

5.2 APPENDIX F - HISTORICAL PROGRAM STATISTICS

5.6.1 Attachment 1 – Alabama Medicaid Adjudicated Claims Experience (line items)

Claims (without System Adjustments):

294,277 (number of claims that suspended at some point)/ 38,793,748 (total finalized) = 0.0076
or .76%

Systems Adjustments:

751,290 total system adjustments (suspended)/39,545,038 (total finalized) = 0.019 or 1.9%

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
Nursing Facility	340,913	328,392	354,691
Inpatient Hospital	208,970	211,263	178,791
Outpatient Hospital	5,199,158	6,364,248	5,855,543
Ambulatory Surgical	43,802	61,384	32,391
Home Health	238,190	261,383	224,307
Family Planning - Inst.	6,347	43	0
FP INST IP		27	892
FP INST OP		16,735	25,571
Inpatient Psych Hosp.	15,515	16,711	13,108
SA NET		7,555	448
FP - FQHC	19,479	28,313	16,075
Hospital - Other	348	200	622
Sterilization - Hosp.	8,422	1,694	0
STERILZ-HOSP IP		1,948	3,954
PBRHC	330,773	347,506	329,673
HIV/AIDS WAIVER	4,243	1,834	0
STERILZ-HOSP OP		2,201	1,706
ID WAIVER	191,296	200,954	333,506
Mental Health Services	2,032,041	2,012,672	1,787,229
ICF-MR Public	261		0
ICF-MR Private	813	450	456
TCM - MI (Mentally Ill)	104,497	114,928	72,222
Substance Abuse	135,260	261,756	255,357
E&D WVR DPH	141,027		0
E&D WVR-COA	200,227	322,940	1,562,146
MI NET		304,151	125,843
MHS/REHB-DHR	644,240	532,456	467,628
MHS/REHB-DYS	182,997	269,458	118,154

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
TCM - Adult PSI (Protected Services Individual)	7,083	8,656	15,376
TCM - MR Adults	105,564	86,274	80,121
Hospice	17,596	6,472	12,631
Preventive Health Education	1,821	1,007	0
Drugs	13,655,302	13,138,537	12,320,944
Family Planning Drugs	147,762	163,712	181,786
Homebound Waiver (HCBS)	16,350	14,671	33,277
Physicians	10,177,995	9,866,247	7,923,583
Dental	2,582,102	2,709,142	2,585,559
Optometrist	564,818	616,455	470,121
Eyeglasses	214,951	221,922	429,979
Lab	1,716,738	3,313,681	2,190,734
Free Standing Radiology	99,413	92,794	69,965
PROSTHETIC DEVICES	7,983	8,698	9,635
EPSDT	1,147,559	1,132,264	1,088,059
Hearing	11,817	15,588	13,153
State Lab	820,107	786,653	712,801
Family Planning - Physician	57,670	96,365	76,441
Family Planning - Clinic	106,766	117,376	66,748
Transportation	450,228	493,397	423,217
DME	966,931	911,890	756,284
Rural Health Clinics	350,954	331,868	503,358
Maternity Waiver/Care	36,334	41,930	1,140
FQHC	993,753	1,031,919	942,801
Private Duty Nursing	12,535	20,604	6,562
Other Practitioner	221,055	252,454	304,639
TCM - Handicapped Children	107,461	104,905	1,664
TCM - Foster Children	86,764	47,307	46,386
TCM - AIDS	7,868	10,277	12,835
Therapists	239,910	544,305	783,502
Medical - Other	400,806	458,491	238,307
HOSPICE RM & BOARD	9,343	20,715	19,884
TA WAIVER	6,553	5,541	8,963
EPSDT-OTHER	42,176	1	0
Nurse Midwife	2,467	2,040	4,349
Prenatal Clinics	6		0
FP - Preventive Health Education	259		0
Sterilizations - Physicians	8,019	6,060	4,947

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
Rehab	74	4	460
CRNA (Certified Registered Nurse Anesthetist)/Nurse Practitioner	1,002,854	1,647,392	2,251,411
Physician Lab & X-Ray	2,223,454	2,460,866	2,013,188
Renal Dialysis Centers	232,189	257,305	471,827
Family Planning - Lab	57,184	14,821	20,504
NON-DRUG PHARMACEUTICALS	243,010	239,549	351,011
CM-PATIENT FIRST	68,314	94,301	5
Children's Specialty Clinic	11,399	10,059	8,483
FP - PBRHC	3,197	4,328	2,287
Clinics - HD	1,520		654
FP – RHC	1,081	772	644
PCCM WAIVER		9	138
FP 1115 Waiver	826,979	789,285	443,601
FP 1115 Waiver Education	207,604	157,150	25
FP 1115 Waiver Drugs	235,261	67,203	38,251
LIVING AT HOME WAIVER	9,361	8,484	31,215
PLAN FIRST SCP		140,353	90,635
INPAT HOSP DYS		18	28
OUTPAT HOSP DYS	373	953	1,190
FP INST OP DYS		3	3
INPAT PSY HOSP DYS		22	32
PBRHC DYS	6	6	14
MENTL HEALTH DYS	990	481	673
SUBST ABUSE DYS	305	238	327
MHS/REHB-DHR DYS	330	279	32
MHS/REHB-DYS DYS	7,782	11,342	10,562
DRUGS DYS		2,226	2,962
FAM PLN DRUG DYS		42	42
PHYSICIANS DYS	777	716	1,253
DENTAL DYS	1,356	579	378
OPTOMETRIST DYS	144	64	90
EYEGLASSES DYS	57	30	84
LAB DYS	444	2,177	465
FREE STND RAD DYS	5	1	0
EPSDT DYS	231	237	187
STATE LAB DYS	78	83	40
FP PHYSICIAN DYS	1	18	8

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
FP CLINIC DYS	12	19	20
TRANSPORT DYS	13	81	137
DME DYS	2	2	5
RURL HLTH CL DYS	5	7	16
FQHC DYS	244	287	121
OTHER PRACTR DYS	3	67	77
TCM-HC CHILD DYS	343	477	0
TCM-FS CHILD DYS	21	15	1
THERAPISTS DYS		232	31
MEDICL-OTHER DYS	4	5	3
CRNA/NS PRAC DYS	34	251	308
PHY LAB XRAY DYS	217	268	271
FP-LAB DYS	7	1	13
NON-DRUG PHARMACEUT. DYS		9	36
FP1115 WVR DYS	3	18	0
FP1115 WVR DYS ED	6		0
FP1115 WVR DRG DYS		1	0
NH VENT	24	170	215
HOME HLTH-PATIENT FIRST	2,279		0
TELEMETRY MONITORING	4,907	13,857	13,749
INPAT HOSP CHP		1,544	4,515
OUTPAT HOSP CHP		141,664	396,035
AMB SURG CTR CHP		707	1,337
HOME HEALTH CHP		147	546
FP-INST IP CHP		1	27
FP-INST OP CHP		27	487
INPAT PSY HOSP CHP		519	882
SA NET CHP		27	15
FP-FQHC CHP		936	4,022
HOSP-OTHER CHP		2	35
PBRHC CHP		6,925	21,169
MENTL HEALTH CHP		35,953	73,037
TCM-MI CHP		84	289
SUBST ABUSE CHP		2,410	9,337
MI NET CHP		1,510	570
MHS/REHB-DHR CHP		4,859	8,610
MHS/REHB-DYS CHP		15,083	32,676
HOSPICE CHP		5	47

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
PREV HLTH ED CHP		13	0
DRUGS CHP		340,552	748,345
FAM PLN DRUG CHP		12,135	51,879
PHYSICIANS CHP		166,760	373,689
DENTAL CHP		240,635	550,218
OPTOMETRIST CHP		38,925	86,801
EYEGLASSES CHP		18,427	99,367
LAB CHP		43,632	182,368
FREE STND RAD CHP		221	891
EPSDT CHP		58,779	126,863
HEARING CHP		425	585
STATE LAB CHP		4,428	10,111
FP PHYSICIAN CHP		2,778	21,220
FP CLINIC CHP		5,939	13,123
TRANSPORT CHP		2,538	8,747
DME CHP		8,436	25,772
RURL HLTH CL CHP		10,748	47,203
MAT WVR-FOC CHP		239	0
FQHC CHP		23,047	63,731
OTHER PRACTR CHP		13,861	50,778
TCM-HC CHILD CHP		3,701	28
TCM-FS CHILD CHP		110	485
THERAPISTS CHP		37,500	151,310
MEDICL-OTHER CHP		2,439	9,202
REHAB EARLY INTERVENTION	20,655	36,775	79,703
CRNA/NS PRAC CHP		42,147	182,846
PHY LAB XRAY CHP		59,167	128,835
PACE	328	2,141	2,178
FP-LAB CHP		459	1,070
NON-DRUG PHARMACEUT. CHP		5,474	33,942
CHILD SPEC CL CHP		219	536
FP-PBRHC CHP		108	563
FP-RHC CHP		47	169
ACT Waiver	21	6,093	69,701
MEPD		4	0
RNL DIAL CTR CHP		355	25
TELEMETRY MONITORING CHP		10	42
REHAB EARLY INTERVENTION CHP		10	39

Invoice Category (Fund Code)	FY 2012	FY 2016	FY 2021
CM-PATIENT FIRST CHP		22	0
UNKNOWN OR NOT APPLICABLE	387		0
TOTALS	50,617,513	55,680,285	53,533,777

5.6.3 Attachment 3 – Provider Statistics FY 2021

- Active Providers - 95,844
- Provider Education via On-Site Visits – 1,930
- Provider Association Interaction - as needed through Medicaid meetings and association scheduled meetings
- Provider Manuals Update & Distribution - 4 distributions, posted to Medicaid website, no mailed copies
- Provider On-Site Workshops - 0 (COVID PHE)
- Provider Bulletin Preparation - 4
- Internal & Medicaid Staff Training Sessions - 5
- SUR Follow - Up Education - (Included in provider visits)
- Mini-Memo File Updates - 83
- Newly Enrolled Provider Follow - up - (Included in provider visits)
- Telephone Inquiries
 - PAC – 106,832
 - RCC – 419,227
 - EMC – 31,364
 - Reps – 4,770
- Written Inquiries
 - PAC -602
 - Reps - 8,859
 - EMC –5,441 (Including ERA online submission through FEITH (workflow))
 - RCC – approximately 2,435
 - Patient 1st requests – 0 (N/A)
 - Returned forms to recipients 12,023
 - Faxes sent to providers – tracked in written correspondence
- Claims Adjustments – 592,966 – all adjustments except provider submitted
- Refund Processing – 9,070 refund transactions processed
- Provider AVRS – 85.273 transactions annually
- Recipient AVRS – 97.003 transactions annually
- Provider Enrollment (Adds) – 18,641
- Provider File Updates (Changes) – 17,080
- Provider File Rate Updates – 52,447
- Provider File Worksheet Resolution – (included in Worksheet Resolution below)
- Paper Claims Receipt & Processing – approximately 21,823
- RTP (Return to Provider) Processing – 41,502
- Claim Form Distribution & Tracking – 5,000
- Provider Bulletin Distribution – approximately, see stats in table below

- Mail –3,528
- E-mail –15,572
- Fax - 608
- REOMBS – approximately 300 per month

5.6.4 Attachment 4 – Pro Medicaid Mail Activity

Type of Mail-out	FY 2021 Volume
1099	4,967 annually (per Calendar year)
REOMBS	3,548 annually
Provider Manuals	N/A
Provider Bulletins	Mail - 3,524 E-mail – 15,572 Fax - 608
Explanation of Payments (RAs)	216,143 annually
Returned to Provider (RTP)	41,502 annually
Provider Correspondence	See above stats
Recipient Correspondence	See above stats

Vendor is responsible for production and complete mail service for entries listed above.

5.6.5 Attachment 5 – Pro Data Entry and Claims Resolution Statistics Fiscal Year 2021

- Data Entry
 - Paper Claims Entered – approximately 21,823
 - Worksheet Resolution – 321,675
 - Resolutions Manual Updates – 3

5.6.6 Attachment 6 – Reference File Statistics Fiscal Year 2021

- Worksheet Resolution – 321,675
- Prior Authorization File Maintenance – 226,552
- Sterilization Claims Review – 5,355
- Data Sheet Distribution – 1 request for 9,059 pages
- TPL file maintenance – 48,178
- Drug Pricing Updates – 465,329
- Pricing file maintenance – See Drug Pricing Updates
- BPA file maintenance – 15,801
- Fund code/financial file maintenance – 4
- Diagnosis file maintenance – 185

- Reference file maintenance – 581,452
- Drug Updates – See Reference file maintenance

Checkwrite Information:

Estimated: 6,000-7,000 EFTs per checkwrite with 250 or less paper checks for non-EFT providers.

5.6.7 Attachment 7 – Recipient Information 2021

Alabama Medicaid has approximately 1,282,766 recipients.

5.6.8 Attachment 8 – DSS Information 2021

		Database Size	Users
DSS	MMIS Claims Data	3.4 TB	376
Profiler	SUR Data	10,702 MB	52
Vital Stats Death	Informatics	18 MB	25
DMH Inpatient	Informatics	32 k	25
Immunization Registry	Analytics	3GB	25
Data Lake	DGO	83 GB	25