



Alabama Medicaid Agency

Alabama Coordinated Health Network (ACHN)

Medically Complex Population

The Alabama Medicaid Agency understands your special needs. If you have complex medical or behavioral health needs, Medicaid works with different partners to offer care management services.

The Alabama Coordinated Health Network, or ACHN, will help you make better choices in order to have better health outcomes.

The nurses, social workers and/or other staff members can help you:

- Better understand and manage your health conditions.
- Coordinate services.
- Find community resources.



The ACHN will work with you to help you get the care you need.

You can choose to go to any doctor that is enrolled with Medicaid for primary care.

The medically complex population includes, but is not limited to:

- Children with medical complexities.
- Recipients with a Substance Use Disorder (SUD) and/or other mental illness diagnosis.
- Recipients with a Sickle Cell Disease (SCD) diagnosis.
- Blind/disabled children and adults.

Children must get an EPSDT referral in order to receive extra visits and services to treat a complex or chronic health problem.

To contact the ACHN in your area, visit medicaid.alabama.gov, select the ACHN tab, click ACHN Recipients.