

RFP # 2023-RM-01**Radiology and Cardiology Management Services (RM) RFP****Proposer Questions and Agency Answers****07/21/2023**

Question ID:	1
Date Question Asked:	07/03/23
Question:	What are the anticipated volumes for each type of request? What are the historical volumes for the past 3 years?
Section Number:	II. Scope of Work
RFP Page Number:	57
Agency Answer:	See Appendix D
Question ID:	2
Date Question Asked:	07/03/23
Question:	Has a cut-over date been set for vendor turnover?
Section Number:	Section B. Schedule of Events
RFP Page Number:	03
Agency Answer:	11/01/2023
Question ID:	3
Date Question Asked:	07/03/23
Question:	How many years of prior authorizations would be converted to the new system?
Section Number:	I. Prior Authorization Standards
RFP Page Number:	12
Agency Answer:	2 years
Question ID:	4
Date Question Asked:	07/03/23
Question:	Is FedRAMP compliance required from the hosting partner?
Section Number:	N. Operational Requirements
RFP Page Number:	14
Agency Answer:	Yes, FedRAMP is mandatory for contractor systems that store or process certain data.

Question ID:	5
Date Question Asked:	07/03/23
Question:	Does Alabama Medicaid require the use of commercially available medical necessity criteria by utilizing InterQual or CareWebQI?
Section Number:	I. Prior Authorization Standards
RFP Page Number:	12
Agency Answer:	It is not available currently. It is unknown which system will be compatible with Gainwell and the awarded contractor.
Question ID:	6
Date Question Asked:	07/03/23
Question:	Is a Provider facing Portal required?
Section Number:	N. Operational Requirements
RFP Page Number:	14
Agency Answer:	This is not applicable to the RFP
Question ID:	7
Date Question Asked:	07/03/23
Question:	Is single-sign on required for identity management of Alabama providers to access the auth portal?
Section Number:	N. Operational Requirements
RFP Page Number:	14-15
Agency Answer:	This is not applicable to the RFP.