

Rule No. 560-X-18-.04ER Scope of Ambulance Transportation Service Operations

(1) All transportation must be medically necessary and reasonable. Documentation must state the condition(s) that show necessity of ambulance service, (and indicate why patient could not be transported by another mode of transportation).

(2) No payment may be made for ambulance service if some other means of transportation could be utilized without endangering the recipient's health.

(3) Emergency ambulance services are provided to eligible recipients between:

(a) Scene (address) of emergency and local hospital.

(b) Nursing home and local hospital.

(c) Local hospital and specialized hospital

(Example: From Montgomery to University of Alabama Hospital in Birmingham).

(d) Exception: Ambulance service to a physician's office is not considered an emergency.

(e) Exception: During the time prescribed by the governor as a State of Emergency due to the COVID-19 (Coronavirus) pandemic, but only in strict accordance with the April 1, 2020 provider Alert with subject line "Waiver for Ambulance Providers during COVID-19 Emergency" and any successor Alert or amendment thereto, emergency ambulance service destinations with participating providers will not be restricted in order to perform the services listed in this Chapter.

(4) Payment may be made if the eligible recipient expires en route to or from a health care facility. Payment may not be made if the recipient was pronounced dead by a legally authorized individual prior to transport.

(5) More than one eligible recipient may be transferred in the same ambulance at the same time. A separate claim form must be filed for each recipient.

(6) Nonemergency ambulance service is provided to eligible recipients who must be bed-confined or have a debilitating physical condition(s) that require travel by stretcher only and require transportation to receive medical services.

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Statutory Authority: State Plan, Attachment 3.1-A, Page 9.24 and Attachment 3.1-D, Pages 1 and 2; 42 CFR Section 431.53; and Title XIX, Social Security Act.

History: Rule effective October 1, 1982. **Amended** June 28, 1991, October 12, 1991, April 14, 1992, August 12, 1994, January 1, 1996, March 14, 1996, and August 16, 2001. **Amended:** Filed March 20, 2002; effective June 14, 2002. **Amended:** Filed November 17, 2008; effective February 11, 2009. Emergency rule filed and effective April 1, 2020.