NCPDP "Other Coverage" Codes

NCPDP codes are available to document other insurance. One of these codes must be used:

1 - No Other Coverage Identified: Use this code when the recipient does not have insurance or has a point of sale plan (based on Medicaid’s special instructions for point of sale (POS) plans.

2 - Other Coverage Exists - Payment Collected: Use this code when the third party pays all or part of the claim.

3 - Other Coverage Exists - This Claim Not Covered: Use this code when the third party denies payment.

4 - Other Coverage Exists - Payment Not Collected: Use this code when Third Party pays nothing on the claim, but applies the charges to a deductible or other patient liability amount.

- Other coverage code “02” (NCPDP field 308-C8) will require a TPL amount (431-DV) greater than zero.
- Other coverage codes “02” and “04” (NCPDP field 308-C8) will require a patient responsibility amount (3520NQ) greater than zero.
- Other coverage code “03” – Other coverage exists – claim not covered” (NC)DP field 308-C8) will not require either TPL amount or patient responsibility amount to be greater than zero.

Providers having difficulty submitting claims to more than one payer should contact their software vendor for assistance. If further assistance is needed please contact the Gainwell help desk (EMC) at 1-800-456-1242.