Promoting Interoperability
News & Updates

Greenway Issue

Alabama Medicaid’s Promoting Interoperability, formerly known as the Medicaid EHR Incentive Program, Division is currently accepting Program Year 2018 applications and would like to update our provider population on the Greenway Issue.

Alabama’s State Level Registry (SLR) began accepting Program Year 2018 applications on Monday, January 7, 2019. All Applications must be submitted by March 31, 2019.

The link to the SLR is: https://alslr.thinkhts.com/.

The below information was originally released as part of the ListServ that was disseminated on December 21, 2018.

Important Notices:

Greenway Clients

- CMS has issued a statement regarding Greenway’s Promoting Interoperability (Meaningful Use) Report for Program Year 2018. The issue that was identified with the report for Program Year 2017 has not been resolved to date and remains an issue. Greenway is working on updating and correcting the report and hopes to have the updated report available in 2019.
- It is the State’s recommendation that any Greenway client proceed with submitting their Program Year 2018 application in order to meet the March 31, 2019 deadline.
  - These applications will be held until an updated Greenway report can be collected by the provider and provided to the State. The application then will be processed as normal.

In addition to the above, if you are a Greenway client and intend to submit a Program Year 2018 application please be advised of the following:

- Since the Greenway issue remains unresolved, please ensure that you submit any Program Year 2018 applications prior to the deadline of March 31, 2019. This ensures that the provider meets the deadline in a timely manner and will prevent any system issues caused by a missed deadline.
As a reminder, the current data being pulled from the Greenway Meaningful Use dashboard report is inaccurate. Because of this, it is recommended that you submit with 1/1 as the numerator and denominator for the Meaningful Use measures in order to have data to input into the State Level Registry (SLR) and meet the deadline.

Please note, the application will be held until Greenway releases an updated report that captures and produces the appropriate numerator and denominator.

Once a new dashboard report is provided and then attached to the provider’s SLR account, the application will be unlocked for the Eligible Professional to make the necessary changes to the MU portion of the application and then resubmit that application. At this time, the normal review process will take place and a determination made on the application.

For additional updates and the latest information, please refer to the agency’s Promoting Interoperability (PI) website at the following link:

http://medicaid.alabama.gov/content/2.0_Newsroom/2.7_Special_Initiatives/2.7.2_Meaningful_Use.aspx

For questions concerning Promoting Interoperability, please feel free to contact the following:

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