

# **Alabama Medicaid ACA Vendor Testing Overview**

## **CORE TESTING**

Testing is highly encouraged and will focus on the 270/271 eligibility request and response transactions.

## **CORE RULES**

Prior to testing, a full understanding of the CORE rules listed below must be completed and changes to your system's eligibility process finalized. The following rule changes have been made and are ready for testing.

- Phase I CORE 154: Eligibility Benefits 270/271 Data Content Rule version 1.1.0
- Phase I CORE 258: Phase II CORE 258: Eligibility and Benefits 270/271 Normalizing Patient Last Name Rule version 2.1.0
- Phase I CORE 259: Phase II CORE 259: Eligibility and Benefits 270/271 AAA Error Code Reporting Rule version 2.1.0
- Phase II CORE 260: Eligibility Benefits Data Content (270/271) Rule version 2.1.0

## **How to Begin Testing – Obtaining a Trading Partner ID or Provider Web Portal ID**

Contact our Electronic Media Claims (EMC) help desk to obtain a Trading Partner ID, a Provider Web Portal ID or if unable to logon to the secure website.

## **EMC Help Desk Hours of Operation:**

Monday – Friday 7:00 a.m. – 8:00 p.m. CST

Saturday 9:00 a.m. – 5:00 p.m. CST

## **Contact Information:**

Telephone: (800) 456-1242

Email: [AlabamaSystemsEMC@hp.com](mailto:AlabamaSystemsEMC@hp.com)

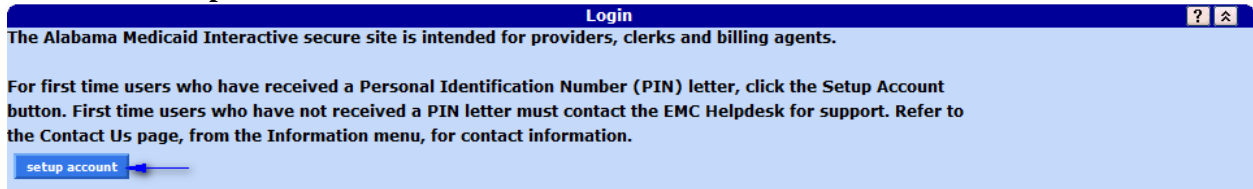
Fax: (334) 215 – 4272

## **User Acceptance Test website**

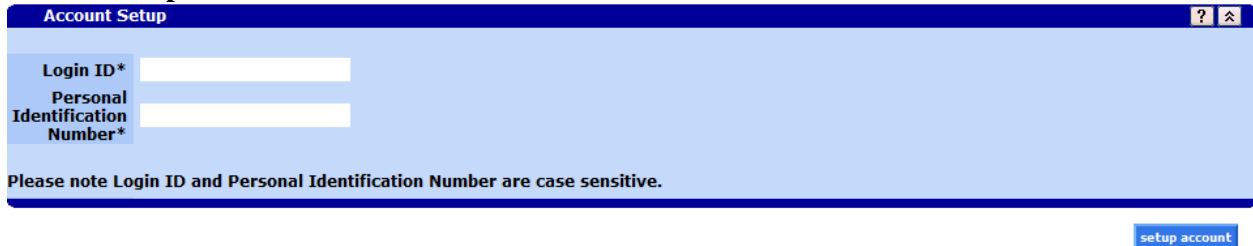
<https://www.alabama-uat.com/ALPortal/>

## Logging onto the Testing Web Portal

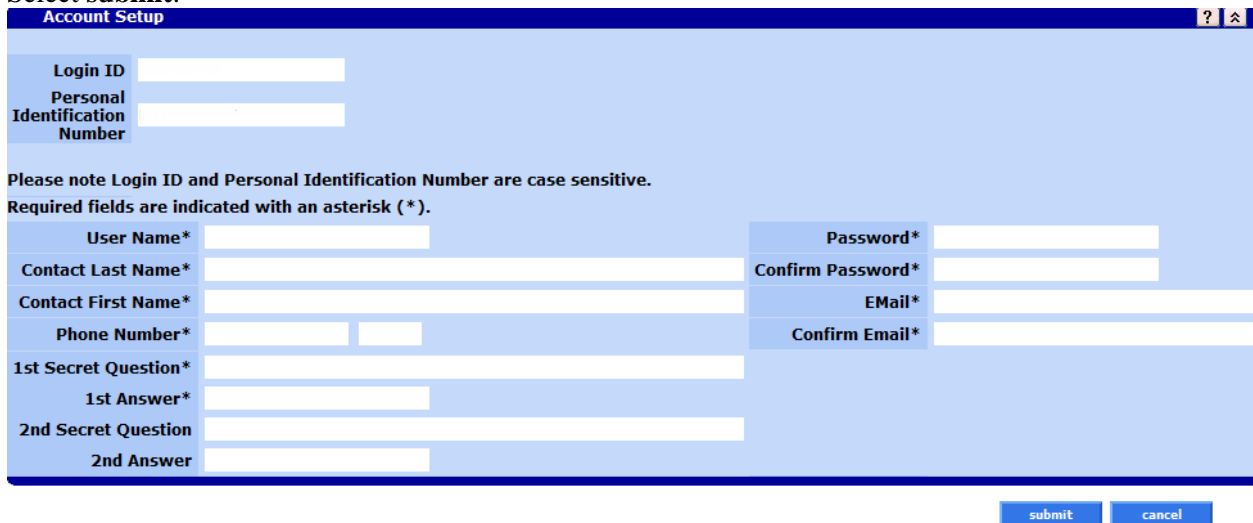
1. Select the **Secure Site** link at <https://www.alabama-uat.com/ALPortal/>
2. Select the **setup account** button.



3. Enter the **Login ID** (Trading Partner ID) and **Personal Identification Number** (PIN).
4. Select **setup account** button.



5. Enter data in all required fields (\*) to setup the web account  
Select **submit**.



After successful submission - Alabama Medicaid Home Page displays.

## Testing Strategies

- Submit “real” data, if possible. Recipients used in production should be available in the test environment, but please note not all of the eligibility information will be the same.
- For issues concerning submission errors (TA1 or 999), note the tracking number to assist with research.
- For issues concerning the 271 response transaction, please note the tracking number to assist with research.

## Questions & Reporting Testing Issues

For general questions about testing and to report issues found during testing, please send an email to [alabamaicesting@hp.com](mailto:alabamaicesting@hp.com)