

Attention Patient 1st Recipients...



Care Coordination for Your Alabama Medicaid is Changing!

Starting October 1st, there will now be an organization working with Medicaid known as ACHN. This stands for “Alabama Coordinated Health Network.” ACHN employees are there to help you make better choices in order to have better health outcomes. Social workers and nurses who work for the ACHNs provide this help to Alabama Medicaid recipients.

You still have the same Medicaid benefits with the ACHN that you had with the Patient 1st Program. You should still get a referral to see a specialist. Children also must get a referral in order to get extra services and visits to treat a complex or chronic health problem.

Important Date to Remember:

Patient 1st Program ends September 30th

After this date, go to any doctor that takes Medicaid for your primary care. You will keep the same Medicaid benefits you have now, but you now have a choice of doctors.

Starting November 1st, ACHN care coordinators can help you:

- Learn about an illness you have and what to do to manage it or get better
- Manage medicines you take
- Work with your doctors and care team after you go home from the hospital
- Avoid hospital stays or Emergency Room visits when possible
- Solve problems so you can have a better quality of life

For more information, visit www.Medicaid.alabama.gov and select the tab that says, “ACHN”, Recipients section. Questions can be emailed to webwork@medicaid.alabama.gov.