

Alabama Medicaid Agency
Comagine Health

**Alabama Durable Medical
Equipment Association
(ADMEA)**

October 30, 2019

Today's Objectives

- Role of Comagine Health Physical Therapist Reviewers
- Form 384 Discussion
- General Instruction for Completing the Form 384
- Letter of Medical Necessity (LMN)
- Submitting Additional Information
- Elevated Leg Rest Policy Review
- Wheelchair Demonstration Requirements
- Medicare/Medicaid Wheelchair Comparison (Group 2- Group 3)
- Questions/Answers

Role of Comagine Health Physical Therapist Reviewers

- Role:
 - Complete all wheelchair prior authorization requests based on the Agency criteria
 - Provide a regular level of support, guidance and oversight for completing wheelchair requests
 - Support regular, continuous improvement and emerging evidence-based input
 - Provide regular avenues to spread learnings and insights to providers

Form 384 Discussion

- Background Information –Official role out and training conducted March 2012
- Provide training on how to complete the Form 384
- Discuss elimination of a separate letter of medical necessity
- Review instructions for completing Form 384
- Describe sections that may be completed by an ATP
- Explore tips for efficient review

General Instruction for Completing the Form 384

- Form designed for evaluating children and adults needing wide range of WC/Seating needs
- Must be filled out by licensed PT or OT
- Thoroughly complete sections that apply to the individual patient
 - If an area does not apply, use N/A
- Complete electronically, print and fax **OR** print, complete and fax
- Must be legible
- To fill out electronically, you will need Adobe Professional on your computer
- The Start Time and End Time are not required but available for services that have to record this (i.e., outpatient/home health)

Sections Vendor Can Complete

- Page 1 – NPI number
- Page 1 - Current WC/Seating system specifications
- Page 4 – measurements

Tips for Efficient Reviews

- Submit clear information
 - Legible handwriting
 - Font size 10-12
 - Submit required paperwork in a timely manner
 - Written order or signed prescription from the attending physician
 - Send all required document(s) at the same time
 - Submit supporting documentation, such as H & P and/or progress notes

Submitting Additional Information

- **Who should submit additional information?**
 - Alabama Medicaid Agency or its designee may request additional information to support the appropriateness of the request, including, but not limited to, a trial of the requested wheelchair to determine the recipient's ability to independently operate the wheelchair. If a wheelchair is unavailable for a trial, documentation must be submitted to justify the request.
 - The PT/OT may submit the additional information regarding medical necessity by updating the Form 384 or by letter. The Servicing Provider may submit other type of additional information requested.

Additional Information-Letter of Medical Necessity

- Is a letter of medical necessity required if submitting additional information?
 - No
 - **Options for submitting additional information:** The PT/OT may submit the additional information regarding medical necessity by **updating the Form 384 or by letter**. The Servicing Provider may submit other type of additional information requested.

Elevated Leg Rest –Policy Review

- Wheelchair elevating leg rests (E0990) will be considered for Medicaid payment when prescribed as medically necessary by the attending physician for an eligible recipient. Procedure code E0990 requires prior authorization. Medicaid eligible recipients must meet the following criteria:
 - Documentation must be submitted indicating the recipient has significant edema or pain of the lower extremities that requires an elevating leg rest; or
 - Documentation must be submitted indicating the recipient has a musculoskeletal condition or the presence of a cast or brace which prevents ninety (90) degree flexion at the knee, or
 - The recipient meets the criteria for and has a reclining back on the wheelchair.

Wheelchair Demonstration

- **Does the Agency require a wheelchair demonstration?**
 - Yes
 - Alabama Medicaid Agency or its designee may request additional information to support the appropriateness of this request, including, but not limited to, a trial of the requested wheelchair to determine the recipient's ability to independently operate the wheelchair. If a wheelchair is unavailable for a trial, documentation must be submitted to justify the request.
 - The Agency requirements are referenced in the onsite home visit and the Face to Face Evaluation
 - The Agency requirements are no different than CMS.

Wheelchair Demonstration–Continued

- **What if the servicing prover is having difficulty coordinating a wheelchair demonstration?**
 - Wheelchair vendors are always willing to assist with a demonstration
 - Video demonstration

Medicare/Medicaid Comparison (Group 2-Group 3)

- Medicaid criteria to mirror Medicare coverage guidelines related to beneficiary limitations.
- Current policy updated to include Medicare policy verbiage:
- Comparison Elements :
 - Required documentation
 - Detailed Product description
 - Delivery Documentation
 - Onsite Home Assessment
 - Face to face Medical Assessment

Group 2-Group 3 Medicare/Medicaid

- Advantages
- Disadvantages

Alabama, Care Management Services

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