

This notice provides guidance from the Centers for Medicare and Medicaid Services (CMS) for providers who attested to a certified Greenway Health EHR System as part of the Promoting Interoperability Program for Program Year 2017

The Promoting Interoperability Program (formerly known as the Medicaid EHR Incentive Program) has been made aware of the issues with the reporting functionality regarding the following two Meaningful Use measures:

- Patient-Specific Education – Objective 6
- Patient Electronic Access (aka View, Download, and Transmit/VDT) – Objective 8

The Alabama Medicaid Agency (AMA) received clarification from CMS regarding the above-mentioned issue with the reporting functionality and suggested the following: “States may send a letter to affected providers and advise them that they will not be singled-out for audit or penalized for an attestation that they believed to be accurate at the time that it was submitted. However, per regulation EPs must maintain documentation to support their attestations for at least 6 years.”

In summary, the provider should maintain his or her supporting documentation for a minimum of six years in the event of an audit and to validate the information provided for the Program Year 2017 attestation. As stated before, the provider *will not* be penalized for submitting documentation that was provided by the vendor and believed to be accurate at the time of submission.

Please note this issue is only for Program Year 2017 attestations.

If you should have questions regarding this notification, please feel free to contact Holly Jarnagin with Payment Operations at (334) 353-3301.