

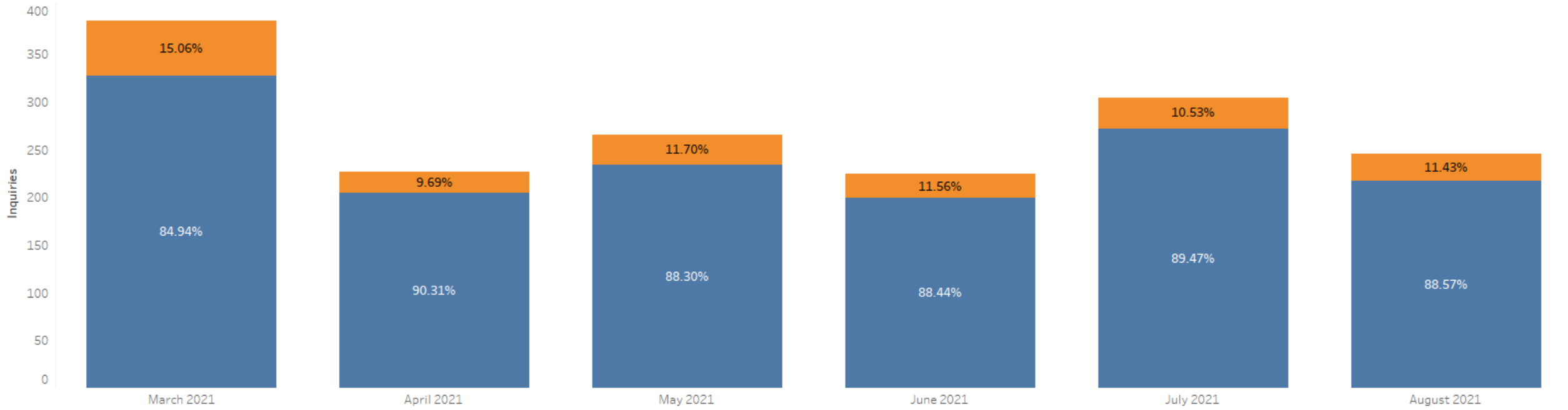


Inquiry Categories and Trend
Based on Inquiries received by Call Center Support

Top 5 Inquiry Category for August 2021



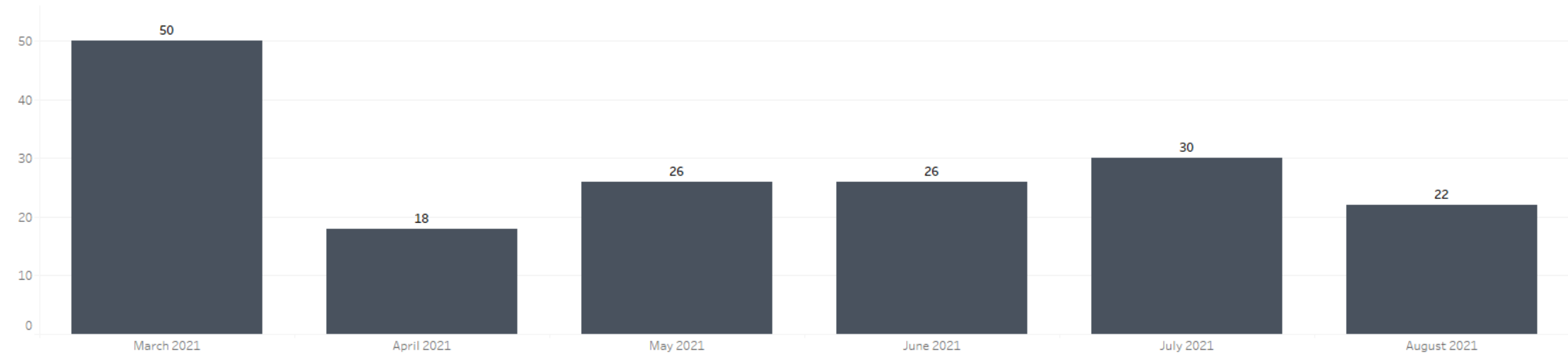
Inquiry Trend





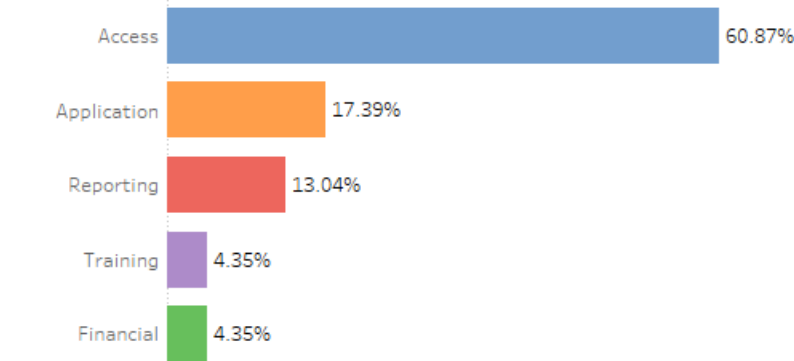
Ticket Creation History

Displays ticket creation trends and the details about the current month's tickets.



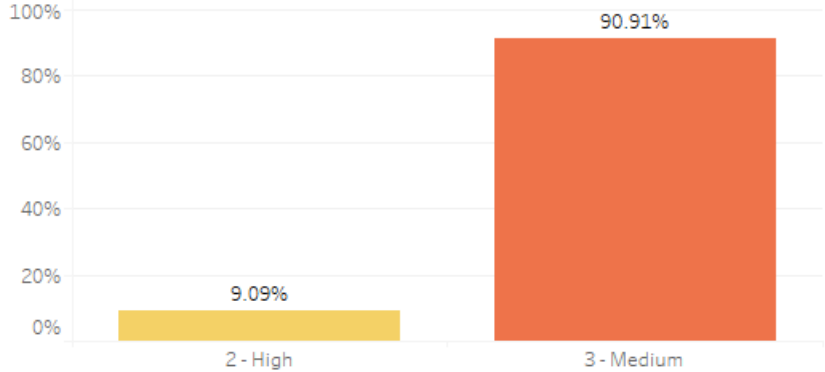
Top Ticket Categories

For tickets created in August 2021



Severity

For tickets created in August 2021



Open Duration

For tickets created in August 2021

