security control assessments such as vulnerability assessments, source code security reviews, documentation reviews, etc. The contractor may submit artifacts (such as security assessment reports) from third party providers if those providers' products or services are part of the contractor's solution and meet the control requirements.	
R2-061	115	6. a.	Inherent in these support activities, the EDS Contractor's certification expectations extend to comprehensive assistance with the successful completion of all Operational Readiness Reviews (ORR) and final Certification Reviews (CR) for the EDS module, according to the Agency's Integrated Master Schedule and continuing monthly submissions of required evidence, as requested by the Agency.	Is the Contractor responsible for paying for any required third-party assessments related to certification and biennial repetition?	There may be vendor costs associated with Penetration testing. The Agency does not anticipate costs associated with security audits performed by the Agency.	
R2-062	49	AL EDS - Section II. F.	The EDS solution will be capable of continuously adapting as integration standards evolve. As modularization within the AMMP continues, AMA expects the integration model to evolve and mature. Integration of internal data sources will take place in coordination with the AMMP System Integration Contractor. The EDS Contractor will be responsible for working with external data source entities to establish and maintain all external data integrations. A list of external data sources is available in the Procurement Library, PL21_ Combined EDS Data Sources Reports Queries.	Please provide an inventory of licensing for data that is required. For example, FDB or Medispan?	No. Please see PL21_ Combined Data Sources and Amendment 1, Items 2-4 for clarification.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-063	27	C.7. Deliverable Management	<p>The Vendor's proposal response must define a clear scope and requirements specific to a deliverable, including the acceptance criteria for the final deliverables.</p> <p>The Vendor's proposal response must include the following:</p> <ul style="list-style-type: none"> •Objective/purpose •Required scope/definition of the deliverable •Roles and responsibilities •Timeframe expectations •Delivery dependencies •Quality Management requirement •Acceptance criteria •Formatting or other special delivery needs •Sample Table of Contents 	Which Tab of the proposal should vendors include this information for the 60+ deliverables identified in Appendix D?	Please see Amendment 1, Item 16 for updated instructions on proposal response. Also, please see Amendment 3, Items 12 & 13 for clarification.	A-3, #12, 13
R2-064	27	C.7. Deliverable Management	<p>The Vendor's proposal response must define a clear scope and requirements specific to a deliverable, including the acceptance criteria for the final deliverables.</p> <p>The Vendor's proposal response must include the following:</p> <ul style="list-style-type: none"> •Objective/purpose •Required scope/definition of the deliverable •Roles and responsibilities •Timeframe expectations •Delivery dependencies •Quality Management requirement •Acceptance criteria •Formatting or other special delivery needs •Sample Table of Contents 	How will the State score the information that vendors provide for this requirement?	Please see Amendment 1, Item 16 for updated instructions on proposal response. Also, please see Amendment 3, Items 12 & 13 for clarification.	A-3, #12, 13

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP) Question Log/Worksheet						
Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-065	27	C.7. Deliverable Management	<p>The Vendor's proposal response must define a clear scope and requirements specific to a deliverable, including the acceptance criteria for the final deliverables.</p> <p>The Vendor's proposal response must include the following:</p> <ul style="list-style-type: none"> •Objective/purpose •Required scope/definition of the deliverable •Roles and responsibilities •Timeframe expectations •Delivery dependencies •Quality Management requirement •Acceptance criteria •Formatting or other special delivery needs •Sample Table of Contents 	For this requirement, should vendors include a draft Delivery Expectation Document (DED) with their proposal for each of the 60+ deliverables identified in RFP Appendix D?	Please see Amendment 1, Item 16 for updated instructions on proposal response. Also, please see Amendment 3, Items 12 & 13 for clarification.	A-3, #12, 13
R2-066	p. 186	NN. Software and Ownership.	"...all Work Products discovered, created, or developed under this contract shall, upon payment therefore according to the mutually agreed upon milestone payment schedule and fixed payments, thereafter be and remain the sole property of the State and its assignees, except as specifically set forth in writing and signed by both AMA and Contractor..."	Please define what is meant by "Work Product" in section NN.	Work product is defined as any output of a project created by the vendor due, in whole or in part, to its contractual relationship with the Agency. This includes, but is not limited to, tangible items such as deliverables required under the RFP and intangible items such as presentations, applications, databases, data, intellectual property, or any other items, whether tangible or not, which is created by the contractor during the contracting period to carry out the contract. Please see Amendment 3, Item 18.	A-3, #18
R2-067	p.188	OO. Limitation of Liability	This Limitation of Liability is only applicable to the damages between the Alabama Medicaid Agency and the Contractor.	Please identify all State Agencies to which the Contractor is expected to provide services or software other than the Alabama Medicaid Agency.	The Agency does not anticipate services or software to be provided to entities outside of Alabama Medicaid Agency.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-068	239	Appendix I: Service Level Agreements	See Appendix I: Service Level Agreements	The specific logging mechanisms necessary for SLAs and associated KPIs are dependent upon the system functionality and workflows ultimately leveraged by the Agency and are unique to an individual vendor's system. Please confirm that mutually agreed upon detailed metrics specific to the contracted system will be discussed with the apparent successful vendor as part of the State's procurement process prior to final award. While we are happy to provide SLAs and KPIs, they must be applicable to our system and, therefore, require discussion before being fully finalized and agreed upon.	SLAs and KPIs will be reviewed and agreed upon during contract discovery.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-069	6 and 27	Amendment 1: 2.4_2023-EDS-01_Questions&Answers_5_9_23, R1-025 and R1-115	<p>R1-025Q: Could the Agency clarify whether 1075 will be hosted? The work on security controls for 1075 is significant and the IRS SSR must be created separate from the SSP. Most Medicaid programs store little or no IRS sourced data and will typically filter it before sending it to their data warehouse.</p> <p>R1-025A: The Medicaid Enterprise Security Policy incorporates all applicable laws, Executive Orders, directives, regulations, policies, standards, and guidelines by defining its requirements based on the requirements specified by the following sources:</p> <ul style="list-style-type: none"> • Internal Revenue Service (IRS) Publication 1075 • Social Security Administration (SSA) Technical Systems Security Requirements (TSSR) • Center for Medicare & Medicaid Services (CMS) Acceptable Risk Safeguards (ARS) & Catalog of Minimum Acceptable Risk Security and Privacy Controls for Exchanges (MARS-E) • Health Insurance Portability and Accountability Act (HIPAA) Security Rule <p>R1-115Q: Please verify that no FTI data will be submitted and used with this RFP? Eligibility systems typically use FTI data but do not expose it directly to the EDS. Inclusions of FTI data will cause many vendors not to bid or increase costs significantly.</p> <p>R1-115A: FTI data is not in scope for this RFP</p>	<p>Please reconfirm that no FTI data will be submitted to vendors and used in the scope of this RFP and further clarify that IRS Publication 1075 does not apply. The Agency's response to R1 clarification questions R1-025 and R1-115 appear to be contradictory because IRS Pub 1075 details how FTI must be handled and would not be applicable if FTI data is not in scope.</p>	<p>Recipient data will be pulled from the MMIS. Eligibility information, including FTI, is not contained within the MMIS. The inclusion of FTI data is not anticipated for EDS.</p>	
R2-070	N/A	Entire RFP	N/A	<p>Will the Agency please provide a Tracked Changes or redlined version of the RFP that reflects all Amendment changes, including updated Table numbering?</p>	<p>This will be provided to the selected vendor at Contract discovery.</p>	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-071	11	II Scope of Work AND Appendix E, Requirements Response Matrix	N/A	If there are additional updates to Appendix E, Requirements Response Matrix, will the Agency please provide a list of the specific changes/additions/deletions in the Amendment?	Changes to requirements are listed by ID in each amendment.	
R2-072	N/A	Appendix C – Pricing Schedule	Sched A Total Evaluated Price	Schedule A Row 96 does not roll up to the “Total Firm and Fixed Price” table or the “Total Contract – Schedule B – Deliverables” table in Schedule A Rows 11 through 22. Will the Agency consider inserting an additional row beneath Schedule A Row 22 labeled “Total Deliverables – Year 4” that Row 96 may roll up into, which should then roll up into Schedule A Row 14 “Contract Total Contract Year 4”?	Please see Amendment 3, Item 1 for updated pricing schedule.	A-3, #1
R2-073	128-133	II.1.8.c, Key Personnel And Amendment 1, Item 18	c. Key Personnel	Amendment 1 moved responses to Table II-39, General Staffing Requirements and Table II-48, Lead Personnel to Tab 8, Corporate Background, Experience, and Personnel (additional items 8 and 9). Will the Agency please confirm that responses to Table II-40 through Table II-47 (Key Personnel) should also be addressed in Tab 8 (Item 7, Required Key Personnel)?	Confirmed.	
R2-074	N/A	R1-189 RRM requirement 6016	The bidder will be required to provide the learning management system.” As the Agency works to implement an Enterprise Learning Solution, the Contractor will be responsible and accountable for working collaboratively with the Agency to ensure tools, training assets and knowledge transfer processes managed by the contractor are modified to be compatible with the new Enterprise Learning Solution.	There appears to be a discrepancy between the RRM and the Q&A Round 1 answer regarding who is responsible for the Learning Management System applicable to the EDS services. RRM #6016 indicates the Agency is working to implement an Enterprise Learning Solution, and the EDS vendor must work with the Agency to ensure tools, process, etc. are compatible with the ultimate solution. However, Q&A Round 1 R1-189 indicates the EDS vendor must provide their own LMS. Please explain how these requirements work together or if there’s a discrepancy to be corrected	There is not a discrepancy. Each module vendor is responsible for a module-based learning solution. In addition, the vendor must ensure that the solution is compatible with the Agency enterprise leaning solution, which is not the same as each module-based learning solution.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-075	N/A	Procurement Library, 5.2 Appendix F – Historical Program Statistics (“2.4_2023-EDS 01_FY_2021_MMIS_Stats_5-9-23”)	Total estimated size for EDS data from the MMIS is 500TB”	Please help us reconcile the updated information on EDS data sizing provided in the PL document “2.4_2023-EDS 01_FY_202_MMIS_Stats_5-9-23”. The added text states, “Total estimated size for EDS data from the MMIS is 500TB”. However, the detail table above this new text sums to around 3.5TB. This is a large disparity; is the 500TB an error?	PL20_MMIS Stats has been updated and replaced. Please see Amendment 3, Item 15 and PL20_FY2022 MMIS Stats.	A-3, #15
R2-076	60	Table II-16: DAR – Tools and Capabilities – Analytical Tools and Capabilities Requirements; and RRM	Requirement 4142: “The Contractor shall provide a solution that includes the tools and methods that support and enable the clinical analysis of risk scores and episodes including, but not limited to, Adjusted Clinical Groups (ACG), Episode Treatment Group (ETG), and Episode RiskGroup (ERG) to specific datasets.”	For Appendix A, Proposal Compliance Checklist, will the Agency please indicate what bidders should enter in the “Proposal Reference” column for: • Vendor attended the Mandatory Pre-Proposal Conference • Vendor’s original proposal received on time at correct location • Vendor submitted the specified copies of proposal and in electronic format • 8. The Proposal is a complete and independent document	Vendors should include where in the proposal the required items reside in the proposal reference column. Completion of additional fields is not required; however, it is encouraged that the vendors leverage the checklist during proposal development.	
R2-077	125, 159	Section I, 8.a. Location of Work Performed and Section II.I.13 Training Management	“Services required of the SI Contractor for the AMMP may be performed onsite, remote or a combination of both.” and “The Agency will provide onsite facilities to conduct live in-person training commensurate with the approved Training and Knowledge Plan.”	Please confirm that Key Personnel will be able to collocate inside the Agency’s facilities during the Implementation and Operations phases	At this time the Agency does not plan to provide office space for key personnel during implementation and operations. The Agency offers temporary visitor workspace on a first-come, first-serve basis. The Agency has training space to accommodate up to 12 computers and 24 people for in-person training.	
R2-078	R1-174	Q&A Round 1	“The 3rd Party Security Assessor is staffed inside of the Agency ISO at no cost to the contractor.”	In response to R1-174 of the Questions and Answers response, dated 5/9/23, the Agency specified that a 3rd party assessor was available to contractors at no cost for security assessment. Does the scope of the 3rd party assessor include penetration testing?	The Medicaid ISO can perform very limited scope penetration testing (only if resources allow). CMS may require an independent penetration test to be performed. In such a case, the contractor would be responsible for costs associated with an independent penetration test assessment.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-079	3	Amendment 1, requirement 4114	"The Contractor shall work with the Agency to transition structured and unstructured data, including but not limited to, clinical data types such as HL7 and C-CDA, from the Agency's Data Lake into the EDS."	As clinical data is stored in the Data Lake, is it converted/standardized or is it stored as received? For example, are HL7 v3 documents stored in their pre-defined XML schemas and will be supplied to the EDS as XML?	All data in the Agency Data Lake is stored as received.	
R2-080	153-154	RFP Table II 53: ID4683 and Req. ID# 4764	Requirement #4764:"The Contractor shall collaborate with the OCM team to develop and submit a Training Plan, using the OCM Training Plan (OCM-2-e1) for Agency review and approval within three (3) months from start of contract. The Contractor shall update the Training Plan every six (6) months through the term of the contract." II.E.13.a:"The EDS Contractor shall collaborate with the Agency and PMO OCM team to develop and submit a Training and Knowledge Plan that provides the overall approach and methodology to develop and provide training across all stakeholder groups in the use and operation of the EDS Contractor's solution, subject o Agency review and approval	Please confirm that the "Training Plan" referenced in Requirement ID #4764 is the same as the "Training and Knowledge Plan" referenced throughout Section II.E.13.a.	Confirmed.	
R2-081	N/A	N/A	N/A	All vendors appreciate the importance of overall costs not only to the Agency, but ultimately to the members. Because the evaluation criteria for the cost proposals is weighted so heavily, having an overall budget target or range from the Agency would result in valuable, competitive responses. If available, will the Agency provide how much State funding has been approved to AMA for the EDS contract costs in the current fiscal year (SFY 22-23) and next fiscal year (SFY 23-24? If funding information is not available to vendors, will the Agency please provide guidance to the vendors?	No.	
R2-082	123	Table II-35: Certification Deliverables	Deliverable Master ID: CRT_01 "Initial delivery date column states 6 months prior to implementation."	CRT_01 Initial delivery date states 6 months prior to implementation. ORR consists of UAT test results as one type of evidence. The timing for UAT may not support completing this deliverable 6 months prior to implementation. Will the Agency consider revising the evidence initial delivery date to 3 months prior to the ORR date?	Yes. Please see Amendment 3, Item 10 for updated delivery date.	A-3, #10

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-083	123	Table II-35: Certification Deliverables	Deliverable Master ID: CRT_02 “Initial delivery date column states 6 months prior to implementation.”	CRT_02 Initial delivery date states 6 months prior to implementation. CR evidence consists of evidence in the production environment for a 6 month time period. The 6 months prior to implementation timing to complete this deliverable does not support the evidence needed. Will the Agency consider revising the initial delivery date to 3 months prior to the CR review date?	Yes. Please see Amendment 3, Item 10 for updated delivery date.	A-3, #10
R2-084	124	Table II-36: Certification Management – Certification Required Outcomes	Outcome ID: DSS/DW1 “The solution includes analytical and reporting capabilities to support key policy decision making.”	Please clarify that the outcome language for DSS/DW1 should read “The system supports various business processes’ reporting requirements.”	Confirmed, Please see Amendment 3, Item 9 for clarification.	A-3, #9
R2-085	Amendment 1, item 2	Amendment 1, item 2	The EDS solution will have the need to access industry standard proprietary health and drug data from the AMMIS. The EDS solution must secure necessary licensing to access and report on this data. The contractor will include such licensing as part of the solution.”	To ensure parity and fairness in costs for 3rd party reference data subscriptions, does the requirement that EDS vendors must establish separate reference-data licensing also apply to the current AMMIS vendor if they were to propose an EDS solution?	Yes, all associated licensing costs apply to all vendors.	
R2-086	65	II.G.4, Table II-18: DAR – Reporting Requirements, # 5309; RRM	“The Contractor shall work with the Legacy AMMIS Contractor to move report outputs stored as part of the Legacy AMMIS reporting system to the EDS Module document repository.”	Will the Agency please provide more information on the document repository system used by the Legacy AMMIS reporting system vendor? • What is the repository software used? • What is the total number of documents stored? • What are the formats of stored documents?	FEITH is the repository software which stores the documents. The total number of documents in the active file cabinets for the ENTIRE MMIS is 598,553,720. The documents are stored in a proprietary format.	
R2-087	RRM, Instructions and Legends tab	Column J, Security Tested	A “Yes” answer designates that “the functionality has been security tested based on NIST 800-53 Rev 4. NOTE: The “Y” value can be applied to Hosting and Environment requirements when the security testing that indicates that the solution is Federal Risk and Authorization Management Program (FedRAMP) Compliant, has a FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4 at a “moderate” system risk assessment designation	Per the RRM response template for the Security Tested response in column J, a Yes answer designates that “the functionality has been security tested based on NIST 800-53 Rev 4.” Does the Agency require that respondents state “Yes” for any technology on the FedRAMP marketplace or that has undergone a third party NIST audit only; or is it acceptable for respondents to answer “Yes” if any solution component is compliant with the scope and controls as defined by NIST 800-53 v4?	The contractor may only inherit the NIST 800-53 controls that the hosting environment provider states are “fully inherited with no customer responsibility”. Implementation and assessment of all other applicable NIST 800-53 controls related to the customer-developed solution are the responsibility of the customer.	

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-088	N/A	N/A	N/A - General	The awarded System Integrator vendor was set to be awarded based on an estimated award date of May 25th. Understanding the dependency of this award for vendor eligibility for the EDS, would the State consider extending the due date of the EDS RFP to account for the updated award date of the SI?	No. Proposals are due on August 3, 2023. Please refer to RFP Schedule of Events. Any Contractor, including any and all subcontractors, who has a current contractual engagement with the Agency for PMO Services, Testing Services, or SI Services is precluded from being <u>awarded</u> any module contract solution (e.g., CPMS, PM, MEVV), either as the prime contractor or a subcontractor.	
R2-089	165	V.B.1	EDS Experience – “The bidder has successfully achieved CMS certification in Program Integrity (PI)/Surveillance and Utilization (SUR), Decision Support Services (DSS), and Management and Administrative Reporting (MAR).”	<p>The experience requirements listed limit the pool of vendors eligible for bid. As defined by CMS, certification of a system and implementation occurs on a client-by-client basis. Meaning, that certification must be achieved for each certification of the tool or product implemented based on the defined and CMS outcomes and metrics of the State. Furthermore, the technology landscape has changed and having requirements for previously certified projects could result in a “legacy” platform and minimize competition within the procurement.</p> <p>As such, would the State consider removing the experience requirement that the “bidder has successfully achieved CMS certification in Program Integrity (PI)/Surveillance and Utilization Review (SUR), Decision Support Services (DSS), and Management and Administrative Reporting (MAR).”?</p>	No. Please see RFP Section V - Corporate Background and References, Item 1. Provide evidence that the Vendor possesses the qualifications required in this RFP. If a subcontractor is necessary, the Contractor must identify the percentage of work, as measured by the total Proposal price, to be performed by the subcontractor. All contractor and subcontractor employees must work in the continental United States.	
R2-090	N/A	N/A	N/A	What does Alabama Medicaid Agency estimate the total size of all data to be backloaded into the EDS solution?	The total data in our current MMIS is 17TB. Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-091	N/A	N/A	N/A	What does Alabama Medicaid Agency estimate the total peak incoming insert/update transactions per day?	Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-092	N/A	N/A	N/A	What does Alabama Medicaid Agency expect to be the average size of an incoming insert/update transaction	Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-093	N/A	N/A	N/A	What is the total patient population expected to be stored within the EDS solution?	Please see updated PL20_FY2022 MMIS Stats.	A-3, #15

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Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-094	N/A	N/A	N/A	Can Alabama Medicaid Agency provide an estimate of total size of patient records to be stored in the EDS solution?	Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-095	N/A	N/A	N/A	What estimates can the Alabama Medicaid Agency provide as far as patient growth year over year?	Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-096	8	5.68 Attachment 8	The total Estimated size for EDS data from the MMIS is stated as 500TB,	The total Estimated size for EDS data from the MMIS is stated as 500TB, how did you arrive at 500 TB? Is that the current storage of historical MMIS data? What type of Database is that data currently stored in or is it in flat files? Will the vendor be required to store the 500TB of data or will it be loaded into the new EDS? How will that data be accessed in the future, is there a connection or API to the current MMIS system.	The total data in our current MMIS is 17TB. Please see updated PL20_FY2022 MMIS Stats.	A-3, #15
R2-097	N/A	AMA Data Lake Totals Document	N/A	On document EDS-01_Data_Lake_Totals, it shows a total of about 245 GB of data. What is the format of that data and what data lake is it stored in? What does the second column of numbers represent?	The two columns demonstrate database size and unallocated space. The file formats will vary and are both structured and unstructured.	
R2-098	67	Master ID 4232	The Contractor shall provide a solution with the ability to integrate with and/or provide needed data to a third-party vendor's case management application to support the Agency in the case review processes.	Is the third-party vendor's solution referred to in this requirement the program integrity case management solution the State uses today? If so, what is that solution?	Yes, this refers to the current solution. Pondera is the solution.	
R2-099	1	AMA Data Lake Totals Table	Procurement Library, AMA Data Lake Totals; PL_26 AMA Data Lake Totals	The AMA Data Lake Totals have two columns of data. Can the State clarify what each column represents?	The two columns demonstrate database size and unallocated space. The file formats will vary and are both structured and unstructured.	
R2-100	185	VI.N.1.b. and Appendix A	The Proposal Response in this tab should ONLY contain a completed copy of Appendix A: Proposal Compliance Checklist	Appendix A: Proposal Compliance Checklist appears to be a scoring sheet for the RFP Coordinator. Are vendors required to complete the following fields: RFP Coordinator, Review Date, Checkboxes, and Proposal Reference?	No. The Compliance Checklist is provided as a reference tool for vendors. Completion of those fields is not required; however, it is encouraged the vendors leverage the checklist during proposal development.	

AMMP Enterprise Data Service (EDS) Request for Proposal (RFP) Question Log/Worksheet

Question / Comment #	Page #	Section #	Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X, #XX)
R2-101	32, 35	D. EDS Architecture Technical Architecture and Environments Tools and Capabilities For Unstructured Table II-7: Architecture – Tools and Capabilities Requirements	In addition, the EDS solution will have the ability to receive HealthLevel Seven (HL7) standard messages in both Clinical Document Architecture (CDA) and Fast Healthcare Interoperability Resources (FHIR), as well as bulk FHIR, and convert these to standardized data formats. For Unstructured The Contractor shall provide a solution with the capability to identify, extract, decompose, and format word patterns and phrases within free-form text (e.g., clinical and other notes).	To determine the appropriate sizing, please provide the estimated volume (Historical and Real time) for the following transactions: • HL7v2 messages like ADT (Admission, Discharge, Transfer) and LAB (Laboratory) messages, • CCDA (Consolidated Clinical Document Architecture) documents, • Unstructured data such as clinical notes and text, • FHIR (Fast Healthcare Interoperability Resources) transactions	The volume totals for CY 2022 are: 1. HL7 Messages: >4M 2. C-CDA Document: >11M 3. Unstructured: >1M 4. FHIR: TBD	
R2-102	32, 35	D. EDS Architecture Technical Architecture and Environments Tools and Capabilities For Unstructured Table II-7: Architecture – Tools and Capabilities requirements	In addition, the EDS solution will have the ability to receive HealthLevel Seven (HL7) standard messages in both Clinical Document Architecture (CDA) and Fast Healthcare Interoperability Resources (FHIR), as well as bulk FHIR, and convert these to standardized data formats. For Unstructured The Contractor shall provide a solution with the capability to identify, extract, decompose, and format word patterns and phrases within free-form text (e.g., clinical and other notes).	Please provide the channels to receive the following transactions: • HL7v2 messages • CCDA (Consolidated Clinical Document Architecture) documents • Unstructured data such as clinical notes and text • FHIR (Fast Healthcare Interoperability Resources) transactions	Regarding channels of receipt: At a minimum, AMA expects to leverage the capability of all appropriate, standardized industry interface channels for data transmission and receipt. These channels shall be identified and demonstrated in the Vendor's proposed solution..	
R2-103	187	IV.N.1.f. (Amendment 1) and VII.E.	Vendors MUST provide a Narrative Response to all Section II – Scope of Work Narrative Questions	Will the State clarify if any sub-sections outside of the Narrative Questions will be evaluated in Tab 6?	Please refer to RFP Section VII.E - Evaluation and Selection Process, Scoring, for EDS RFP Evaluation Scoring Breakdown.	
R2-104	Q&A 34; 187	Round 1 Q&A, #R1-141 and IV.N.1.f. (Amendment 1)	Q&A: Vendors must respond to the Narrative Questions. Please see Amendment 1, Item 16 for clarification. Amendment 1: This Tab must include narrative responses to all sub-sections within RFP Section II – Scope of Work and all section-specific narrative questions contained within this RFP; Amendment 1: Unless specified otherwise Vendors are required to contain their response to the ENTIRE Section II – Scope of Work within Tab 6	Based on Round 1 Q&A will the State explicitly confirm that Vendors are only required to respond to Narrative Questions in Tab 6 and should not respond to other subsections in the SOW (e.g., for C. Contract Startup, Vendors would not respond to sub-sections C.1-C.7, but only provide a response to sub-section C.8. Narrative Questions)?	Confirmed. Vendors must respond to all narrative questions in Section II - Scope of Work. Vendors may include additional information in their proposal if they choose, as long as the page limits are met. Please see Amendment 1, Item 16 for clarification.	

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R2-105	188	IV.N.1.f. (Amendment 1)	Identify and/or label any specific references to applicable requirements in line with the text (e.g., "REQ – XXXX")	Due to the page limit assigned to respond to 50+ narrative questions, will the State confirm Vendors may provide narrative responses to requirements in the RRM instead of Tab 6?	Confirmed.	
R2-106	3	B.	Schedule of Dates	Due to ambiguity of the SOW narrative response requirements, will the State consider extending the deadline to August 19, 2023, to allow Vendors time to adjust their response given answers won't be released until July 13th?	No. Proposals are due on August 3, 2023. Please refer to the RFP Schedule of Events.	
R2-107	138	II.1.8.c.	All Key Personnel shall be employed by the Contractor.	In order to provide Vendors access to a larger pool of local qualified candidates for this important project, will the State allow Vendors to propose certain key roles employed by subcontractors?	No. All Key Personnel must be employed by the Contractor. Please see RFP Section II - Scope of Work, Sub-section 1.8.c - Enterprise and General Services, General Staffing - Key Personnel	
R2-108	180	V.2.f.	A detailed breakdown of proposed staffing for this project, including names, education background, and resumes of all employees that will be assigned to this project	Will the State clarify if Vendors must submit resumes for all employees (e.g., Lead Personnel) using "Appendix H. Key Personnel Resume Template"?	Resumes are required for Key Personnel. Please see RFP Section II.1.8 - General Staffing	
R2-109	31	II. Scope of Work; D. EDS Architecture and Environments; b. Hosting	The EDS Contractor hosting solution shall support the Agency's vision of security requirements. At a minimum, the EDS Contractor must ensure all solution components and necessary environments comply with the security specifications as described in the Medicaid Enterprise Security Policy, which is based upon the Federal Office of Management and Budget (OMB) Circular A-130, National Institute for Standards and Technology (NIST) Federal Information Processing Standard (FIPS) 200, NIST Special Publication 800-53: Security and Privacy Controls for Federal Information Systems and Organizations, and other applicable NIST publications. Temporary access to the Medicaid Enterprise Security Policy will be granted to qualified Vendors for preparation of their response to this RFP.	We understand that NIST and other security requirements are there for the EDS. For the Help Desk function, do the telephony and ticketing system for the help desk need to follow the same NIST and other security requirements or can they follow a reduced set of security requirements?	Any COTS components included in the contractor's proposed solution that were not developed by the contractor, would still need to meet NIST / FIPS standards commensurate with a "Moderate" level system risk designation. The contractor can leverage security assessment information (certifications, etc.) provided by the COTS vendor to show compliance for those components.	

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R2-110	17	Project Roles and Responsibilities	B. 3. b. 1. Provide the EDS Contractor access to the appropriate enterprise systems; Agency network; Agency-hosted document repository; provider handbooks, policies, procedures, and other documentation; and AMMP project materials as deemed appropriate by the Agency to provide services under this Contract.	Can the Agency confirm that the Contractor is not responsible for providing nor paying for the network connection between the Contractor's cloud hosting provider and the Agency?	Access to the appropriate enterprise systems and resources referenced in section B.3.b.1 are Agency-hosted and controlled. It is not expected that the EDS Contractor will incur any costs to access the items identified in Section B.3.b.1; however, vendors should account for all expected and anticipated solution costs in their proposed solution.	
R2-111	N/A	Amemndment 1	Q-32 Describe your approach to acquiring and maintaining all necessary data licensing agreements to implement and operate a federally certified and compliant solution	Amendment 1 added a second Question 32. Would the State allow vendors to change the numbering of the two questions as follows? Q-32A Describe your approach to acquiring and maintaining all necessary data licensing agreements to implement and operate a federally certified and compliant solution. Q-32B Describe your Data Analytics and Reporting solution (e.g., number of pre-defined reports by category, ability to ad hoc, pre-defined dashboard reports, ability to perform analysis on the EDS platform rather than exporting data off the platform for analysis, etc.).	Please see Amendent 3, Item 8 for updated numbering.	A-3, #8
R2-112	12	Section 1. Overview of Alabama's Roadmap to AMMP	section 1. Overview of Alabama's Roadmap to AMMP	If the Contractor's proposed DDI period is less than 3 years, should the DDI period begin later than the anticipated 5/1/24 start date to align with the System Integrator's implementation?	The contract is for a total of 8 years regardless of proposed DDI timeframe. The anticipated start date is 5/1/24, as per the RFP Schedule of Events.	