

Non-Emergency Transportation Checklist

Please use this checklist in determining the most appropriate mode of transportation for eligible Medicaid recipients. Non-Emergency Transportation will be provided to those Medicaid recipients who are being transported to an appointment for a Medicaid covered service and have not exhausted their benefit limitations for that service. The mode of transportation requested should be based on the mobility impairments and special needs of the recipient.

Non-Emergency Ambulance Transportation

Effective February 1, 2009, prior authorization for ambulance transportation is no longer required except for emergency and non-emergency trips of 100 miles or greater one-way. Contact an ambulance company about contacting the Medicaid Prior Approval Unit at (334) 242-5960 for authorization prior to service provision.



A person needing ambulance transportation must have a covered diagnosis and meet at least one of the following conditions:

- ◆ is heavily sedated
- ◆ is comatose
- ◆ is continually dependent on oxygen that must be administered by trained personnel
- ◆ has a classification as an American Heart Association Class IV patient with disease of the heart, is unable to carry on any physical activity without discomfort, and has symptoms of cardiac insufficiency or anginal syndrome even at rest
- ◆ is being transported after pneumo-encephalogram, myelogram, spinal tap or post cardiac catheterization ◆
- ◆ has a mental or physical condition which requires restraints
- ◆ is bedridden

(Bedridden is defined as a patient who is unable to get up from bed without assistance, is unable to ambulate, and is unable to sit in a chair or use a wheelchair. If the patient is able to sit in a chair or use a wheelchair, or can walk with assistance, he would not be considered bedridden. A patient can “use a wheelchair” if he or she can independently or with assistance access or operate the wheelchair.)



Wheelchair Van Transportation

Contact the Non-Emergency Transportation Program Coordinator for your county for wheelchair transportation services (See list on back)

A person needing wheelchair transportation services must meet the following conditions:

- ◆ must require a wheelchair for mobility, **and**
- ◆ must have a severe mobility handicap that:
 - a) prevents use of normal modes of transportation such as a car, van or taxi, **and**
 - b) prevents the person from entering/exiting a normal vehicle without special assistance.

In questionable cases, the need for transport by wheelchair van may require verification or documentation by medical professionals.



Other transportation for ambulatory patients

Contact the Non-Emergency Transportation Program Coordinator for your county for this service.

Ambulatory patients are people who can enter and exit a vehicle with minimal or no assistance and who do not require the use of a wheelchair van or ambulance. Assistance means that additional equipment and time are required for boarding and exiting a vehicle.

Vehicles for ambulatory recipients include automobiles, buses, minibuses and vans.

NET Program Coordinators/Counties

| | | |
|------------|----------------|--|
| Auburn | (334) 466-0152 | Chambers, Clay, Coosa, Lee, Macon, Randolph, Russell, Tallapoosa, Talladega |
| Birmingham | (205) 414-9413 | Jefferson (Except UAB Dialysis and UAB Obstetric Complications Clinic) |
| Decatur | (256) 584-4109 | Cullman, Fayette, Jackson, Madison, Marshall, Morgan, Walker |
| Dothan | (334) 353-3531 | Barbour, Coffee, Covington, Crenshaw, Dale, Geneva, Henry, Houston, Pike |
| Florence | (334) 353-4160 | Colbert, Franklin, Lamar, Lauderdale, Lawrence, Limestone, Marion, Winston |
| Gadsden | (334) 242-5689 | Blount, Calhoun, Cherokee, Cleburne, DeKalb, Etowah, Shelby, St. Clair, UAB Dialysis, UAB Obstetric Complications Clinic |
| Mobile | (251) 472-4370 | Baldwin, Clarke, Conecuh, Escambia, Mobile, Washington |
| Montgomery | (334) 353-4778 | Autauga, Bullock, Elmore, Montgomery |
| Selma | (334) 418-6610 | Bibb, Butler, Chilton, Choctaw, Dallas, Lowndes, Marengo, Monroe, Perry, Wilcox |
| Tuscaloosa | (205) 391-6771 | Greene, Hale, Pickens, Sumter, Tuscaloosa |