Effective October 3, 2011, the Alabama Medicaid Agency began requiring prior authorization (PA) of all antipsychotic medications utilizing the electronic PA process. The PA process will affect all recipients (children and adults) as well as all antipsychotics (brand and generic, first and second generation). Claims for prescriptions written by a psychiatrist (adults), child/adolescent psychiatrist (children), or a mid-level practitioner (CRNP or Physician Assistant) of the respective psychiatrist should be approved at the pharmacy point-of-sale.

If a provider is a psychiatrist or a mid-level practitioner for a psychiatrist but is not listed in the Alabama Medicaid system with a specialty of psychiatry, claims may not pay at the pharmacy point-of-sale. Providers can notify Kepro and indicate that they do specialize in psychiatry and be updated in the system to allow for electronic PA approvals to be processed. Providers can call Kepro at 1-800-748-0130 or fax the information below to 1-800-748-0116 to be updated in the system. They may also send via mail or e-mail to lothomas@kepro.com to be updated in the system.

The following information will be needed to be added to the system (please print legibly):

Provider Name: ____________________________________________________________

Provider Address: __________________________________________________________

Provider Phone Number: _____________________________________________________

Provider NPI Number: _________________________________________________________

Provider License Number: ____________________________________________________ State: ____________

Provider Type (circle one):  Adult Psychiatrist  Child/Adolescent Psychiatrist

Mid-Level Practitioner for an Adult Psychiatrist
Mid-Level Practitioner for a Child/Adolescent Psychiatrist

If Mid-Level Practitioner, please list:

Psychiatrist name: _________________________________________________________ NPI: __________________________

Again, this information can be communicated via:
1) Calling Kepro at 1-800-748-0130,
2) E-mailing the above form/information to lothomas@kepro.com,
3) Faxing the above form/information to Kepro at 1-800-748-0116, or
4) Mailing the above form/information
   to: Kepro
   P.O. Box 3570
   Auburn, AL 36831-3210

8/3/22