



# Alabama Medicaid Agency

501 Dexter Avenue  
P.O. Box 5624  
Montgomery, Alabama 36103-5624  
www.medicaid.alabama.gov  
e-mail: almedicaid@medicaid.alabama.gov



KAY IVEY  
Governor

Telecommunication for the Deaf: 1-800-253-0799  
334-242-5000 1-800-362-1504

STEPHANIE MCGEE AZAR  
Commissioner

Dear Parent/Guardian,

According to our records, your child/children have not had a well-child checkup in more than a year.

Well-child checkups or screenings keep your child healthy. When your child goes for a checkup, the doctor can treat any problems found right away.

Medicaid will pay for many different types of care. Covered services include medical, dental, vision, hearing and behavior screenings, plus follow-up care. If medically necessary, Medicaid also pays for services to treat mental and emotional health issues and substance abuse. Your doctor can refer you to a specialist or for more testing if an issue is found during a screening. Medicaid will pay for tests and treatments to help your child if a problem is found. Medicaid will also pay for a ride to get this care. Call 1-800-362-1504 to set up a ride.

### Here is what you need to do:

1. Call any doctor that takes Medicaid for your child's or children's primary care and make an appointment. If you need help with getting a primary care provider (PCP), please call 1-800-362-1504.
2. If you have questions about Medicaid services, call 1-800-362-1504 for help.
3. Make a list of any questions you have for the doctor about your child's health. Take it with you to your child's appointment. Be sure to take your child's Medicaid card, too!
4. Keep your appointment! Call and cancel if you cannot come.

Scan the QR code to find more information about the EPSDT program and other resources to help you and your child have a healthy life.





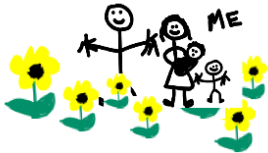
### **Help Me Grow – Dial 211**

This free program connects Alabama families and parents to people who can answer questions about how their child (birth to age 8) is growing and acting. They can give parents and caretakers ideas on things to do to help their child be healthy and ready for school. Help Me Grow is free and confidential!



### **PAL – Parenting Assistance Line – 1-866-962-3030**

Parenting can be tough and sometimes with today's stresses and problems we all just need a little help. PAL parent specialists will listen to and support moms, dads, grandparents, and relatives whose children are newborns through adolescence. PAL is a free, confidential, and anonymous service.



### **Child Find - Early Intervention – 1-800-543-3098**

If you are concerned about your child's development, call the statewide, toll-free Child Find number. Children ages 0-3 who have at least a 25 percent delay in one or more areas (communication, physical – including vision and hearing – adaptive, cognitive and social/emotional) may be eligible for services through the Alabama Department of Rehabilitation Services. TTY number is 800-499-1816 and Spanish-speaking families may call 1-866-450-2838.



### **Mental Health Services Referral Line – 1-800-367-0955**

Through community service providers, the Alabama Department of Mental Health offers help and assistance for persons with mental illness, intellectual disabilities and/or substance abuse disorders.

The Alabama Medicaid Agency complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Alabama Medicaid does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

If you, or someone you are helping, has questions about Medicaid, you have a right to free aids and services if you are disabled, or language services if your primary language is not English.

For help, find your language below:

Discrimination is against the law.

**Attention: Language assistance services are available to you free of charge. Call 1-800-362-1504 (TTY: 1-800-253-0799).**

### **English - LARGE PRINT**

**ATTENTION: Language assistance services are available to you free of charge. Call 1-800-362-1504 (TTY: 1-800-253-0799).**

### **Spanish - Español**

**ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-362-1504 (TTY: 1-800-253-0799).**

### **Chinese 中文**

**注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-362-1504 (TTY: 1-800-253-0799)。**

### **Korean 한국어**

**주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-362-1504 (TTY: 1-800-253-0799)。**

번으로 전화해 주십시오.