

AMMP PM Request for Proposal (RFP)							
Question / Comment #	Page #	Section	RFP Text	Vendor Comment or Question	Agency Response	Amendment Reference (A-X; #XX)	
204	STAARS (page 7) and RFP (page 223)	STAARS Terms and Conditions, Section 31 and RFP.VI. E.	31. Exception to Terms and Conditions: Suppliers may place any qualifications, exceptions, conditions, reservations, limitations, or substitutions in their bid or proposal concerning the contract terms and conditions. and RFP VI. E: Any addition or exception to the terms and conditions are considered severed, null, and void and may result in the Vendor's proposal deemed non-responsive	The RFP STAARS contract document states that exceptions and supplemental terms are not allowed. However, the STAARS contract terms state exceptions and other supplemental terms can be considered. Please clarify if the STAARS contract terms allow supplemental terms and exceptions to be submitted with the RFP.	Exceptions to the terms and conditions laid out in this RFP are not permitted.		
205	STAARS page 8	STAARS Section 34.	34. Click Wrap: ... rather the terms and conditions, such as End User License Agreements, may only be accepted by inclusion in an agreement and signature by an authorized official of the State of Alabama	Please clarify the details regarding how third Party terms must be reviewed separately and "accepted by inclusion in an agreement." Does this mean that Third Party terms should be submitted with the RFP response, or are they to be submitted at a later time such as during contract negotiation?	Click Wrap terms need to be included in the Vendor's response.		
206	151-152	Table II-53: Lead Personnel	Table II-53: Lead Personnel	Are bidders required to submit resumes for the Lead Personnel listed in Table II-53, or are resumes only required at this time for the Key Personnel roles listed in Table II-46 through Table II-52?	See VI.N. Proposal format Tab 8. #8. See Amendment 2 Item #18 and 19	A-2 #18 -19	
207	83-85 and 87	2. Perform Provider Screening and 4. Enrollment of Providers for Other State Agencies	Table II-27: Provider Enrollment – Perform Provider Screening	Please provide a breakdown of the screening requirements by provider type, including those providers listed under Section 4. Enrollment of Providers for Other State Agencies. Please also include any associated statistics available by provider type.	Please see Amendment 2, Item 1 for revisions to PL 19 - FY2022 MMIS Stats, Attachment 8	A-2 #1	
208	85-87	3. Perform Provider Site Visit and 4. Enrollment of Providers for Other State Agencies	Table II-28: Provider Enrollment – Perform Provider Site Visit Requirements and Table II-29: Provider Enrollment – Enrollment of Providers for Other State Agencies Requirements	Please clarify if site visits are required for all provider types, including those listed under Section 4. Enrollment of Providers for Other State Agencies. Please also include any associated statistics available on the frequency of site visits and the number of site visits broken down by provider type, and any other details available.	Please see Amendment 2, Item 1 for revisions to PL 19 - FY2022 MMIS Stats, Attachment 8	A-2 #1	
209	110	4. Targeted Provider Enrollment Outreach	"The PM Services Contractor shall conduct provider outreach at conferences, professional meetings, and healthcare association meetings to promote providers understanding of Alabama Medicaid."	Is the PM Services Contractor responsible for hosting Continuing Medical Education (CME) events to maximize participation, or will attendance be mandated by the Agency? Are these events inclusive of all provider types, or limited to Medicaid providers specifically?	See Section II.K.4. The PM Services Contractor shall conduct provider outreach at conferences, professional meetings, and healthcare association meetings to promote providers understanding of Alabama Medicaid.		
210	220	V. Corporate Background and References	"Vendors must furnish a minimum of three (3) references, which includes at least one reference for each requirement listed below in Section V.B, utilizing the Appendix G – Corporate Reference Worksheet. A reference must be for a stand-alone Provider Enrollment and Revalidation solution experience of the Vendor."	Can bidders include a subcontractor reference as part of the three required references?	See Section V.B for requirements for Vendor references.		
211	226	d. Tab 5 - Pricing Schedule	"The pricing schedule must be complete, correct, each page printed, and each schedule signed (wet signature), and dated."	For the wet signature required on each page of the Pricing Schedule, please clarify if bidders should manually add a signature area at the bottom of each Excel tab, or if a separate document attesting to the completeness and correctness of the Pricing Schedule can be created on letterhead to accompany the Pricing Schedule submitted.	See Appendix C Pricing Schedule. At the bottom of each tab of the pricing schedule there is a signature line to be signed and dated.	A-2 #25	
212	8	N/A-File Name: 2.4_PL19_FY2022_MMIS_Stats_1-4-24	File: 2.4_PL19_FY2022_MMIS_Stats_1-4-24, Attachment 2 Provider Statistics	Please provide a detailed breakdown for the telephone and written inquiries listed in this file by month along with any additional data, including 2023 statistical data in addition to the 2022 data provided.	See PL19_FY2022 MMIS Stats attachment 2 for annual transactions. Data for 2023 is not available at this time.	A-2 #1	
213	9	N/A-File Name: 2.4_PL19_FY2022_MMIS_Stats_1-4-24	File: 2.4_PL19_FY2022_MMIS_Stats_1-4-24, Attachment 3 - Pro Medicaid Mail Activity	Page 9 of the PL19 file provides a breakdown of Provider Bulletins by mail, email, and fax. Please provide this same breakdown for all other items listed along with any new 2023 mail fulfillment data available.	See PL19_FY2022 MMIS Stats attachment 2 for annual transactions. Data for 2023 is not available at this time.	A-2 #1	